BISSELL®

**Earn BISSELL Rewards!**
Register your product today!
See details on back page

# LIFT-Off®
# DEEP CLEANER
## USER'S GUIDE
24A4, 30K7, 66E1, 80X9 SERIES


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# Thanks for buying a BISSELL Deep Cleaner

We're glad you purchased a BISSELL deep cleaner. Everything we know about floor care went into the innovative design and construction of this complete, high-tech home cleaning system.

Your BISSELL deep cleaner is well made, and we back it with a limited three-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL deep cleaner.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
Chairman & CEO

## DETACHABLE INNOVATION

### Complete Line of BISSELL Lift-Off® Products

Lift-Off® Steam Mop | Lift-Off® Deep Cleaner | PowerGlide Deluxe Pet | Lift-Off® Floors & More Cordless Stick Vacuum

**For more information visit www.bissell.com**

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

## ⚠ WARNING:

### To reduce the risk of fire, electric shock, or injury:

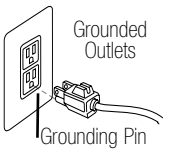
- Do not immerse.
- Use only on surfaces moistened by the cleaning process.
- Always connect to a properly grounded outlet.
- See Grounding Instructions.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave machine when it is plugged in.
- Do not service machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized Service Center.
- Do not expose to rain, store indoors.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Unplug by grasping the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not modify the 3-prong grounded plug.
- Do not allow to be used as a toy.
- Do not use for any purpose other than described in this User's Guide.
- Do not unplug by pulling on the cord.
- Use only manufacturer's recommended attachments.
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage. See the cleaning fluid section of this guide.
- Keep openings free of dust, lint, hair, etc.
- Do not point attachment nozzle at people or animals
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Unplug before attaching the TurboBrush® Tool.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.

## SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

## GROUNDING INSTRUCTIONS

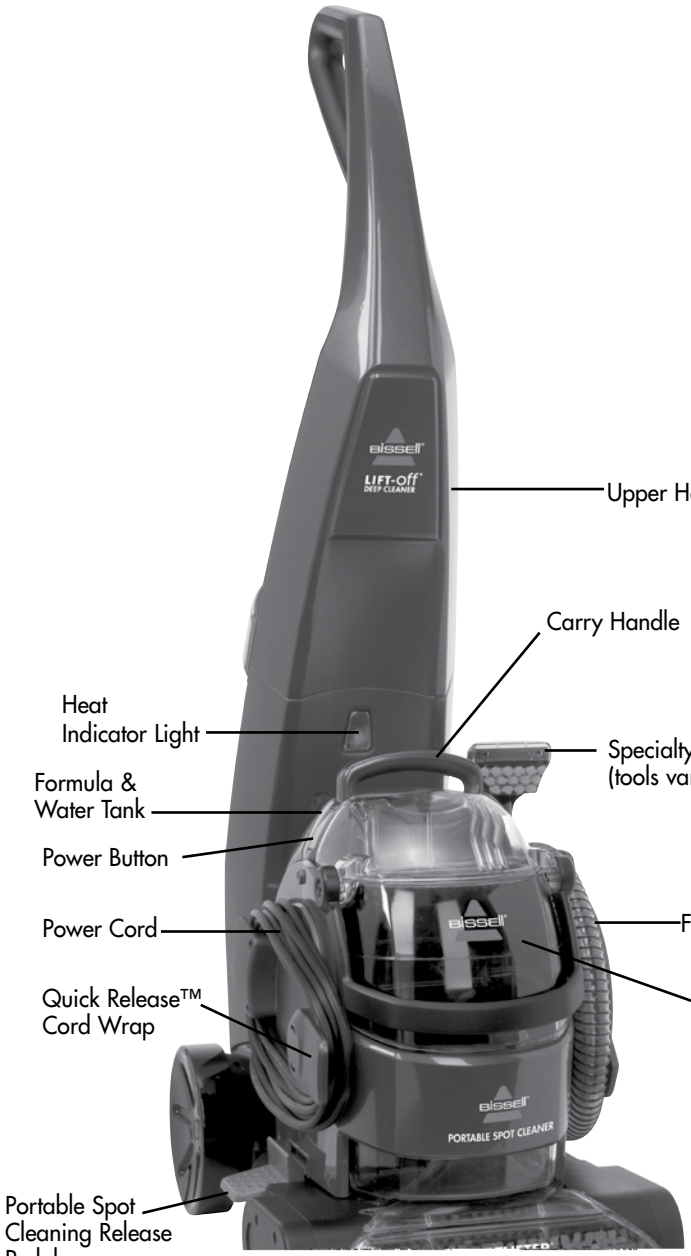
This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.




## ⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

# Product view



## Machine care (check regularly)

### Cleaning suction gate

The suction gate automatically diverts air when the portable deep cleaner is detached. This should be checked and cleaned regularly for any dirt and debris.

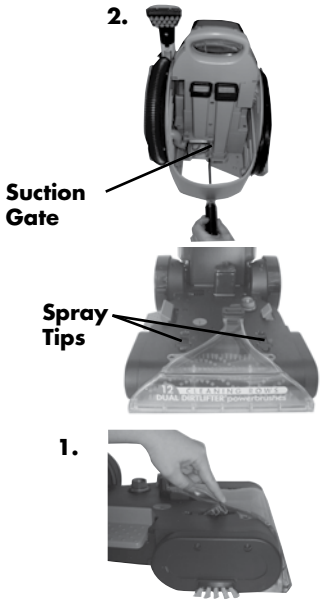
1. Step on the pedal and remove the portable spot cleaner. Remove dirty tank.
2. Remove two screws and pull off suction gate door.
3. Wipe suction gate clean and rinse suction gate door.
4. Replace suction gate door and two screws.

### Cleaning spray tips

1. Step on the pedal and remove the portable spot cleaner. To remove each spray tip, push tab in and pull it out.
2. Clean by rinsing under hot water.
3. Replace by snapping back in.

**⚠ WARNING:**

To reduce the risk of fire, electric shock, or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



## Small belt removal and replacement (as needed)

Occasional replacement of one or both belts may become necessary. If that is needed, please follow the instructions below.

**WARNING:**
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

1. Turn off the machine and unplug it from the outlet. Remove portable spot cleaner.
2. Remove the nozzle by unscrewing three screws on the nozzle cover.
3. Turn the machine on its side. **IMPORTANT: with portable spot cleaning pedal facing down.**
4. Remove end cap by unscrewing the 3 screws. Take care not to drop the screws into the unit.
5. Remove 1 silver screw from the pivot arm.
6. Remove pivot arm by gently lifting up.
7. Remove small brush belt.
8. Replace small brush belt, and reverse steps above.
9. Manually rotate brushes by hand to make sure they move freely. You may notice a slight resistance from the motor.

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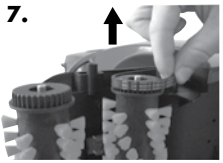

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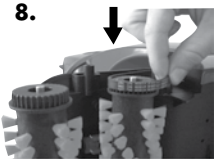

## Brush removal and large belt replacement (as needed)

Brushes can be removed for cleaning or replacement as needed.

**1.** Follow small belt removal Instructions on page 14 items 1-7.

**2.** Remove brush rolls by pulling them off of the metal rods. **Be careful not to lose the small washer at each end of the brush rolls.**

**3.** Re-attach the large belt to the grooves on the end of the new brush rolls. If the belt is damaged, replace with a new belt.

**4.** Place cleaned or new brush rolls back onto the rods. Make sure one washer is on each end of the rollers prior to sliding onto the rod. Be sure the brush is seated completely on the rod.

**5.** Replace small belt over grooves in back roller and metal cog.

**6.** Replace pivot arm and secure with silver screw.

**7.** Re-attach end cap by tightening with the (3) black screws.

**8.** Return front nozzle to front of unit, by latching from underneath and then securing with 3 screws.

**9.** Follow step number 8 & 9 on page 14.

If you have any questions or are having trouble installing or replacing your belt(s) or brushes, please call **BISSELL Consumer Care.**

**⚠ WARNING:**

To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

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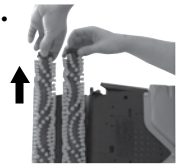

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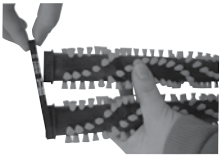

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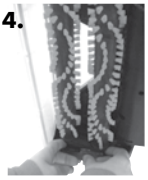

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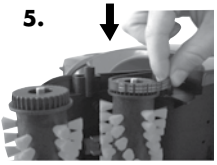

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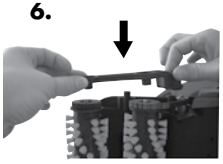

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# Troubleshooting

**⚠WARNING:**
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

## Heater indicator light does not illuminate

| Possible causes | Remedies |
|---|---|
| 1. The power is not turned ON | 1. The power must be ON to activate the heater indicator light |
| 2. The portable spot cleaner is not attached completely | 2. Make sure the portable spot cleaner is attached Push down firmly to check (see pages 6 or 12 for detailed instructions) |

