BISSELL®

WE MEAN CLEAN

Earn BISSELL Rewards!
Register your product today!
See details on back page

LIFT-Off®
DEEP CLEANER

USER'S GUIDE
94Y2, 27F6, 35K3, 73H5 SERIES

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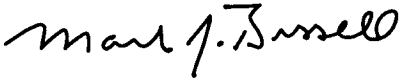
Thanks for buying a BISSELL Deep Cleaner

We're glad you purchased a BISSELL deep cleaner. Everything we know about floor care went into the innovative design and construction of this complete, high-tech home cleaning system.

Your BISSELL deep cleaner is well made, and we back it with a limited two year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

DETACHABLE INNOVATION

Complete Line of BISSELL Lift-Off® Products

Lift-Off®
Steam Mop

Lift-Off®
Deep Cleaner

Lift-Off®
Multi Cyclonic
Vacuum

Lift-Off®
Floors & More
Cordless Stick Vacuum

For more information visit www.bissell.com

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

⚠ WARNING:

To reduce the risk of fire, electric shock, or injury:

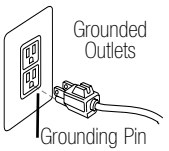
- Do not immerse.
- Use only on surfaces moistened by the cleaning process.
- Always connect to a properly grounded outlet.
- See Grounding Instructions.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave machine when it is plugged in.
- Do not service machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized Service Center.
- Do not expose to rain, store indoors.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Unplug by grasping the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not modify the 3-prong grounded plug.
- Do not allow to be used as a toy.
- Do not use for any purpose other than described in this User's Guide.
- Do not unplug by pulling on the cord.
- Use only manufacturer's recommended attachments.
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage. See the cleaning fluid section of this guide.
- Keep openings free of dust, lint, hair, etc.
- Do not point attachment nozzle at people or animals
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Unplug before attaching the TurboBrush®.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.

SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

GROUNDING INSTRUCTIONS

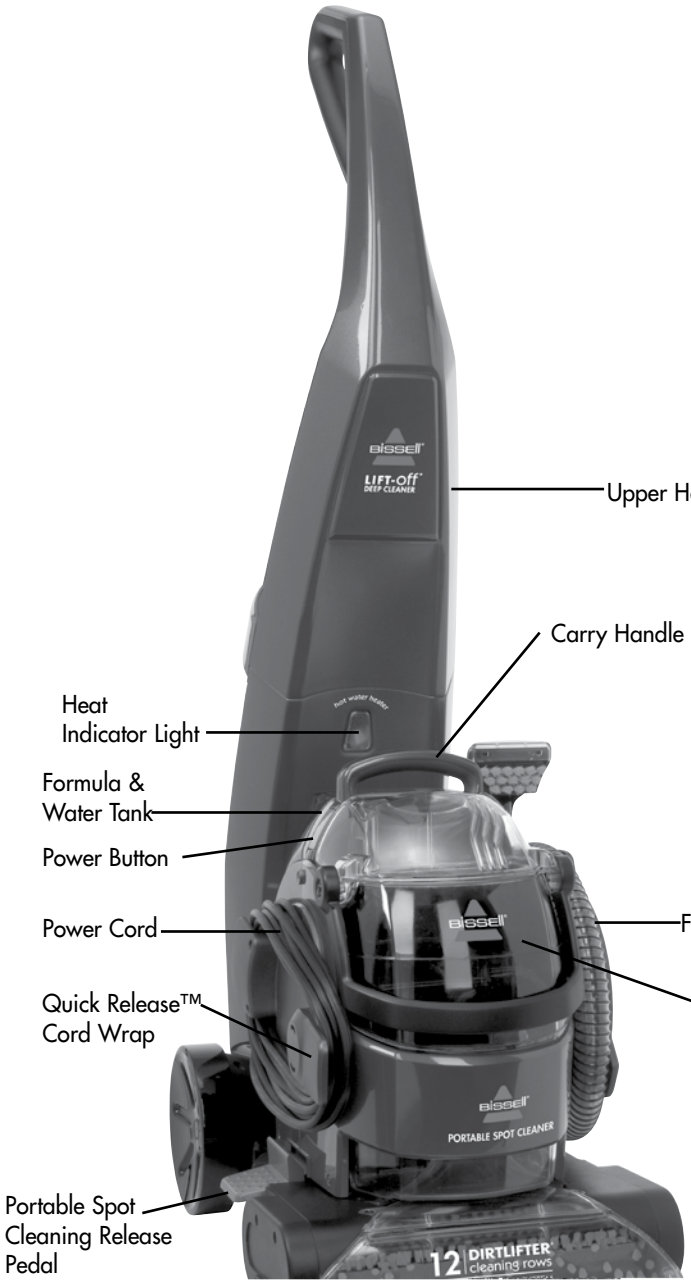
This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

