BISSELL®

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LIFT-Off® MULTI CYCLONIC pet

USER'S GUIDE
89Q9/18Z6 SERIES

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Thanks for buying a BISSELL Lift-Off® Multi Cyclonic Vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited three year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL upright vacuum.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
Chairman & CEO

DETACHABLE INNOVATION

Complete Line of BISSELL Lift-Off® Products

Lift-Off® Steam Mop | Lift-Off® Deep Cleaner | Lift-Off® Multi Cyclonic Vacuum | Lift-Off® Floors & More Cordless Stick Vacuum

For more information visit www.bissell.com

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not leave vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Unplug before attaching the TurboBrush.
- Do not use outdoors or on wet surfaces.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user's guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it is running.

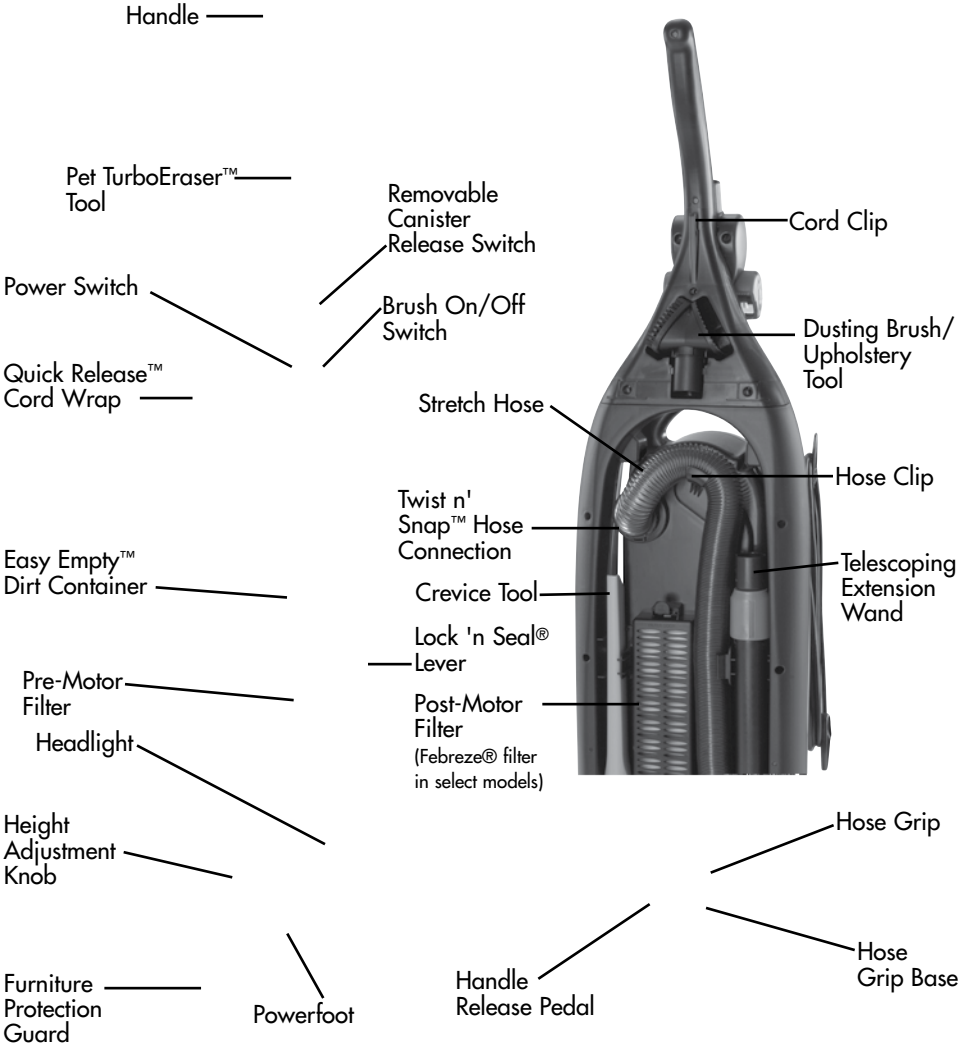
SAVE THESE INSTRUCTIONS FOR FUTURE USE

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

Product view



⚠ WARNING:
Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

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Maintenance and care

To maintain maximum cleaning performance, the following maintenance steps must be performed:

1. Empty the dirt container when the dirt reaches the "Full" line.
2. Check the pre-motor filter at least once a month and clean and replace as needed.
3. Check and replace the post-motor filter as needed.

