BISSELL®

DEEPCLEAN DELUXE™ **USER GUIDE**

3278 SERIES

Thanks for buying a BISSELL deep cleaner

We're glad you purchased a BISSELL deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL deep cleaner is well made, and we back it with a limited two-year guarantee. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL deep cleaner.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
Chairman & CEO

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Tips

- Deep cleaning stairs and high-traffic areas on a regular basis helps prolong carpet life.
- Deep cleaning carpeting regularly can reduce dust and allergens in your home.

	WARNING	**AN ACTION OR ATTENTION IS NEEDED TO THIS AREA IN ORDER TO REDUCE THE RISK OF ELECTRIC SHOCK, FIRE, OR INJURY**
	GUIDE	**READ USER GUIDE FOR COMPLETE SAFETY AND USER INSTRUCTIONS**
	WEEE	**DO NOT THROW THE APPLIANCE AWAY WITH THE NORMAL HOUSHOLD WASTE AT THE END OF ITS LIFE, BUT HAND IT IN AT AN OFFICIAL COLLECTION POINT FOR RECYCLING. BY DOING THIS YOU WILL HELP TO PRESERVE THE ENVIRONMENT.**

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following.

⚠WARNING

ALWAYS CONNECT TO A PROPERLY EARTHED ELECTRICAL SOCKET.

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Do not leave appliance when plugged in.
» Unplug from electrical socket when not in use and before servicing.
» Do not modify earthed plug.
» Use indoors only.
» Do not allow to be used as a toy.
» This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory and mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
» Children should be supervised to ensure that they do not play with the appliance.
» Use only as described in the user guide.
» Use only manufacturer's recommended attachments.
» Do not use with damaged cable or plug.
» If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
» Do not immerse in water or liquid.
» If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and return it to a service center.
» Liquid or steam must not be directed towards equipment containing electrical components.
» Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
» Do not run appliance over cable.
» Keep cable away from heated surfaces.
» Do not unplug by pulling on cable.
» To unplug, grasp the plug, not the cable.
» Do not handle plug or appliance with wet hands.
» Do not put any object into openings.
» Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
» Turn off all controls before unplugging.
» Use extra care when cleaning on stairs.
» Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they may be present.
» Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
» Do not use appliance in an enclosed space filled with vapors given off by oil base paint, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
» Keep appliance on a level surface.
» Do not carry appliance while in use.
» Unplug before attaching the TurboBrush™ tool.
» If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a mains socket.

⚠WARNING

TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK – USE INDOORS ONLY. DO NOT IMMERSE. USE ONLY ON SURFACES MOISTENED BY THE CLEANING PROCESS. USE ONLY BISSELL CLEANING PRODUCTS INTENDED FOR USE WITH THIS MACHINE.

⚠WARNING

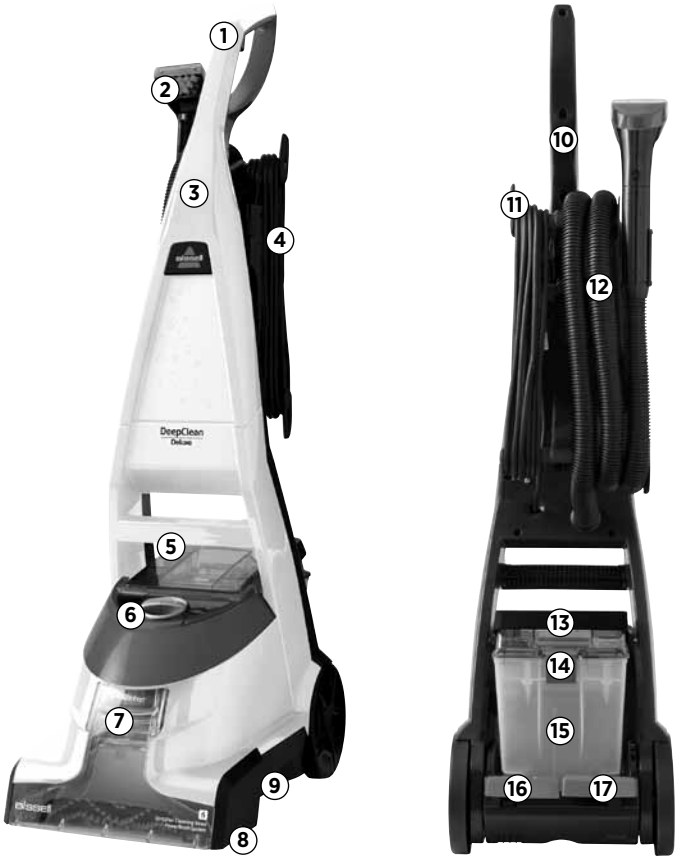
TO REDUCE THE RISK OF ELECTRIC SHOCK, ALWAYS INSTALL FLOAT BEFORE ANY WET PICK-UP OPERATION.

