BISSELL®

CLEANVIEW®
USER GUIDE

9595, 1816, 3918, 4207,
24101, 7482, 2412 SERIES

*Product images may vary

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.

Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Always connect to a polarized outlet (one slot is wider than the other). Do not modify the polarized plug to fit a non-polarized outlet or extension cord.

» Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.

» Do not use outdoors or on wet surfaces.

» Do not allow to be used as a toy. Close attention is necessary when used by or near children.

» Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.

» Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

» Do not handle plug or vacuum cleaner with wet hands.

» Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.

» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

» Turn off all controls before plugging or unplugging vacuum cleaner.

» Use extra care when cleaning on stairs.

» Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.

» Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.

» Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

» Do not use without filters in place.

» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.

» Use only on dry, indoor surfaces.

» Keep appliance on a level surface.

» Do not carry the vacuum cleaner while it is running.

» Unplug before connecting or disconnecting the TurboBrush® Tool.

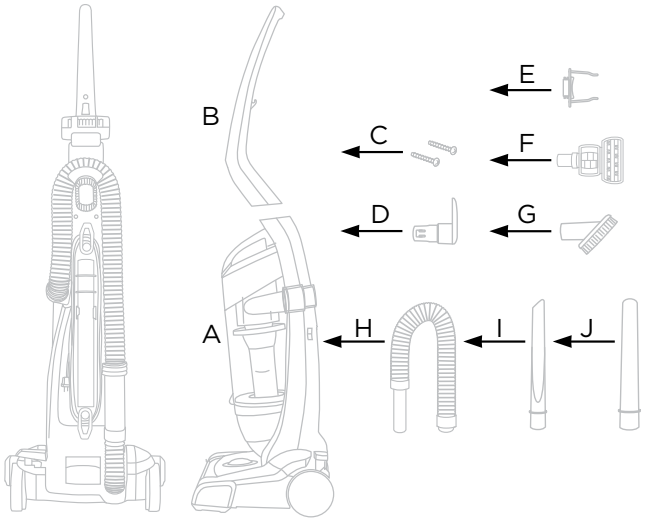
SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

Quick Start Guide



CARTON CONTENTS

A. Vacuum Base
B. Handle
C. Screws (2)
D. Upper Cord Wrap
E. Hose Wand Clip
F. TurboBrush® tool
G. Dusting Brush
H. Hose
I. Crevice Tool*
J. Extension Wand

*Note: Crevice tool is located inside Extension Wand

Assembly

1. Slide handle onto machine base

2. Screw 2 screws into existing holes with Phillips-head screwdriver

3. Insert extension wand clip into back of vacuum base and twist clockwise

4. Line up tabs on the cuff of the hose with the notches on back of vacuum, twist hose clockwise to lock into place

5. Slide other end of hose into hose wand base and place hose over upper hose wrap

6. Slide tools into place

*Product images may vary

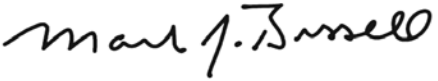
Thanks for buying a BISSELL vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited three-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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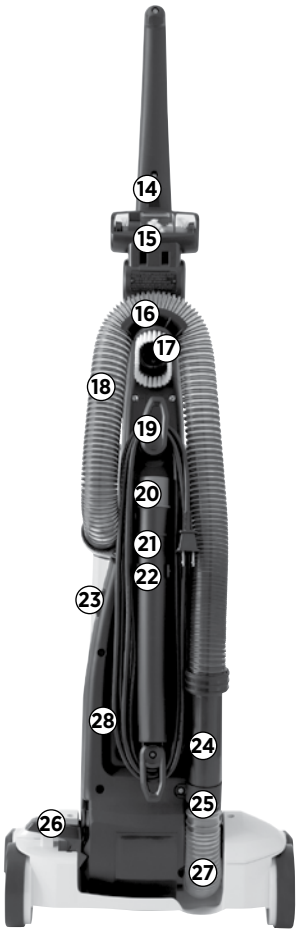
Product View



1 Handle
2 Power switch**
3 Tank Release Button
4 Carry Handle
5 Suction Power Indicator**
6 Lid Release Button
7 Pre-Motor Filter (located inside Dirt Tank lid)
8 Bottom Easy Empty™ Dirt Tank
9 Post-Motor Filter
10 Height Adjustment Knob
11 Brush Roll On/Off
12 Furniture Protection Guard
13 Powerfoot
14 Cord Clip
15 TurboBrush® Tool
16 Upper Hose Wrap
17 Dusting Brush
18 Stretch Hose
19 Upper Cord Wrap
20 Crevice Tool
21 Extension Wand
22 Extension Wand Clip
23 Power Switch**
24 Hose Wand
25 Hose Wand Base
26 Handle Release Pedal
27 Foot Hose
28 Power Cord

⚠WARNING

Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

⚠WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

*Product images may vary
** On select models

Assembly

The only tool you'll need to assemble your vacuum cleaner is a Phillips-head screwdriver.