Product view



Portable spot cleaning mode

Preparing the machine

1. Step on the portable spot cleaning pedal to release the portable spot cleaner.
2. Release flex hose by twisting the hose secure latch clockwise. Unwrap flex hose completely.
3. Attach the desired tool to the hose grip until it snaps together. Make certain the tool is securely attached.
4. Twist the Quick Release cord wrap clockwise to unwrap the power cord completely and plug into grounded outlet.

Filling tank

1. Follow the instructions for filling the tank in the upright cleaning mode section on page 8.

Cleaning with Tools:

IMPORTANT! If using to clean upholstery, check upholstery tags. Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your Lift off Deep Cleaner if the tag is coded with an "X" or an "S"(with a diagonal stripe through it), or says "Dry Clean Only", do not proceed with any deep cleaning machine. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.")

1. Hold the tool approximately 1" above the soiled surface. Press the spray trigger to apply the cleaning solution to the soiled area.

   Note: Hold end of hose below the tank water level to help prime the portable spot cleaner.
2. Using the brush on the tool, gently scrub the area to be cleaned.
3. Apply downward pressure on the tool and pull it toward you. The suction will remove the dirt and cleaning solution. Continue until no more dirt can be removed.

Manufacturer's tag

Check for colorfastness in an inconspicuous place. If possible, check upholstery stuffing. Colored stuffing may bleed through fabric

Portable spot cleaning mode continued

Cleaning with Deep Reach™ Tool

1. Set tool on soiled surfaces and press the trigger to spray solution onto the soiled area to be cleaned.
2. Slowly move the tool back and forth over the soiled surface, keeping the tool in contact with the carpet.
3. Release trigger and move tool slowly over the soiled area to suction up water and dirt.
4. Continue to clean the area, working in small sections, until no more dirt can be removed.

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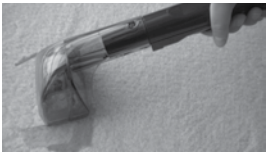


Empty dirty tank

Follow the instructions under Empty dirty tank section on page 9 of the Upright cleaning mode section.

Replacing portable machine on base

1. Align the product as the graphic shows, with the cord side on the left and hose side on the right.
2. Push down the portable spot cleaner until you hear it click securely into place. Test the fit by pulling up on the carry handle to make sure it is secure.

1.

Cleaning portable machine

1. Remove and rinse the tools in clean, running water. Dry and replace in the tool storage provided.
2. It is recommended that you suction clean water from a bowl to rinse out the hose. Then lift end of hose and stretch out to ensure all water is cleared from hose.
3. Coil flex hose around the hose wrap and secure with latch.
4. Check suction gate and if it appears dirty, follow steps 1-4 under Cleaning Suction Gate on page 13.

Machine care (check regularly)

Cleaning suction gate

The suction gate automatically diverts air when the portable deep cleaner is detached. This should be checked and cleaned regularly for any dirt and debris.

1. Step on the pedal and remove the portable spot cleaner. Remove dirty tank.
2. Remove two screws and pull off suction gate door.
3. Wipe suction gate clean and rinse suction gate door.
4. Replace suction gate door and two screws.