## Reduced Spray or No Spray

| Possible causes | Remedies |
|---|---|
| 1. Formula & water tank may be empty | 1. Refill tank |
| 2. Formula & water tank may not be seated completely | 2. Turn power OFF. Remove and reseat tank |
| 3. Pump may have lost prime in portable spot cleaning mode | 3. Hold end of hose below water level in tank to prime |
| 4. The portable spot cleaner is not attached completely | 4. Push down firmly to check connection |

## DirtLifter® PowerBrush does not turn

| Possible causes | Remedies |
|---|---|
| 1. The portable spot cleaner is not attached completely | 1. Make sure the portable spot cleaner is attached. Push down firmly to check (see pages 6 or 12 for detailed instructions) |
| 2. The unit is in the upright position | 2. Brushes only rotate when unit is reclined using the recline pedal |
| 3. Circuit breaker on machine (if equipped) may have tripped | 3. Turn the machine OFF and unplug from outlet. Check to see if foreign object is caught in brush roll. Remove object. Plug machine in to reset circuit breaker |
| 4. The belt is off or broken | 4. Turn power OFF and unplug unit from outlet. Follow instructions on pages 14 and 15 |

## Loss of suction power

| Possible causes | Remedies |
|---|---|
| 1. Tanks may not be seated properly | 1. Pick up both tanks and reseat them so it they fit snugly on the unit |
| 2. Nozzles may not be assembled properly | 2. Unplug the unit. Check to make sure the "lip" of the nozzle cover is securely hooked into the groove on the top of nozzle (see page 10) |
| 3. The portable spot cleaner is not attached completely | 3. Make sure the portable spot cleaner is attached. Push down firmly to check (see pages 6 or 12 for detailed instructions) |
| 4. Dirty tank has picked up maximum amount of dirty water and has reached full line | 4. Empty dirty tank |
| 5. Formula & water tank is empty | 5. Check fluid levels in formula & water tank |
| 6. Suction Gate is open. | 6. Check to make sure the suction gate is closed. Follow "Cleaning Suction Gate" instructions on page 13. |

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

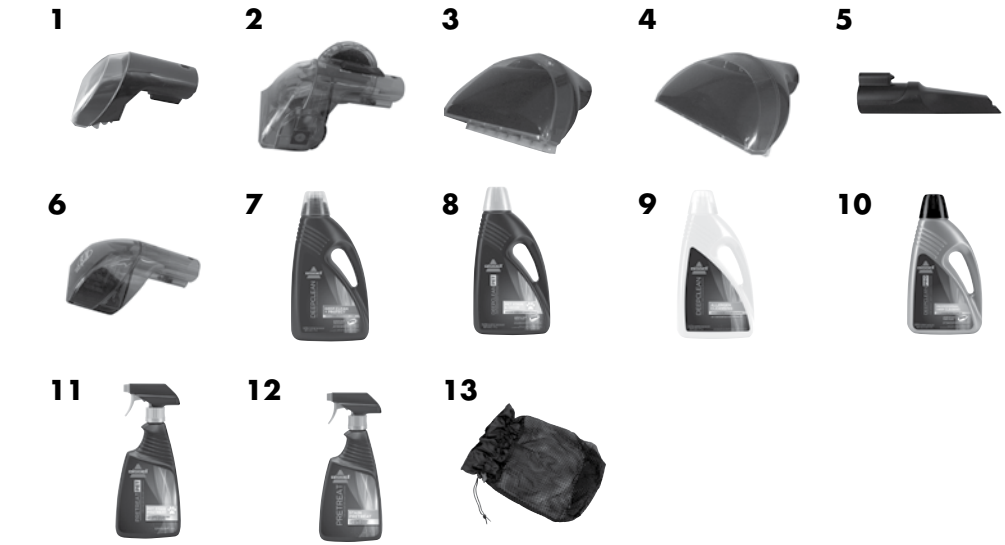
**For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.**

# Accessories - BISSELL deep cleaner

**These items are available for purchase as accessories for your BISSELL deep cleaner: To purchase call 1-800-237-7691 or visit www.bissell.com.**

| Item | Part No. | Part Name |
|---|---|---|
| 1 | 203-6651 | 3″ Tough Stain Tool |
| 2 | 203-6652 | Powered TurboBrush® Hand Tool |
| 3 | 203-6653 | 4″ Upholstery Tool |
| 4 | 203-6654 | 6″ Stair Tool |
| 5 | 203-7885 | Spraying Crevice Tool |
| 6 | 203-7412 | Deep Reach Pet Tool |
| 7 | 62E5-2 | 2X Deep Clean & Protect Formula with Scotchgard™ Protection 60 oz. |
| 8 | 99K5-2 | 2X Pet Stain and Odor Formula with Scotchgard™ Protection 60 oz. |
| 9 | 89Q5-2 | 2X Allergen Cleansing Formula 60 oz. |
| 10 | 78H6-3 | 2X Professional Deep Cleaning Formula with Scotchgard™ Protection 48 oz. |
| 11 | 0790 | Pet Stain PreTreat 22 oz. |
| 12 | 4001 | Stain PreTreat 22 oz. |
| 13 | 210-3040 | Mesh Bag |

*Not all parts are included with every model.

