BISSELL®

DEEPCLEAN COMPLETE PET™ **USER GUIDE**

1210 SERIES

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following:

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Connect to a properly grounded outlet only. See grounding instructions. Do not modify the 3-prong grounded plug.

» Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.

» Use indoors only.

» Do not allow to be used as a toy. Close attention is necessary when used by or near children.

» Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.

» Do not use with damaged cord or plug. If appliance is not working as it should or has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

» Always install float before any wet pick-up operation.

» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

» Do not handle plug or appliance with wet hands.

» Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.

» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

» Turn off all controls before plugging or unplugging appliance.

» Use extra care when cleaning on stairs.

» Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.

» Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.

» Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

» Use only BISSELL cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Fluid section of this guide.

» Unplug before connecting TurboBrush Tool.

» Do not immerse. Use only on surfaces moistened by the cleaning process.

» Keep appliance on a level surface.

» Do not carry the appliance while in use.

» Do not use without lint screen in place.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

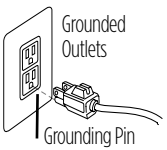
This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

⚠WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



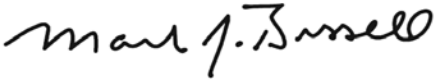
Thanks for buying a BISSELL deep cleaner

We're glad you purchased a BISSELL deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL deep cleaner is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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Tips

- Deep cleaning stairs and high-traffic areas on a regular basis helps prolong carpet life.
- Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.
- Before turning off the machine, suction up clean water to thoroughly rinse out the interior of the flex hose. Then, lift the cleaning tool and point it upwards to drain any remaining water into the dirty water/collection tank.

Product View

1 Ergonomically Designed Handle
2 Spray Trigger
3 Cord Clip
4 Tough Stain Tool
5 Ready-to-use Hose
6 Extra Long Power Cord
7 Integrated Carry Handle
8 Tank Carry Handle
9 Ready Tools™ Dial
10 Removable Nozzle
11 SurroundSuction®
12 Dirtlifter® PowerBrush
13 EdgeSweep® Brushes
14 Belt Access Door (underside of machine)
15 Handle Release
16 Power Switch
17 Large, Easy-To-Maneuver Wheels
18 4" Upholstery Tool
19 6" Stair Tool
20 TurboBrush® Tool
21 Hard Floor Attachment
22 Spraying Crevice Tool
23 2-in-1 Crevice Tool
24 Mesh Tool Bag (bag only)
25 Deep Reach Tool
26 Pet Stain Tool
27 Stain Trapper Tool

*Available on select models

Assembly

⚠WARNING
Do not plug in your deep cleaner until you are familiar with all instructions and operating procedures.

The only tool you will need to assemble your cleaner is a Phillips head screwdriver.

1. Slide handle assembly onto lower body and secure with two long screws.

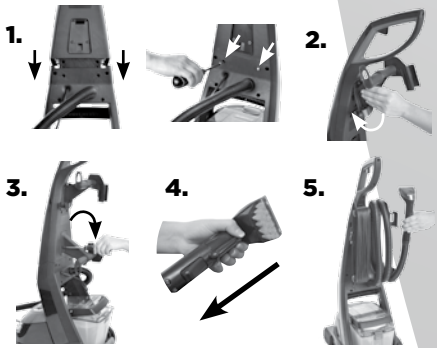
2. Attach upper hose rack to back of handle assembly by guiding the hook up into slot location and pressing firmly upward until it is seated flush with the back of the machine. Secure 1 short screw through the hole in the bottom of the upper hose and cord rack.

3. Attach lower hose rack by guiding the hook up into slot location and pressing firmly upward until it is seated flush with the back of the machine. Secure 2 short screws through holes on either side of the bottom hose and cord rack.

4. Attach Tough Stain tool to end of hose.

5. Wrap flex hose around hose and cord rack and secure it into notch on holder and wrap cord around opposite side of hose and cord rack.

6. Place tank in the bottom of the machine.



Cleaning fluid:

Keep plenty of genuine BISSELL 2X formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and will void the warranty.