NOTE: More frequent filter cleaning may be necessary if you are vacuuming new carpet, fine dust or have allergy concerns.

Follow the instructions on the following pages to perform these simple maintenance steps.

⚠WARNING:
To reduce the risk of electric shock, turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Empty Dirt Container

The dirt container needs to be emptied when the dirt reaches the "Full" line on the front of the container.

1. Unplug cleaner from electrical outlet.
2. Slide the Lock 'n Seal lever to the "Unlock" position.
3. Grasp handle and pull the dirt container straight out to remove from vacuum.
4. Empty dirt into garbage container.
5. Put the dirt container back in the vacuum and slide the lever to the "Lock" position.

The dirt container may be washed in warm water with a mild detergent. Make sure it is completely dry before replacing.

NOTE: Emptying the dirt container after every use will help prevent over filling and ensure that the vacuum is ready to go the next time you clean.

2.

3.

Maintenance and care

Cleaning the secondary cyclone

Unplug the cleaner from electrical outlet.

1. The secondary cyclone can be reached by removing the dirt container, reaching underneath the upper tank and turning the rim of the frame to unlock. Pull straight down to remove.
2. The cyclone and screen may be separated for cleaning. Simply pull up on the screen to separate.
3. The upper tank may also be wiped clean with a damp cloth.

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2.

Cleaning the pre-motor and post-motor filters

1. Unplug the vacuum from electrical outlet.
2. The pre-motor filter protects the motor from dirt particles. It is located in the slide out tray underneath the dirt container. If the filter becomes dirty, pull out the tray, lift out the filter and clean. This filter may be hand washed in cold water with mild detergent. Rinse well and air dry thoroughly before replacing.
3. The post-motor filter assists in the filtration process to return clean air to the room. It is located behind the door on the back of the cleaner. If the filter becomes dirty, open the door, remove the filter and replace.

   NOTE: The post-motor filter is a white, pleated filter. This filter is not washable and must be replaced when it becomes dirty.

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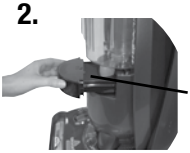

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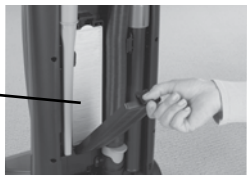

Tip:

Select models include a Febreze® post-motor filter. This Febreze® filter is compatible with all BISSELL Lift-Off MultiCyclonic vacuums. For ordering information, please refer to the Replacement parts information on page 17.

⚠ WARNING:
Do not operate cleaner with damp or wet filters or without all filters in place.

Maintenance and care

Rotating brush and drive belt maintenance

Check your vacuum cleaner's rotating floor brush and drive belt regularly for debris, wear or damage. Debris can wrap around the brush and hamper its ability to effectively clean your carpet.

CAUTION:
To reduce the risk of injury from moving parts, turn off vacuum cleaner and disconnect power plug from electrical outlet.

1. Unplug cleaner from electrical outlet.
2. Remove detachable canister from vacuum cleaner
3. Recline handle and turn vacuum cleaner over so bottom side is up.
4. Remove the six screws as shown with a Phillips head screwdriver. Lift the brush cover off.
5. Lift the rotating floor brush to remove. Clean strings, hair and other debris from the brush, paying special attention to the brush ends.
6. Check air passageway for obstructions. Remove any debris from this area.
7. Clean debris from the motor pulley and drive belt areas.
8. Check drive belt carefully for wear, cuts or stressed areas. If any damage is present, discard old drive belt and replace.

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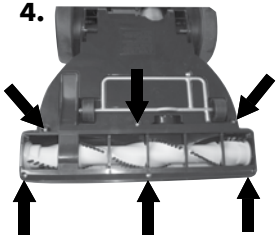


Replace drive belt

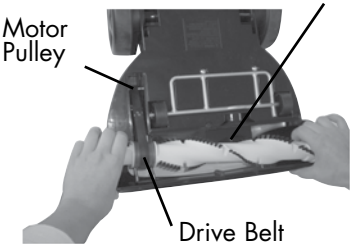
1. Unplug the vacuum from electrical outlet.
2. With rotating floor brush removed from vacuum cleaner (Steps 1-8 of check rotating floor brush and drive belt), grasp old drive belt and remove from motor pulley. Discard the old drive belt.