Attach handle to vacuum

1. Locate the vacuum handle and remove the screw packet taped to the handle. The screw packet contains two screws of equal length.

2. Stand the vacuum upright and slide the base of the handle firmly into the opening at the top of the vacuum body.

3. Check to be sure the handle is fitted to the vacuum body. If there are any gaps between the handle and the vacuum base, continue to push the handle firmly into the base until the handle is flush.

4. Insert the two screws from the screw packet into the existing holes. Push each screw firmly into the hole before beginning to secure the screw with a Phillips head screwdriver. If the handle is aligned properly on the vacuum base, you should be able to push the screw almost entirely into the hole until only the screw head is visible. Tighten the screw with a Phillips head screwdriver by rotating the screw clockwise.

Attach vacuum hose, clips & tools

1. Attach the extension wand clip by inserting the clip into the back of the vacuum base and twisting clockwise. Mount the extension wand (with crevice tool inside) on the back of the vacuum.

2. Snap the upper cord wrap into the socket located above the extension wand clip. Wrap the power cord around the cord wrap clips.

3. Attach the Twist 'n Snap™ hose by lining up the tabs on the cuff with the corresponding notches on the back of the vacuum. Twist the Twist 'n Snap hose clockwise to lock the hose into place.

4. Slide the end of the hose wand into the hose wand base, and fold the hose over the upper hose wrap.

NOTE: The powerfoot will not suction properly unless the hose wand is firmly attached.

5. S

Maintenance & Care

Replacing the post-motor filter

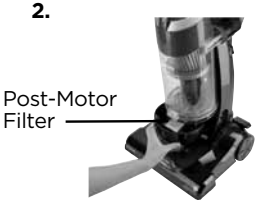
Use only a genuine BISSELL replacement post-motor filter in your BISSELL CleanView vacuum.

1. Unplug the cleaner from electrical outlet.

2. The post-motor filter assists in the filtration process to return clean air to the room. Replace the post-motor filter every three to six months. To access the post-motor filter, remove the filter tray located below the Easy Empty dirt tank. When the filter becomes dirty, push the filter through the bottom of the tray to clean or replace the filter.

NOTE: The pleated post-motor filter may NOT be washed with water or detergent. If dust and/or debris accumulates on the filter, gently tap the filter on the side of a garbage container.

2.



Checking rotating floor brush and drive belt

You should check your vacuum cleaner's rotating floor brush and drive belt regularly for wear or damage. You should also clean the brush and brush ends of strings, hair and carpet fibers. These can wrap around the brush and hamper its ability to effectively clean your carpet. Also remove any debris that has accumulated under the brush cover.

1. Unplug cleaner from electrical outlet.

2. Place handle in low position and turn vacuum cleaner over so bottom side is up.

3. Remove the seven screws with a Phillips head screwdriver. Lift the brush cover off.

4. Grasp rotating floor brush at both ends and lift straight out of the vacuum foot. Slip off the belt.

5. Clean strings, hair and other debris from rotating floor brush, paying particular attention to brush ends.

6. Clean strings, hair and other debris from motor pulley and drive belt areas.

7. Check drive belt carefully for wear, cuts or stressed areas, and replace if necessary (see instructions on following page).

8. Check air passageway for obstructions. Remove debris from this area.

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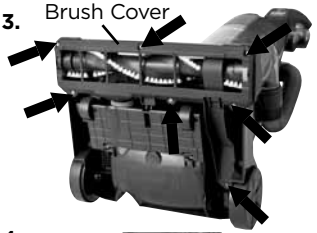

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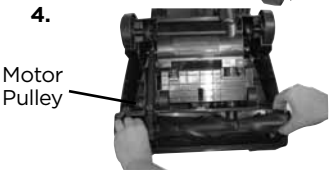

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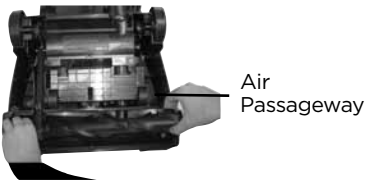


Maintenance & Care

Replace drive belt

Use only a genuine BISSELL style 9 replacement belt (#203-1093) in your BISSELL CleanView vacuum.

1. Unplug cleaner from electrical outlet.

2. With rotating floor brush removed from vacuum cleaner (steps 1-4 of Check rotating floor brush and drive belt), grasp old drive belt and remove from motor pulley. Discard old drive belt.