FOR OPERATION ON A 220-240 VOLT A.C. 50/60 HZ POWER SUPPLY ONLY.

This model is for household use only.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

Product View



1 Spray Trigger
2 Cleaning Tool (tools vary by model)
3 Upper Handle
4 Power Cord
5 Carry Handle
6 Ready Tools™ Dial
7 Removable Nozzle
8 EdgeSweep™ Brushes
9 Belt Access Door (underside of machine)
10 Cord Clip
11 Quick Release™ Cord Wrap
12 Hose
13 Tank Carry Handle
14 Tank Latch
15 2-in-1 Water Tank
16 Power Pedal
17 Recline Pedal

Assembly

Your deep cleaner comes in four easy-to-assemble components:

Upper Handle with Screws
Lower Base
Upper Hose/Cord Rack
Lower Hose/Cord Rack

The only tool you will need to assemble your cleaner is a Phillips head screwdriver.

1. Slide upper handle onto lower base and secure with two long screws into marked holes (screws will be taped to upper handle).

2. Attach upper hose/cord rack to back of the handle by guiding hook up into the slot location and pressing firmly upward until it is seated flush with back of machine. Secure 1 short screw through hole in the bottom of upper hose/cord rack.

3. Attach lower hose/cord rack by guiding the hook up into slot location and pressing firmly upward until it is seated flush with back of machine. Secure 2 short screws through holes on sides of the bottom hose/cord rack.

4. Wrap hose around lower and upper hose/cord racks and secure it by inserting trigger on hose grip into opening on hose grip holder located on upper hose/cord rack.

NOTE: Make sure to wrap hose beginning from back of bottom hose/cord rack and then wrapping over and around top of upper hose/cord rack.

5. Wrap cord around lower and upper hose/cord racks and secure plug to cord with clip on plug.

6. Attach cleaning tools as necessary to storage locations on bottom hose/cord warp and end of hose grip.

Deep cleaner assembly is now complete.

⚠WARNING

Do not plug in your deep cleaner until you have completely assembled it per the instructions and are familiar with all instructions and operating procedures.

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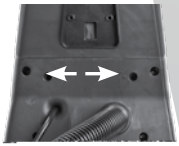

2. **3.**

4.

Cleaning fluid

Keep plenty of genuine BISSELL 2X formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and will void the guarantee.

⚠WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

1.5 L 2X Wash & Protect PRO Professional Stain & Odour Formula w/ Scotchgard™ Protector **#1089E**	1.5 L 2X Wash & Protect PET Pet Stain & Odour Formula w/ Scotchgard™ Protector **#1087E**	1.5 L 2X Wash & Protect Stain & Odour Formula w/ Scotchgard™ Protector **#1086E**	1.5 L 2X Wash & Refresh Blossom & Breeze Fragrance Formula w/ Febreze® Freshness **#1078E**	1.5 L 2X Wash & Refresh Cotton Fresh Formula w/ Febreze® Freshness **#1079E**	1.5L 2X Wash & Refresh Natural Orange Formula **#1146E**	650 mL Stain Pretreat **#1147E**

Operation

3. Set ReadyTools dial to TOOLS setting. This will allow spray and suction from hose.

4. Attach cleaning tool of your choice to end of hose.

NOTE: If your deep cleaner came with a Deep Reach Tool, do not follow the cleaning tool instructions below. Instead, follow the "Cleaning with Deep Reach Tool" instructions in the next section.

5. Hold tool approximately 2.5 cm above soiled surface. Press spray trigger to apply cleaning solution to soiled area. Using brush on tool, gently scrub area to be cleaned. Release spray trigger, apply downward pressure on tool and pull it toward you to suction up dirt and cleaning solution. Continue until no more dirt can be removed. **Caution: Do Not Overwet.**

6. When finished cleaning, remove and rinse tool(s) in clean, running water.

7. It is recommended that you suction clean water from the tap to rinse out the hose. Be careful not to over-fill your tank.

8. Before wrapping hose onto rack, lift end of hose and stretch out to ensure all water is cleared from hose.

9. Wrap hose around rack.

10. Empty 2-in-1 water tank and rinse out, following instructions on page 8.

11. If ReadyTools dial becomes difficult to turn, the diverter assembly that holds dial may need to be cleaned. To clean, first remove nozzle and locate screw that holds diverter assembly in place. With a Phillips screwdriver, remove the screw and set aside.

12. Remove diverter assembly; hold under running water making sure water flows through and around dial. Turn dial about 10 times clockwise and 10 more times counter clockwise. This should free up any debris.

13. Wipe diverter assembly with a soft cloth and replace back on machine. Replace nozzle.

14. Return ReadyTools dial to FLOOR CLEANING setting.

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12.