3 Place new drive belt over motor pulley and loop other end over rotating floor brush in the space between the bristles.

NOTE: It is important that you use only genuine BISSELL replacement belts. Generic belts may not meet the exacting specifications required to keep your vacuum operating at its peak performance. The use of unbranded belts could lead to early failure of the vacuum and could void your warranty.

Air Passageway

1-6.



Replace drive belt continued

4. Pull the rotating floor brush firmly into position, stretching the drive belt, and place ends of rotating floor brush down into the slots on sides as shown. Alignment of brush ends in slots is necessary to fully insert the brush.

5. Turn rotating floor brush by hand several times in the direction of motor pulley. If properly installed, drive belt will center itself on rotating brush crown.

6. Reposition brush cover and screw back into place.

⚠ WARNING:
To reduce the risk of electric shock, turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Replace light bulb

1. Unplug cleaner from electrical outlet.

2. Remove detachable canister and recline handle of vacuum.

3. Using a screwdriver, remove the one screw as shown and lift off the lens.

4. Remove the bulb from the socket by grasping bulb and pulling straight out. Install the new bulb by pushing it gently into the socket until the bulb snaps into place.

5. Reposition lens and secure with the one screw.

3.

4.

Maintaining Pet TurboEraser™ Tool

The Pet TurboEraser should be checked regularly for clogs or debris wrapping around the brush.

1. Unplug the vacuum from electrical outlet.

2. If a clog is present or debris is visible, unscrew the two screws on the back of the Pet TurboEraser to remove the faceplate and clear any obstructions.

3. To clean debris from the brush, remove the brush from the drive belt and clean debris.

4. Reposition the drive belt on the brush. Place ends of brush in slots on sides. Reposition faceplate and secure with two screws.

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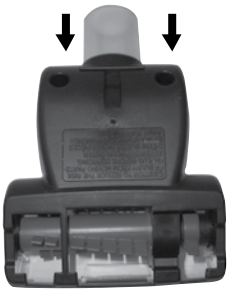

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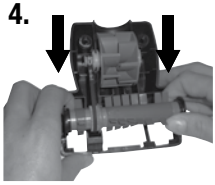

Cleaning clogs

Low suction or poor pickup may be due to a clog in the vacuum cleaner. If you notice a change in the sound of the motor or a reduction in the spinning action, check for clogs.

1. Unplug cleaner from electrical outlet.
2. Empty dirt container.
3. Check upper tank for build up or clogs.
4. Remove the secondary cyclone and check the suction inlet for a clog.
5. Grasp the hose grip and lift to separate from the suction opening. Check for a clog in the base or the hose.
6. Release the Twist n' Snap hose from the vacuum by turning to the left. Straighten the hose and unclog with a long, narrow object such as a broomstick.
7. If the low suction persists, follow the instructions for checking the rotating brush on page 12 and inspect the air passageway for obstructions.

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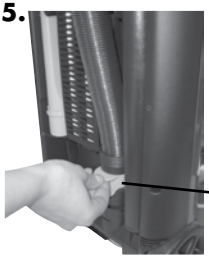

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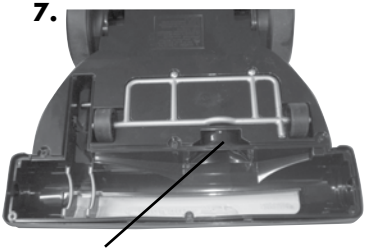


Thermal protector

An internal thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates, the main vacuum motor will stop operating. If this happens, proceed as follows:

1. Turn the cleaner OFF (O) and unplug from electrical outlet.
2. Check the secondary cyclone area, pre-motor filter and post-motor filter for dirt accumulation.
3. Refer to the "Clearing Clogs" section on page 14.
4. When the motor cools for approximately 30 minutes, the thermal protector automatically resets and cleaning may continue. If the thermal protector continues to activate after following the above steps, your cleaner may need servicing. Call BISSELL Consumer Services, or visit the website.

   Note: The thermal protector controls the main vacuum motor only, not the brush motor. If the thermal protector activates, the brush will continue to operate normally; however, there will be no suction.

⚠ CAUTION:
To reduce the risk of injury from moving parts, turn off vacuum cleaner and disconnect power plug from electrical outlet.