3. Place new drive belt over motor pulley and stretch other end over rotating floor brush in the space between the bristles.

4. Place ends of rotating floor brush down into slots on sides as shown.

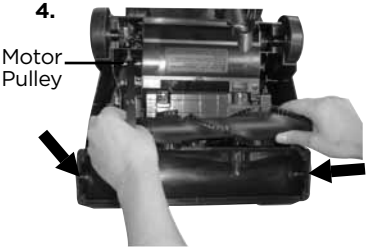
5. Turn rotating floor brush by hand several times in the direction of motor pulley. If properly installed, drive belt will center itself on rotating brush.

6. Reposition the brush cover and screw all seven screws back into place.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

4.



⚠WARNING

To reduce the risk of injury from moving parts, turn off vacuum cleaner and disconnect Power Plug from electrical outlet.

Clearing a clog

Low suction or poor pickup may be due to a clog in the vacuum cleaner. If you notice a change in the sound of the motor or a reduction in the spinning action of the dirt or brush roll, check for clogs.

1. Unplug cleaner from electrical outlet.

2. Remove Easy Empty dirt tank from vacuum base and empty dirt and debris.

3. Remove inner cyclone from Easy Empty dirt tank (see page 10) and check for debris build-up or clogs in the upper tank.

4. Check the suction inlet for a clog.

5. Grasp the hose wand to separate from the hose wand base. Check for a clog in the base, the wand or within the hose.

6. Remove the screw attaching the hose wand base to the vacuum. Straighten the hose wand base and check for clogs with a long, narrow object such as a broom stick. Do not use sharp objects like a clothes hanger, as these may puncture the hose.

7. If the clog persists, follow the instructions for Checking the rotating floor brush on page 11 and inspect the air passageway for obstructions.

3.

4.

5.

6.

Troubleshooting

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Vacuum cleaner won't turn on	Power cord not plugged in	Check electrical plug
	Blown fuse/tripped breaker	Check/replace fuse or reset breaker
Vacuum cleaner won't pick up dirt	Incorrect height adjustment	Adjust powerfoot to correct height setting
	Hose not attached to suction opening	Grasp the hose wand and firmly push into the hose wand base
	Crack or hole in hose	Check hose and replace if needed
	Broken or worn drive belt	Replace drive belt, see page 12
	Rotating floor brush bristles worn	Replace brush
	Rotating floor brush jammed	Remove brush and clean debris from brush ends, see page 11
	Clog in vacuum	Follow instructions on page 12 for clearing clogs
	Dirt tank full	Empty dirt tank
	Dirt tank or upper tank not installed properly	Position correctly and lock in place
	Filters are dirty	Check and clean or replace pre-motor and post-motor filters, see pages 9, 10
Tool won't pick up	Crack or hole in hose	Check hose and replace if needed
	Clog in vacuum	Follow instructions on page 12 for clearing clogs
	Dirt tank full	Empty dirt tank
	Dirt tank or upper tank not installed properly	Position correctly and lock in place
	Filters are dirty	Check and clean or replace pre-motor and post-motor filters see pages 9, 10
Vacuum cleaner difficult to push	Incorrect height adjustment	Adjust powerfoot to correct height setting
Visible dirt escaping from cleaner	Dirt tank full	Empty dirt tank
	Filters missing or installed incorrectly	Check pre-motor and post-motor filters for correct installation

Please do not return this product to the store.

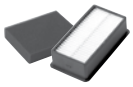
Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement Parts

These items are available for your BISSELL CleanView Vacuum.
Call 1-800-237-7691 or visit www.bissell.com

PART #	PART NAME		PART #	PART NAME	
160-1506	Brush Roll (15") (7482 & 2412 Series)		160-0159	Brush Roll (13.5") (9595, 1816, 3918, 4207, 24101 Series)	
1008	Filter Pack (includes one pre-motor filter and one post-motor filter)		203-1093	Style 9 Drive Belt (2-Pack)	
203-2665	Hose Assembly		1215	Febreze® Post-Motor Filter* (fits all CleanView vacuums)	

Accessories

These items are available for your BISSELL CleanView Vacuum.
Call 1-800-237-7691 or visit www.bissell.com

PART #	PART NAME		PART #	PART NAME	
203-1429	TurboBrush Tool		203-1527	Dusting Brush	
203-2666	Extension Wand (11")		203-1056	Crevice Tool	

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Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited Three-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part.

See information on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE THREE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Visit BISSELL.com or contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Or Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.
You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday	8 am - 10 pm ET
Saturday	9 am - 8 pm ET
Sunday	10am - 7pm ET

Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

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