⚠WARNING
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

	Professional Deep Cleaning	Pet Stain & Odor	Deep Clean & Protect	Allergen Cleansing	Spring Breeze	Crystal Springs	Hard Floor Solutions	Stain Pretreat
	78H6-3	99K5-2	62E5-2	89Q5-2	26V2	7191-3	56L9	4001
Best for	Out Cleans all other formulas	Removes tough pet stains and contains patented odor removal technology	Deep cleans carpets and protects from future stains with Scotchgard™ Protector	Helps remove pet & pollen allergens	Powerful cleaning with a refreshing scent	Powerful cleaning with a refreshing scent	For use with the Bare Floor Tool (select models)	Pretreat to penetrate and loosen tough stains
2X Concentrated	X	X	X	X	X	X	X	
Scotchgard™ Protection*	X	X	X					

*ONLY BISSELL Protects from future stains with Scotchgard™ Protector

Scotchgard™ is a trademark of 3M®.

Tip » Deep cleaning carpeting regularly can reduce dust and allergens in your home.

Operations

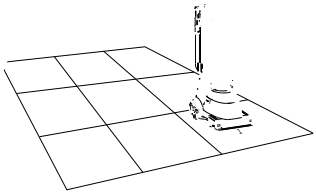
Before you clean

1. Plan activities to give your carpet time to dry.

2. Move furniture to another area if cleaning an entire room (optional).

3. Vacuum area with a dry vacuum cleaner before deep cleaning.

4. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.



5. Pretreating (optional)

Pretreating is recommended to improve cleaning effectiveness for heavily soiled carpet in high traffic areas such as entry ways and hallways.

To pretreat:

a. Using the BISSELL Stain Pretreat, generously spray evenly over soiled area, do not overwet.

b. Wait 3-5 minutes before deep cleaning.

c. Clean as normal using your BISSELL deep cleaner.

ATTENTION

Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or deep cleaner may aggravate this condition. Please see Stain Removal instructions on page 9.

Maintenance & Care

Machine care

For best results, a few simple steps can assure your machine is well maintained after cleaning is complete.

1. Turn power switch off. Unplug the machine and wrap the power cord.

2. After emptying the 2-in-1 water tank, rinse it with running hot tap water, taking care to clean underneath and around the heavy duty bladder. Clean out red lint screen prior to replacing tank. Removable nozzle may be rinsed if necessary.

3. Replace the 2-in-1 water tank on the machine.

4. Any loose hair or debris can be pulled from the brush roll and thrown away. See page 12 for instructions on removing the brush roll.

5. Clean the ReadyTools dial assembly area by following instructions in Step 15 and 16 on page 9.

6. To clean attachments, remove from hose and rinse in clean, running water. Dry before storing. Clean the hose by suctioning clean water from the tap (taking care not to let the tank overflow). Before wrapping back on machine, lift end of hose and stretch out to ensure all water is cleared from hose. Refer to page 9, illustrations 11 and 12.

7. Wipe the machine's exterior with a soft cloth.

8. After carpet is dry, you may wish to vacuum again to remove any leftover hair and fuzz the deep cleaner may have brought to the carpet surface.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Tip

» Let all parts dry completely before storing

Machine storage

Put the unit away in a closet or basement for the next use. Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.

Maintenance & Care

Belt Replacement + Brush Cleaning Instructions

1. Turn off the machine and unplug it from the outlet. Wrap hose and cord on wraps.

2. Remove the 2-in-1 water tank and set aside.

3. IMPORTANT: Fully recline handle and turn unit upside down.

4. Locate red Belt Access Door and remove two screws.

NOTE: The dark screw is a long machine screw and will take several turns (approximately 25) to completely remove. The head of the screw will lift from the belt access door so that it can be easily removed.

5. Pull the belt access door away from the brush and remove the belt access door and end cap and set aside.

6. Remove brush belt from end of brush and set aside. Check for wear or damage. Replace if necessary.

7. Check motor belt for damage. If necessary, replace the motor belt by pinching the belt at one end to make a large loop then attaching the motor belt to the silver motor shaft first and attaching to the larger red pulley.

NOTE: Spinning the red pulley a few times will help center the belt and ensure correct assembly.

8. If necessary, the brush may be removed for cleaning. Rotate the brush out of the brush housing and pull the brush off the axle attached to the remaining end cap. The remaining pivot arm can be removed by removing the screw (this will allow for full access to the brush chamber for cleaning and proper maintenance). Make sure the "keyed" end of the metal rod is aligned with the slot in the pivot arm before reassembly. Rinse the brush under running water and remove any hair, carpet fibers, or other debris that may have become wrapped around the brush or stuck in the bristles. Allow the brush to dry and replace it on the axle, cogged-side last. You may need to rotate the brush to allow it to slide all the way down the axle.