Cleaning spray tips

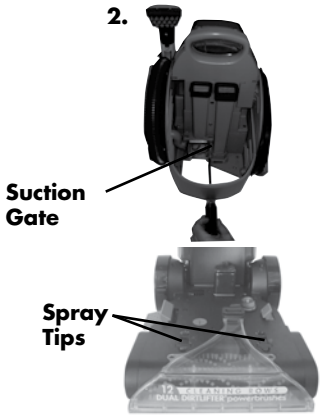
1. Step on the pedal and remove the portable spot cleaner. To remove, push in tab and pull it out.
2. Clean by rinsing under hot water.
3. Replace by snapping back in.
4. Repeat steps on second spray tip.

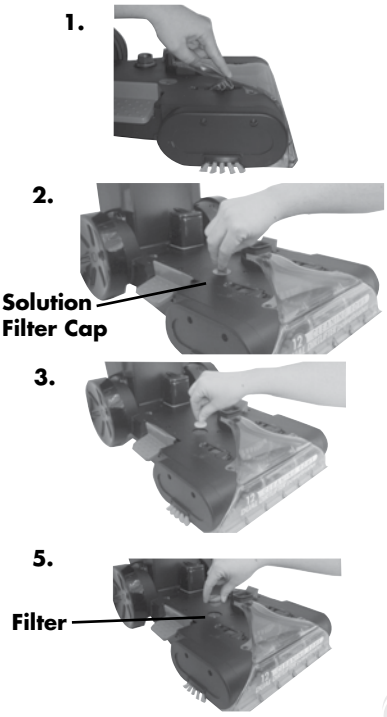
Cleaning solution filter

1. Step on the pedal and remove the portable spot cleaner. Remove the red solution filter cap on the base of the machine by inserting a coin or a flat head screw driver into the slot on the top.
2. Turn counter clockwise to unscrew. Set aside.
3. Remove the white filter by the post. Rinse the filter under water.
4. Replace the white filter back into the filter area.

   Note: Make sure the white filter is seated properly before replacing the red solution filter cap.
5. Replace the red solution filter cap and turn clockwise to tighten.

⚠ WARNING:
To reduce the risk of fire, electric shock, or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.





Small belt removal and replacement (as needed)

Occasional replacement of one or both belts may become necessary. If that is needed, please follow the instructions below.

WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

1. Turn off the machine, and unplug it from the outlet. Remove portable spot cleaner.
2. Remove the nozzle by unscrewing three screws on the nozzle cover.
3. Turn the machine on its side. **IMPORTANT: with portable spot cleaning pedal facing down.**
4. Remove end cap by unscrewing the 3 screws. Take care not to drop the screws into the unit.
5. Remove 1 silver screw from the pivot arm.
6. Remove pivot arm by gently lifting up.
7. Remove small brush belt.
8. Replace small brush belt, and reverse steps above.
9. Manually rotate brushes by hand to make sure they move freely. May notice a slight resistance from the motor.

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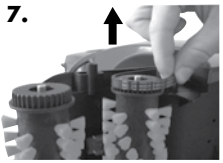

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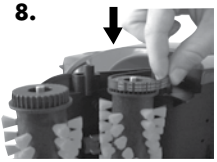

Brush removal and large belt replacement (as needed)

Brushes can be removed for cleaning or replacement as needed.

1. Follow small belt removal Instructions on page 14 items 1-7.
2. Remove brush rolls by pulling them off of the metal rods. **Be careful not to lose the small washer at each end of the brush rolls.**
3. Re-attach the large belt to the grooves on the end of the new brush rolls. If the belt is damaged, replace with a new belt.
4. Place cleaned or new brush rolls back onto the rods. Make sure one washer is on each end of the rollers prior to sliding onto the rod. Be sure the brush is seated completely on the rod.
5. Replace small belt over grooves in back roller and metal cog.
6. Replace pivot arm and secure with silver screw.
7. Re-attach end cap by tightening with the (3) black screws.
8. Return front nozzle to front of unit, by latching from underneath and then securing with 3 screws.
9. Follow step number 8 & 9 on page 14.

