

LIFT-OFF[®]
2-IN-1 CYCLONIC
CORDLESS STICK VACUUM
USER GUIDE

1189 SERIES

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

WARNING:

To reduce the risk of fire, electric shock, or injury:

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle charging base, including plug and supply cord with wet hands.
- Do not charge the unit outdoors.
- Use only the charger supplied by the manufacturer to recharge.
- Do not incinerate the appliance even if it severely damaged. The batteries can explode in a fire.
- Do not put any object into opening.
- Do not use with any opening blocked.
- Keep openings free of dust, lint, hair and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Always turn off this appliance before connecting or disconnecting the motorized nozzle.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup or filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

Always connect the charging base to a polarized outlet (one slot is wider than the other). Do not modify the polarized plug to fit a non-polarized outlet or extension cord.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

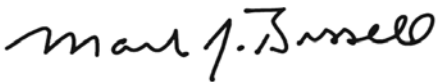
Thanks for buying a BISSELL vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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Product View

- 1 Power On/Off Switch
- 2 Charge Indicator Light
- 3 Hand Vac Release Button
- 4 Debris Bin Release Button
- 5 Filter
- 6 Detachable Hand Vacuum
- 7 Swivel Foot
- 8 Charging Base
- 9 Crevice Tool, Dusting Brush & Upholstery Tool
- 10 Multi-Surface Brush Roll & Hardfloor Brush Roll



WARNING

Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

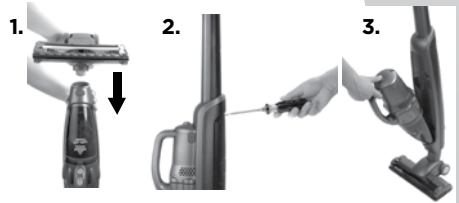
Assembly

Screw driver required for assembly.



To assemble the unit

1. Begin by inserting the body into the foot until you hear the locking tab click.
2. Insert the handle into the body and completely tighten the screw.
3. Install the Hand Vac in place on the body.



To assemble the charging base

1. Insert upper cradle into lower base until you hear the locking tab click.
2. Store accessory tools on post of charging base.



Charging

Before charging make sure the unit is powered OFF.

1. Plug the adapter into the wall outlet. The red charging indicator light will illuminate and remain lit while charging.
2. Charge the unit for 12 hours prior to first use. The indicator light will change from red to green when battery is fully charged. Unit will run up to 21 minutes.
3. After initial charging is complete, approximately 6 hours of charging is required to regain full capacity.

Operations

Power Switch

The power buttons are located on the top of the upper handle and top of grip on hand vac. Settings include:

(O) = OFF

(I) = Suction & Brush ON

Using your stick vacuum

1. Push the power button ON (I) to easily clean hard floors, low pile carpet, and area rugs.
2. When finished cleaning, turn power button OFF (O).
3. Keep unit charged by cradling on the charging base between cleanings.



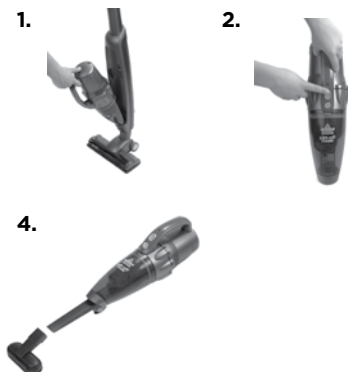
Operations

Using your hand vacuum

1. Remove the hand vac by pressing the release button
 2. The power button is located on top of the grip area - push ON (I) to start cleaning.
 3. Easily clean messes on furniture, stairs, and other hard to reach areas.
 4. To use the accessory tools, simply insert the base of the tool into the end of the nozzle.
- TIP: Accessories can be combined together or used individually.
5. When done cleaning, simply push the power button to OFF (O) and replace the hand vac on the body of the product.

WARNING

Do not operate cleaner with damp or wet filters or without vacuum bags and all filters in place.



Maintenance & Care

To maintain maximum cleaning performance, the following maintenance steps must be performed.

Emptying the Debris Bin

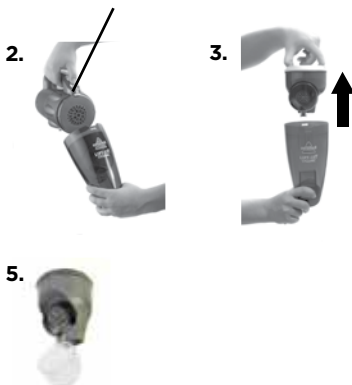
Debris bin should be emptied before debris reaches the FULL line on the bin

1. Turn power OFF (O) and remove hand vac from unit as directed in step 1 "Using your hand vacuum".
2. Hold the hand vacuum vertically and depress the release button to release debris bin.
3. Gently pull debris bin away from the body of the hand vac and remove the filter and separator.
4. Empty debris into waste container.
5. Open the clear cap of the cyclonic separator, wipe away any debris inside, and discard.
6. Replace filter and separator back into debris bin and attach debris bin to hand vac until it snaps securely in place.

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Release Button



Maintenance & Care

Cleaning or Replacing the filter

The key to maximum performance is having a clean filter. Cleaning the filter after each use will help your vacuum operate at peak efficiency.

Use only genuine BISSELL model number 1601822 replacement filters in your BISSELL vacuum. To purchase visit www.BISSELL.com or call 1-800-237-7691.