Cleaning with Deep Reach™ Tool

1. Set tool on soiled surfaces and press spray trigger to spray solution onto soiled area to be cleaned.

2. Slowly move tool back and forth over soiled surface, keeping tool in contact with carpet.

3. Release spray trigger and move tool slowly over soiled area to suction up water and dirt.

4. Continue to clean the area, working in small sections, until no more dirt can be removed.

1.

3.

Maintenance & Care

Machine care

For best results, a few simple steps can assure your machine is well maintained after cleaning is complete.

1. Flush your machine of any remaining residual solution.

a. Fill 2-in-1 water tank with clean hand hot (60°C/140°F MAX) tap water.

b. Recline handle and press spray trigger for 15 seconds while making forward and backward passes on the carpet. Release spray trigger and make forward and backward passes for another 15 seconds or until there is no more water being suctioned up from carpet.

2. Press power pedal ⏻ off. Unplug machine and wrap power cord.

3. After emptying 2-in-1 water tank, rinse it with running hand hot (60°C/140°F MAX) tap water, taking care to clean underneath and around heavy duty bladder. Clean out red lint screen prior to replacing tank. Removable nozzle may be rinsed if necessary.

4. Replace 2-in-1 water tank on machine.

5. Any loose hair or debris can be pulled from brush roll and thrown away. See page 11 for instructions on removing brush roll.

6. Clean the ReadyTools dial assembly area by following instructions in Step 11 and 12 on page 9.

7. To clean attachments, remove from hose and rinse under clean, running water. Dry before storing. Clean hose by suctioning clean water from tap (taking care not to let tank overflow). Before wrapping back on machine, lift end of hose and stretch out to ensure all water is cleared from hose. Refer to page 9, illustration 8.

8. Wipe machine's exterior with a soft cloth.

9. After carpet is dry, you may wish to vacuum again to remove any leftover hair and fuzz the deep cleaner may have brought to the carpet surface.

⚠WARNING

To reduce the risk of electric shock, push power button ⏻ off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Tip

» Let all parts dry completely before storing

Maintenance & Care

Machine storage

Put unit away in a closet or basement for next use. Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void guarantee.

⚠WARNING

To reduce the risk of electric shock, push power button ⏻ off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Brush belt and brush removal & replacement

Occasional replacement of the brush belt or brush may become necessary. If needed, please follow instructions below.

1. Turn off machine and unplug it from outlet. Wrap hose and cord on racks.

2. Remove 2-in-1 water tank and set aside.

3. IMPORTANT: Fully recline handle and turn unit upside down.

4. Locate red belt access door and remove two screws.

NOTE: The dark screw is a long machine screw and will take approximately 25 full turns to completely remove. The head of the screw will lift from the belt access door so that it can be easily removed.

5. Remove belt access door assembly from end of brush and set aside.

6. Remove brush belt. If worn or damaged, replace with new brush belt.

7. If necessary, the brush roll can be removed for cleaning or replacement. To remove, rotate the brush out of brush housing and pull brush off axle attached to remaining end cap. The remaining pivot arm can be removed by removing the screw (this will allow for full access to brush chamber for cleaning). Make sure "keyed" end of metal rod is aligned with slot in pivot arm before re-assembling. Replace brush on axle, cogged-side, last. You may need to rotate brush to allow it to slide all the way down the axle.

8. Reattach brush belt by installing onto toothed pump pulley and then onto toothed end of brush.

9. Reattach belt access door assembly to end of brush and rotate back into place. Replace screws.

NOTE: Do not over tighten screws.

If you have any questions or are having trouble removing, replacing or reinstalling your brush belt or brush, please call BISSELL Consumer Care.

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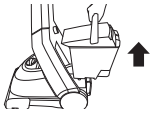

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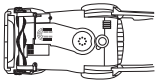

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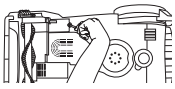

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Maintenance & Care

Pump belt removal & replacement

⚠WARNING

To reduce the risk of electric shock, push power button ⏻ off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Occasional replacement of the pump belt may become necessary. If needed, please follow instructions below.

1. Turn off machine and unplug it from outlet. Wrap hose and cord on racks.

2. Remove 2-in-1 water tanks and set aside.

3. IMPORTANT: Fully recline handle and turn unit upside down.

4. Locate red belt access door and remove two screws.

NOTE: The dark screw is a long machine screw and will take approximately 25 full turns to completely remove. The head of the screw will lift from the belt access door so that it can be easily removed.

5. Remove belt access door assembly from end of brush and set aside.

6. Remove brush belt from end of brush and set aside. If worn or damaged, replace with new brush belt.

7. Remove pump belt and replace it with a new belt by pinching belt at one end to make a large loop. Attach belt to silver motor shaft first and then pull towards larger, red pulley. Attach belt to red pulley.

