BISSELL®

BOLT™ ION

2-IN-1 CORDLESS VACUUM

USER GUIDE

1311, 1312 SERIES

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

Always connect to a polarized outlet (one slot is wider than the other) for charging. Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Do not use outdoors or on wet surfaces.

» Do not allow to be used as a toy.

» Close attention is necessary when used by or near children.

» Do not use for any purpose other than described in this User's Guide.

» Use only manufacturer's recommended attachments.

» Do not use with damaged cord or plug.

» If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

» Do not handle charging base, including plug and charging base terminal with wet hands.

» Do not charge the unit outdoors.

» Use only the charger supplied by the manufacturer to recharge.

» Do not incinerate the appliance even if it severely damaged. The batteries can explode in a fire.

» Do not put any object into opening.

» Do not use with any opening blocked.

» Keep openings free of dust, lint, hair and anything that may reduce airflow.

» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

» Use extra care when cleaning stairs.

» Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.

» Always turn off this appliance before connecting or disconnecting the motorized nozzle.

» Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

» Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.

» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.

» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

» Do not use without dust cup or filters in place.

» Use only on dry, indoor surfaces.

» Keep appliance on a level surface.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

Always connect the charging base to a polarized outlet (one slot is wider than the other). Do not modify the polarized plug to fit a non-polarized outlet or extension cord.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

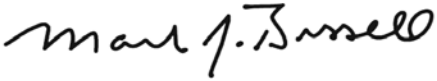
Thanks for buying a BISSELL vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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Product View

1 Power/Brush Roll On/Off/Suction Power Control/EdgeReach
2 2-Way Folding Handle Release
3 Hand Vacuum Power Button
4 Dirt Cup Release
5 Charging Light Indicator
6 Detachable Hand Vacuum
7 Dirt Cup
8 Washable Filter Cup
9 Swivel Head
10 Crevice Tool with Dusting Brush
11 Charging Adapter Plug
12 Charging Base

⚠WARNING
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

⚠WARNING
Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

⚠WARNING
To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Assembly

No tools are required for assembly; simply insert foot into body of unit until you hear a click.

⚠WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

Charging

Before charging make sure unit is in the OFF position.

1. Insert the charging adapter plug into the charging port on the back of the unit or the bottom of the charging base. The unit can also be charged from the hand vacuum by inserting the charging adapter plug into the charging port on the back of the unit.

2. Plug the adapter into the wall outlet. If using the charging base, place unit onto base. The power LED lights will illuminate when charging. Charge the unit completely for 4 hours prior to first use.

NOTE: The adapter may become warm during charging – this is normal.

3. When the unit is fully discharged, approximately 4 hours of charging is required for the battery to regain full capacity.

1.

Charging		
Battery Status	**LED Color**	**Light Behavior**
100%	Blue	3 Lights On, for 10 minutes
99% to 66%	Blue	2 Lights On, 1 Light Blinking, 2 Second Fade In & Out
65% to 33%	Blue	1 Light On, 1 Light Blinking, 2 Second Fade In & Out
32% to 10%	Blue	1 Light Blinking, 2 Second Fade In & Out
9% to 1%	Red	1 Light Blinking, 1 Second Fade In & Out
0%	Red	1 Light Blinking, 1 Second Fade In & Out

Operations

Control buttons

The power button is located on the top of the handle. Settings include:

a. Power Icon = On/Off

b. Brush Icon = Brush On/Off

c. Suction Icon = Normal/High

d. EdgeReach = On/Off

a.

b.

c.

d.

Using your cordless vacuum

1. Push power button ON.

2. Push brush button on to easily clean hard floors, low pile carpet, and area rugs.

3. Use suction button to control power of suction.

Operations

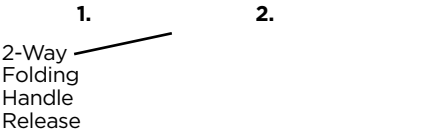
⚠WARNING
Do not operate cleaner with damp or wet filters or without vacuum bags and all filters in place.

2-way folding handle

This feature is great for cleaning under couches, beds and other hard to reach areas.

1. To release, pull trigger located on the back of the handle to bend handle forward for cleaning under furniture.

2. For space saving storage, pull trigger to bend handle backward.

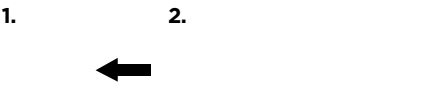


Operating edgeReach™

This feature is a great way to clean along edges and into corners and along your baseboard.

1. To activate, press the edgeReach™ button on the handle.

2. Glide cordless vacuum along edges and corners to allow the focused suction to do its work.



Cleaning with the removable hand vacuum

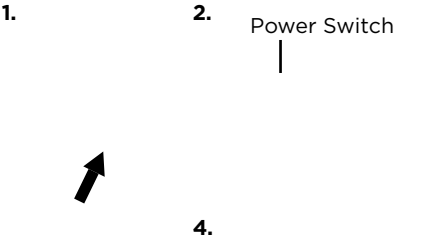
1. Remove hand vacuum by pulling the hand vacuum directly out of the unit.

2. The power button is located on top of the grip area. Push ON to start cleaning.

3. Easily clean messes on furniture, stairs, and other hard to reach areas.

4. To use hand vacuum accessories, insert the end of the tool into the end of the hand vacuum prior to turning hand vacuum ON.

5. When done cleaning, turn power OFF and remove hand vacuum accessory and place back in unit.



Tip » Accessories can be combined together or used individually.

Maintenance & Care

To maintain maximum cleaning performance, the following maintenance steps must be performed:

⚠WARNING
To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Emptying the dirt cup

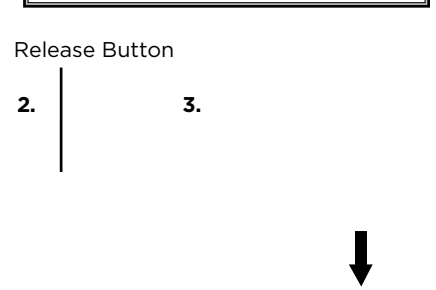
Dirt cup should be emptied before debris reaches the FULL line on cup.

1. Turn power OFF and remove hand vacuum from unit, by pulling the hand vacuum directly out of the unit.

2. Hold hand vacuum vertically and depress the release button to release dirt cup.

3. Grasp filter tabs and pull vertically to remove filter cup and empty dirt into waste container.

4. Replace filter back into the dirt cup and attach dirt cup to hand vacuum until it snaps securely in place.



Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited Two-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Visit BISSELL.com or contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.
You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday	8 am - 10 pm ET
Saturday	9 am - 8 pm ET
Sunday	10am - 7pm ET

Email:

www.BISSELL.com

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.

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