If you have any questions or are having trouble installing or replacing your belt(s) or brushes, please call **BISSELL Consumer Services.**

⚠WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

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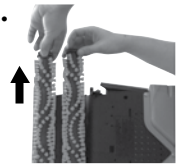

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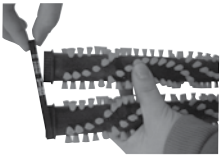

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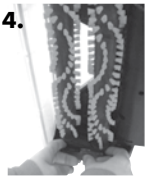

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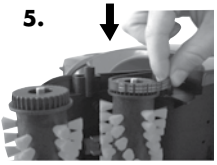

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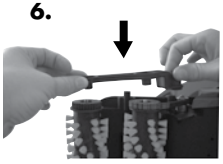

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Troubleshooting

Built-in heater ready light does not illuminate

Possible causes	Remedies
1. The power is not turned ON	1. The power must be ON to activate the heater ready light
2. The portable spot cleaner is not attached completely	2. Make sure the portable spot cleaner is attached Push down firmly to check

Reduced Spray or No Spray

Possible causes	Remedies
1. Formula & water tank may be empty	1. Refill tank
2. Formula & water tank may not be seated completely	2. Turn power OFF. Remove and reseat tank
3. Pump may have lost prime in portable spot cleaning mode	3. Hold end of hose below water level in tank to prime
4. The portable spot cleaner is not attached completely	4. Push down firmly to check connection
5. Solution filter may be clogged	5. Follow steps under cleaning filter on page 13

DirtLifter® PowerBrush does not turn

Possible causes	Remedies
1. The portable spot cleaner is not attached completely	1. Make sure the portable spot cleaner is attached. Push down firmly to check
2. The unit is in the upright position	2. Brushes only rotate when unit is reclined using the recline pedal
3. Circuit breaker on machine (if equipped) may have tripped	3. Turn the machine OFF and unplug from outlet. Check to see if foreign object is caught in brush roll. Remove object. Plug machine in to reset circuit breaker
4. The belt is off or broken	4. Turn power OFF and unplug unit from outlet. Follow instructions on pages 14 and 15

Loss of suction power

Possible causes	Remedies
1. Tanks may not be seated properly	1. Pick up both tanks and reseat them so it they fit snugly on the unit
2. Nozzles may not be assembled properly	2. Unplug the unit. Check to make sure the "lip" of the nozzle is securely hooked into the groove on bottom of Tank (see page 10)
3. The portable spot cleaner is not attached completely	3. Make sure the portable spot cleaner is attached. Push down firmly to check
4. Dirty tank has picked up maximum amount of dirty water and has reached full line	4. Empty dirty tank
5. Formula & water tank is empty	5. Check fluid levels in formula & water tank
6. Suction Gate is open.	6. Check to make sure the suction gate is closed. Follow "Cleaning Suction Gate" instructions on page 13.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Accessories - BISSELL deep cleaner

Item	Part No.	Part Name
1	203-6651	3" Tough Stain Tool
2	203-6652	Powered TurboBrush® Hand Tool
3	203-6653	4" Upholstery Tool
4	203-6654	6" Stair Tool
5	203-7885	Spraying Crevice Tool
6	203-7412	Deep Reach Pet Tool
7	62E5-2	2X Fiber Cleansing Formula with Scotchgard™ Protection 60 oz.
8	99K5-2	2X Pet Stain and Odor Formula with Scotchgard™ Protection 60 oz.
9	89Q5-2	2X Allergen Cleansing Formula 60 oz.
10	83P3-2	2X Natural Orange Formula 60 oz.
11	34B5-2	2X Lavender Essence Formula 60 oz.
12	78H6-3	2X Professional Deep Cleaning Formula with Scotchgard™ Protection 48 oz.
13	26V2	2X Spring Breeze Formula 60oz.
14	0790	Pet Stain and Odor Remover™ 16 oz.
15	4001	Tough Stain PreCleaner 22 oz.
16	310-3040	Mesh Bag

*Not all parts are included with every model.