9. Reattach brush belt.

10. Reattach Belt Access Door assembly to end of brush and rotate back into place. Replace screws.

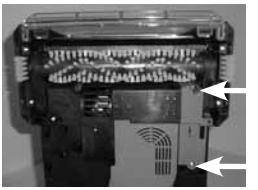
NOTE: Do not over tighten screws.

If you have any questions or are having trouble installing or replacing your belt(s) or brush, please call BISSELL Consumer Care.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

4.



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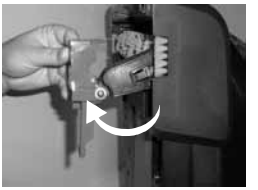

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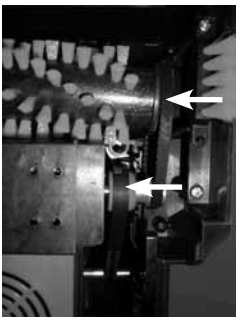

Troubleshooting

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Reduced spray OR no spray	Bladder may be empty.	Turn power switch off; refill bladder with clean hot tap water and formula.
	2-in-1 tank may not be seated properly.	Turn power switch off; remove tank and reseat tank.
	Pump may have lost prime.	Turn power switch off; after 1 minute turn on and depress spray release trigger.
	The motor belt may be broken.	Follow belt replacement instructions on page 12.
DirtLifter PowerBrush does not turn	The brush belt or motor belt is off or broken.	Follow belt replacement instructions on page 12.
Cleaner not picking up solution	ReadyTools dial may be on the wrong setting for the cleaning job.	Set ReadyTools dial to either floor cleaning or tools.
	Poor tool position. (Hand held attachments only).	Adjust angle; apply more downward pressure.
	Removable nozzle may not be properly attached.	Make sure nozzle is on correctly by slightly raising front of machine to line up slots on the base of the machine with the hooks on nozzle. Attach at base first and then click nozzle into place. Refer to image 5 on page 8.
	2-in-1 tank lid is not properly installed.	Re-install lid; refer to images on page 7.
	2-in-1 tank is not properly seated.	2-in-1 tank must be firmly seated to function; remove and reseat 2-in-1 tank.
	2-in-1 tank has picked up maximum dirty water.	Empty 2-in-1 tank and refill, refer to the Operation section.
	The lint screen may be clogged.	Clean out lint screen. Refer to page 8.

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement Parts

These items are available for your BISSELL deep cleaner.
Call 1-800-237-7691 or visit www.BISSELL.com

PART #	PART NAME		PART #	PART NAME	
160-1525	Tank Assembly Complete		160-1529	Tank Base	
160-1535	Removable Nozzle		160-1543	Replacement Pump Belt (with instructions)	
160-1542	Replacement Brush Belt (with instructions)		160-1526	Tank Top (with Handle)	
160-1519	Upper Hose and Cord Rack		160-1520	Lower Hose and Cord Rack	
160-1537	Brush Roll Assembly with Pivot Arms				

*Not all parts are included with every model.

Accessories

These items are available for your BISSELL deep cleaner.
Call 1-800-237-7691 or visit www.BISSELL.com

PART #	PART NAME		PART #	PART NAME	
160-1523	Hard Floor Tool		203-6651	3" Tough Stain Tool	
203-6653	4" Upholstery Tool		203-6654	6" Stair Tool	
203-6652	Powered TurboBrush® Tool		203-0116	Spraying, 2-in-1 Crevice Tool w/ Brush	
203-6655	Spraying Crevice Tool		210-3040	Mesh Tool Storage Bag	
160-1522	Pet Stain Tool		203-7412	Deep Reach Tool	
160-0057	Stain Trapper Tool				

Cleaning Formula: Refer to bottom of page 5 of this guide for a full selection of cleaning formula available for purchase.

*Not all parts are included with every model.

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited Two-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Or Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.
You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday	8 am - 10 pm ET
Saturday	9 am - 8 pm ET
Sunday	10am - 7pm ET

Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

We can't wait to hear from you!

Rate this product and let us (and millions of your closest friends) know what you think!

www.BISSELL.com

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