NOTE: Spinning the red pulley a few times will help center belt and ensure correct assembly.

8. Reattach brush belt by installing onto toothed pump pulley and then onto toothed end of brush.

9. Reattach belt access door assembly to end of brush and rotate back into place. Replace screws.

NOTE: Do not over tighten screws.

If you have any questions or are having trouble removing, replacing or reinstalling your brush belt, please call BISSELL Consumer Care.

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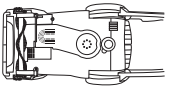

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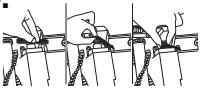

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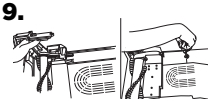

Troubleshooting

⚠WARNING

To reduce the risk of electric shock, push power button ⏻ off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Reduced spray OR no spray	Bladder may be empty.	Press power pedal ⏻ off; refill bladder with clean hand hot (60°F/140°C MAX) tap water and formula.
	2-in-1 tank may not be seated properly.	Press power pedal ⏻ off; remove tank and reseat tank.
	Pump may have lost prime.	Press power pedal ⏻ off; after 1 minute turn on and depress spray trigger.
	Pump belt may be broken.	Press power pedal ⏻ off and unplug from outlet. Follow belt replacement instructions on pages 11 and 12.
DirtLifter PowerBrush does not turn	Brush belt or pump belt is off or broken.	Press power pedal ⏻ off and unplug from outlet. Follow belt replacement instructions on pages 11 and 12.
Cleaner not picking up solution	ReadyTools dial may be on wrong setting for cleaning job.	Set ReadyTools dial to either floor cleaning or tools.
	Poor tool position. (Hand held attachments only).	Adjust angle; apply more downward pressure.
	Removable nozzle may not be properly attached.	Make sure nozzle is on correctly by slightly raising front of machine to line up slots on each side of base of machine with hooks on each side of nozzle. Attach at base first and then click nozzle into place. Refer to image 6 on page 8.
	2-in-1 tank lid is not properly installed.	Re-install lid; refer to images on page 7.
	2-in-1 tank is not properly seated.	2-in-1 tank must be firmly seated to function; remove and reseat 2-in-1 tank.
	2-in-1 tank has picked up maximum dirty water.	Empty 2-in-1 tank and refill, refer to the Operation section.
	The lint screen may be clogged.	Clean out lint screen, refer to page 8.

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Replacement Parts

These items are available for your BISSELL DeepClean Deluxe deep cleaner.
Visit www.BISSELL.com

PART #	PART NAME		PART #	PART NAME	
160-3026	Tank Assembly Complete		160-3027	Tank Base	
160-2858	Removable Nozzle		160-1543	Replacement Pump Belt (with instructions)	
160-1542	Replacement Brush Belt (with instructions)		160-1526	Tank Top (with Handle)	
160-1519	Upper Hose and Cord Rack		160-1520	Lower Hose and Cord Rack	
160-1537	Brush Roll Assembly with Pivot Arms				

*Not all parts are included with every model.

Accessories

These items are available for your BISSELL DeepClean Deluxe deep cleaner. Visit www.BISSELL.com

PART #	PART NAME		PART #	PART NAME	
160-1523	Hard Floor Tool		203-6651	3" Tough Stain Tool	
203-6653	4" Upholstery Tool		203-6654	6" Stair Tool	
203-6652	Powered TurboBrush™ Tool		203-0116	Spraying, 2-in-1 Crevice Tool w/ Brush	
203-6655	Spraying Crevice Tool		203-7412	Deep Reach Tool	

*Not all parts are included with every model.

Cleaning Formula: Refer to bottom of page 5 of this guide for a full selection of cleaning formula available for purchase.

Consumer Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

Limited Two-Year Guarantee

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will for two years from the date of purchase by the original purchaser repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If for your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

An unauthorised repair (or attempted repair) will void this Guarantee whether or not damage has been caused by that repair/attempt.

Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL DOES NOT EXCLUDE OR LIMIT IN ANY WAY ITS LIABILITY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR SUBCONTRACTORS; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; (C) OR FOR ANY OTHER MATTER WHICH CANNOT BE EXCLUDED OR LIMITED UNDER LAW.

Consumer Care

If your BISSELL product should require service or to claim under our Limited Two-Year Guarantee, please visit:

Website or E-mail:
www.BISSELL.com

For UK inquiries:
Telephone: 0844.888.6644
Monday – Thursday 9am - 5pm
Friday 9am - 4pm
BISSELL Homecare (Overseas) Inc.
Ground Floor
226 Berwick Avenue
Slough,
Berkshire, SL1 4QT
United Kingdom

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____ Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.

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