To clean filter:

1. Turn power OFF (O).
2. Remove the dirt container from the hand vacuum, as directed in step 1 "Emptying the dirt cup" on page 6.
3. Remove filter and tap firmly against the inside of a waste container, removing any visible dirt.
4. Replace filter back into the dirt container and attach dirt container to hand vacuum until it snaps securely in place.

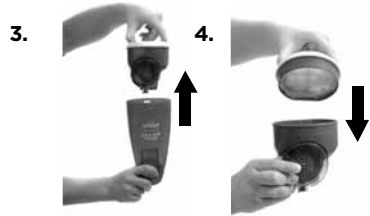
NOTE: After heavy usage, you may clean the filter by washing it gently by hand in warm water and mild dish detergent. Rinse thoroughly and make certain it is completely dry before replacing it.

⚠️ WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

⚠️ WARNING

Do not operate cleaner with damp or wet filters or without vacuum bags and all filters in place.



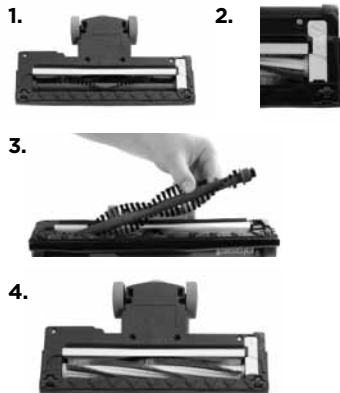
Brush Roll Maintenance

The brush roll may accumulate debris such as strings, hair and fibers. This type of debris can wrap around the brush and diminish its ability to clean effectively.

The Lift-Off 2-in-1 Cyclonic features two specialized brush rolls which can be easily changed to optimize cleaning on different floor types. Use the multi-surface brush roll for general cleaning on hard floor and area rugs, or switch to the hardfloor brush roll for improved cleaning on hard floor surfaces.

To remove the brush roll

1. Turn power OFF (O). Remove foot assembly from unit and turn over to access the brush roll.
2. Use a coin to unlock the yellow locking tab and lift up to free the brush.
3. To remove the brush roll, simply lift the brush out of the brush chamber.
4. Clean as needed and replace, or switch the brush as desired.
5. Place the clean brush roll back into the brush chamber by aligning the non-belt side so it's seated within the nozzle, then pivot the belt side down into position.
6. Replace the locking tab and use a coin to lock in place. Attach the foot assembly back to the unit.



Maintenance & Care

Brush roll reset:

If larger debris becomes lodged in the foot of the unit and the brush roll shuts off, turn the unit off and remove the obstruction. Wait approximately 15 seconds for the motor to cool down before turning back on. Brush will function again after allowing time to cool down.

Disposal of Batteries:

If your product is to be disposed of, the batteries should be removed and disposed of properly.

- 1. IMPORTANT: Make sure that the unit is removed from the charging base.**
2. Remove hand vac from unit.
3. Squeeze the two battery release buttons to release the battery pack. Lift the battery pack straight up and out of the hand vac.
4. Keep battery pack together – DO NOT separate individual batteries. For specific disposal instructions of batteries, please contact RBRC (Rechargeable Battery Recycling Corporation) 1-800-822-8837 or visit www.rbrc.com.
5. Discard remainder of product.

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

3.



WARNING

This product contains Nickel Metal Hydride (NiMH) rechargeable batteries. According to Federal and State regulations, removal and proper disposal of NiMH batteries is required. For removal of the batteries in your Lift-Off 2-in-1 Cyclonic see instructions on this page.



Troubleshooting

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Vacuum won't turn on	Battery isn't fully charged	Charge battery. Follow charging battery instructions on page 5
Brush roll not turning	Brush roll is jammed	Remove obstruction. Follow instructions on page 7
	Brush roll needs to be reset	Follow instructions on page 7
	Broken brush roll belt	Contact Consumer Care to locate the service center nearest you. Do not attempt to fix on your own.
Vacuum cleaner has low suction	Dirt container is full	Empty dirt container
	Dirt container is not installed properly	Position container correctly and snap firmly into place
	Foot is loose	Make sure foot is fully inserted into body of unit
	Filters need cleaning	Follow filter instructions on page 7
	Filters need replacing	Visit www.bissell.com or call 1-800-237-7691 to order replacement filters
Visible dirt escaping from cleaner	Dirt container is full of debris	Empty dirt container
	Filter is missing or installed incorrectly	Check filter for correct installation
	Dirt container installed incorrectly	Position container correctly and snap firmly into place

Please do not return this product to the store.








Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement Parts

These items are available for your BISSSELL Lift-Off Floors & More Pet.
Call 1-800-237-7691 or visit www.bissell.com

PART #	PART NAME		PART #	PART NAME	
1601821	Charging Base with Adapter Plug		1601822	Filter, Pre-Motor	
1601823	Debris Bin		1601824	Foot Assy	
1601825	Hand Vac Assy		1601826	Crevice Tool	
1601827	Dusting Brush & Upholstery Tool Assy		1601828	Brush Roll, Multi-Surface	
1601829	Brush Roll, Hardfloor				

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited One-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Visit BISSELL.com or contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday 8am - 10pm ET

Saturday 9am - 8pm ET

Sunday 10am - 7pm ET

Or Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET
Sunday 10am - 7pm ET

Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.



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