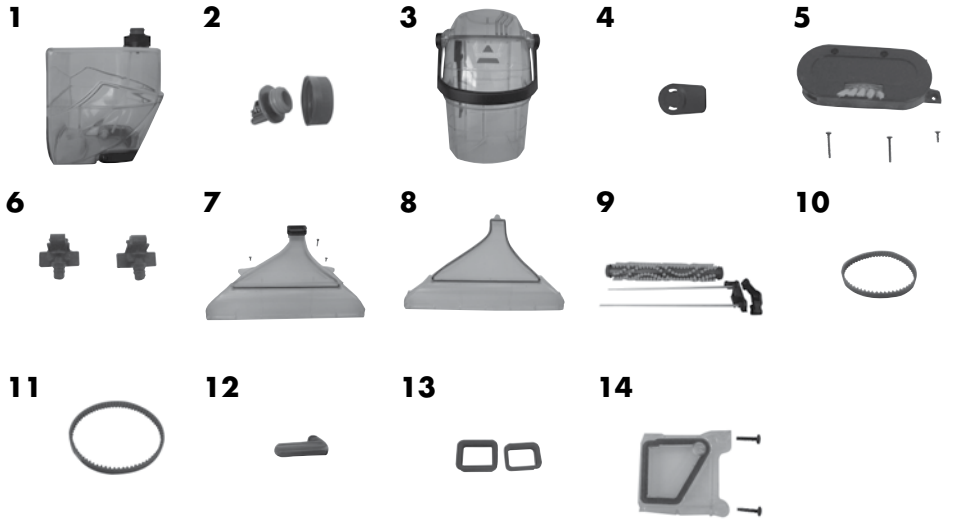


# Replacement parts – BISSELL deep cleaner

**Below please find a list of common replacement parts. While not all of these parts may have come with your specific machine, all are available to you for purchase, if desired.**

| Item | Part No. | Part Name |
|---|---|---|
| 1 | 160-0813 | Formula & Water Tank Assembly (includes cap and insert) |
| 2 | 203-6675 | Cap and Insert for Formula & Water Tank |
| 3 | 203-7894 | Collection Tank Bottom |
| 4 | 203-7904 | Cord Wrap |
| 5 | 203-7896 | End Caps with Edge Brushes (2 pack, includes screws) |
| 6 | 203-7897 | Spray Tips Assembly (includes two spray tips) |
| 7 | 203-7906 | Nozzle Cover Top w/Gasket |
| 8 | 203-7907 | Nozzle Cover Lower and Front w/Gasket |
| 9 | 203-6686 | Brush Single Pack (includes 1 brush roll, and 1 axle) |
| 10 | 203-6688 | Small Brush Belt |
| 11 | 203-6804 | Large Brush Belt |
| 12 | 203-6689 | Hose Secure Latch |
| 13 | 203-7918 | Dirty Tank Gasket Assembly (include both gaskets) |
| 14 | 203-7917 | Diverter Cover Assembly (includes cover and screws) |

*Not all parts are included with every model.



# Warranty – BISSELL Deep Cleaner

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

## Limited Three-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user's guide is not covered.

## If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

**Website or E-mail:**
www.bissell.com

**Or Call:**
BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET
Sunday 10am - 7pm ET

**Or Write:**
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE THREE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

## Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

**BISSELL Rewards Points**
Automatically earn points for discounts and free shipping on future purchases.

**Faster Service**
Supplying your information now saves you time should you need to contact us with questions regarding your product.

**Product Support Reminders and Alerts**
We'll contact you with any important product maintenance reminders and alerts.

**Special Promotions**
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

**Visit www.bissell.com/registration now!**

## BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty, call:

**BISSELL Consumer Care**
**1-800-237-7691**

| | |
|---|---|
| Monday – Friday | 8 am - 10 pm ET |
| Saturday | 9 am - 8 pm ET |
| Sunday | 10 am - 7 pm ET |

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 19 for details.**

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Rev 10/13
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