Troubleshooting

Vacuum cleaner won't turn on

Possible causes	Remedies
1. Power cord not plugged in	1. Check electrical plug
2. Blown fuse/tripped breaker	2. Check/replace fuse or reset breaker
3. Thermal protector activated	3. Allow cleaner to cool for 30 minutes, see page 15

No power at rotating floor brush

Possible causes	Remedies
1. Canister is not securely seated	1. Remove canister and replace, making sure that it "clicks" into place
2. Brush switch turned to "OFF"	2. Make sure brush switch is in "ON" position
3. Vacuum is in upright position	3. Recline vacuum to operate brush

Vacuum cleaner won't pick up dirt

Possible causes	Remedies
1. Incorrect height adjustment	1. Adjust powerfoot to correct height setting
2. Hose not attached to suction opening	2. Grasp quick reach handle and firmly push hose wand onto the suction opening
3. Crack or hole in hose	3. Check hose and replace if needed
4. Broken or worn drive belt	4. Replace drive belt, see pages 12-13
5. Rotating floor brush bristles worn	5. Replace brush
6. Rotating floor brush jammed	6. Remove brush and clean debris from brush ends
7. Clog in vacuum	7. Follow instructions on page 14 for clearing clogs
8. Dirt container full	8. Empty dirt container
9. Dirt container or sceondary cyclone not installed properly	9. Position correctly and lock in place
10. Filters are dirty	10. Check and clean pre-motor and post-motor filters, see page 11

Vacuum cleaner is difficult to push

Possible causes	Remedies
1. Incorrect height adjustment	1. Adjust powerfoot to correct height setting

Visible dirt escaping from cleaner

Possible causes	Remedies
1. Dirt container full	1. Empty dirt container
2. Filters or secondary cyclone missing or installed incorrectly	2. Check secondary cyclone, pre-motor and post-motor filters for correct installation
3. Dirt container installed incorrectly	3. Pull out and re-insert dirt container correctly

Troubleshooting

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

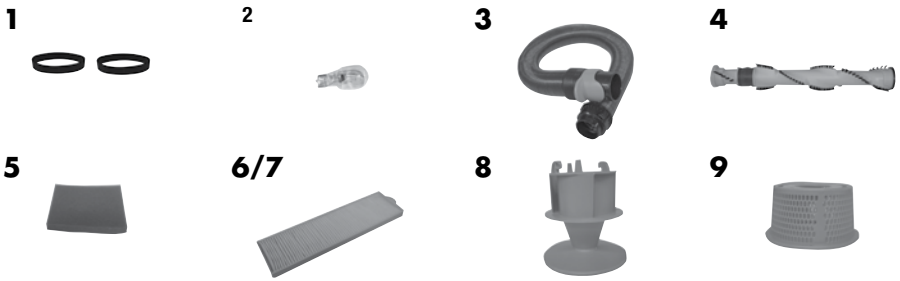
Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL vacuum

Item	Part No.	Part Name
1	3200	Style 8 Drive Belt (2-Pack)
2	203-1297	Standard Headlight Bulb
3	203-2073	Twist 'n Snap Hose
4	203-2085	Brush Roll - Grey (other colors also available)
5	3290	Style 8 Pre-Motor Filter
6	3091	Style 8 Post-Motor Filter
7	203-8093	Febreze® Style 8 & 14 Post-Motor Filter (available for all models)
8	203-2445	Secondary Cyclone
9	203-2444	Screen

*Not all parts are included with every model.



Accessories parts - BISSELL vacuum

These items are available for purchase as accessories for your BISSELL Lift-Off® Multi cyclonic Pet: To purchase call 1-800-237-7691 or visit www.bissell.com.

Item	Part No.	Part Name
1	203-1063	Crevice Tool
2	203-1399	Pet TurboBrush® Tool
3	203-1099	Dusting Brush/Upholstery Tool
4	203-6624	Stair Cleaning Tool (Available on Select Models)
5	203-6625	Telescoping Extension Wand
6	203-2081	Deluxe Bare Floor Tool (Available on Select Models)
7	203-5542	Shoulder Strap (Available on Select Models)
8	98Q1-A	Shedaway® Pet Grooming Vacuum Attachment (Available on Select Models)
9	203-1368	Pet Contour Tool®
10	203-7529	Pet TurboEraser™ Tool

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Warranty - BISSELL Lift-Off® Multi Cyclonic Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited Three Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the "Customer Support" tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday – Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE THREE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday – Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 19 for details.

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