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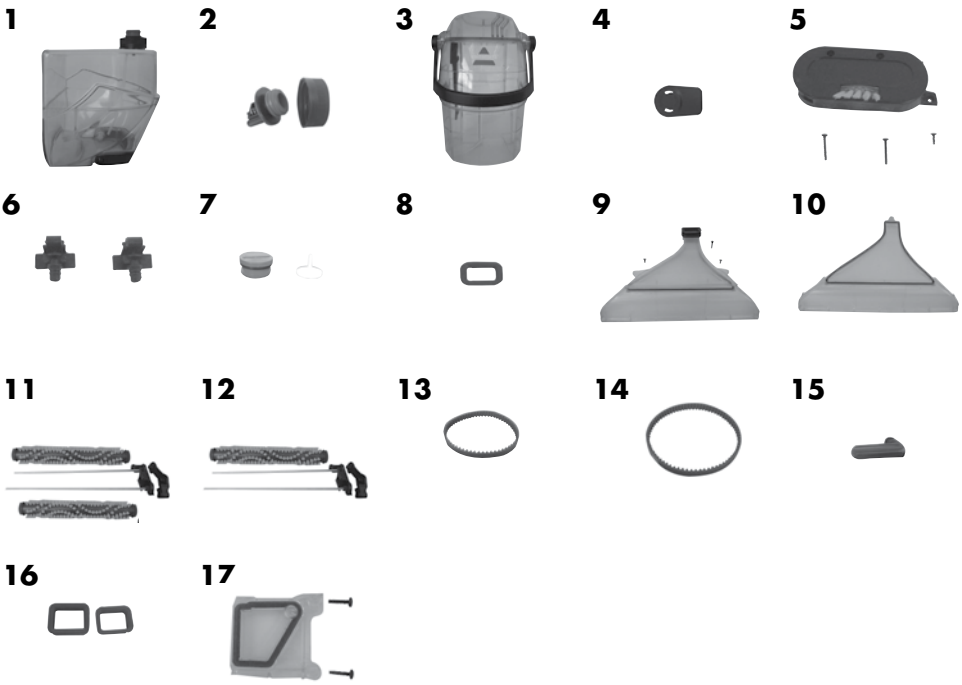
Replacement parts – BISSELL deep cleaner

Below please find a list of common replacement parts. While not all of these parts may have come with your specific machine, all are available to you for purchase, if desired.

Item	Part No.	Part Name
1	203-7893	Formula & Water Tank Assembly (includes cap and insert)
2.	203-6675	Cap and Insert for Formula & Water Tank
3.	203-7894	Dirty Tank Assembly (includes entire tank)
4.	203-7904	Cord Wrap
5.	203-7896	End Caps with Edge Brushes (2 pack, includes screws)
6.	203-7897	Spray Tips Assembly (includes two spray tips)
7.	203-7898	In-line Filter Assembly (includes cap and filter)
8.	203-7901	Nozzle Gasket
9.	203-7906	Nozzle Cover Assembly (includes gasket, nozzle cover, and front nozzle cover)
10.	203-7907	Front Nozzle
11.	203-7915	Brush Assembly (includes 2 brush rolls, 2 axles, and 2 swivel arms)
12.	203-7916	Brush Single Pack (includes 1 brush roll, and 1 axle)
13.	203-7900	Small Brush Belt
14.	203-7899	Large Brush Belt
15.	203-6689	Hose Secure Latch
16.	203-7918	Dirty Tank Gasket Assembly (include both gaskets)
17.	203-7917	Diverter Cover Assembly (includes cover and screws)

***Not all parts are included with every model.**



Warranty – Accessories – BISSELL deep cleaner

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited Two Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user's guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday – Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday – Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 19 for details.

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