BISSELL®

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MOMENTUM®
cyclonic

USER'S GUIDE
82G7 SERIES

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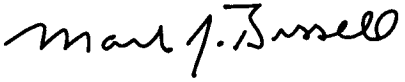
Thanks for buying a BISSELL Vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited three year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not leave vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Unplug before attaching TurboBrush.
- Do not use outdoors or on wet surfaces.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it is running.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

Product view

Operations

Special on-board tools continued

Crevice Tool: Use in tight narrow spaces.

Extension Wand: Use with desired attachment for a longer reach.

Curved Hose Wand: Use with desired attachment for a longer reach or for cleaning hard to reach places.

TurboBrush®: Use rotating brush action for small areas such as stairs and upholstery.

NOTE: Press gently when using the TurboBrush to maximize cleaning. Too much pressure will cause the brush to stop rotating.

Tip:

Hair, string and small objects can block the vacuum hose or tools. Check them occasionally for obstructions.

Power cord usage

1. To use your vacuum, remove the cord and plug it into an electrical outlet. There are two quick release cord wraps for easy cord removal. There is a cord clip that is part of the upper cord wrap where you can attach the cord when vacuuming.
2. When you are finished cleaning, turn vacuum cleaner off.Unplug power cord by grasping the polarized plug (NOT the cord) and disconnect from outlet.
3. Loop power cord around cord wraps on rear of vacuum cleaner. Be sure to first return the quick release cord wraps back to their original position before wrapping the cord.
4. Clip molded plug to power cord to secure.

NOTICE:

The floor brush will continue to rotate while you use your vacuum for above floor cleaning. To prevent carpet damage, do not lean on the vacuum or let the powerfoot tilt forward.

⚠CAUTION:

The rotating floor brush continues to rotate while tools are in use. To reduce the risk of injury from moving parts, always move the cleaner with the carrying handle. Always place vacuum cleaner on the floor with handle in upright position when using tools. Never place your fingers under the cleaner when it is running. Never place powerfoot on furniture or uneven surfaces. Do not place vacuum cleaner close enough to objects to pull them into rotating brush.

Maintenance and care

To maximize your cleaning performance and extend the life of your vacuum, it is very important that you empty your dirt container and check and clean your filters frequently. Perform the following maintenance steps:

1. Empty the dirt container when the dirt reaches the "Full" line on the container, or more frequently to prevent overfills. For best performance, empty after each use.
2. Check the pre-motor filter and post-motor filter regularly. Clean or replace as needed.

   NOTE: Be sure to clean or replace your filters anytime the clean filter indicator (select models only) begins to turn red.

   NOTE: More frequent filter cleaning may be necessary if you are vacuuming new carpet, fine dust, or have allergy concerns. Follow the instructions on the following pages to perform these simple maintenance steps.

⚠ WARNING:
To reduce the risk of electric shock, turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Tip:
To maximize cleaning performance, check and clean or replace all filters as suggested.

Empty dirt container

The dirt container needs to be emptied when the dirt reaches the "Full" line on the container.

1. Unplug the vacuum from electrical outlet
2. Slide the Lock 'n Seal Lever to the "Unlock" position.
3. Grasp the handle and pull the dirt container straight out to remove from the vacuum.
4. Empty dirt into garbage container.

   NOTE: Emptying the dirt container after every use will help prevent over filling and ensure that the vacuum is ready to go the next time you clean.

2.

Unlock

4.

Maintenance and care

Cleaning pre-motor and replacing post-motor filter

1. Unplug the vacuum from electrical outlet.

2. The pre-motor filter protects the motor from dirt particles. It is located in the slide out tray underneath the dirt container. If the filter becomes dirty, pull out the tray, lift out the foam filter pad and clean it.

   NOTE: The pre-motor filter may be hand washed in cold water with mild detergent. Rinse well and air dry thoroughly before replacing. DO NOT PUT IN DISHWASHER.

3. The post-motor filter assists in the filtration process to return clean air to the room. It is located behind the door on the side of the vacuum. If the filter becomes dirty, open the door, remove the filter and replace.

   NOTE: The post-motor filter is a white pleated filter. This filter is not washable and must be replaced when it becomes dirty.

⚠WARNING:
Do not operate cleaner with damp or wet filters or without all filters in place.

Check rotating floor brush and drive belt

You should check your vacuum cleaner's rotating floor brush and drive belt regularly for wear or damage. You should also clean the brush and brush ends of strings, hair and carpet fibers. This type of debris can wrap around the brush and hamper its ability to effectively clean your carpet. Also remove any debris that has accumulated under the brush cover.

WARNING:
To reduce the risk of injury from moving parts, turn vacuum cleaner off and disconnect power plug from electrical outlet.

1. Unplug the vacuum from electrical outlet.
2. Place handle in low position and turn the vacuum cleaner over so bottom side is facing up.
3. Lift tab 1 and release the three latches in order 2-4 as marked. Lift off the brush cover.
4. Grasp the rotating floor brush at both ends and lift.
5. Clean strings, hair and other debris from the rotating floor brush, paying particular attention to brush ends.
6. Clean strings, hair and other debris from the motor pulley and drive belt areas.
7. Check the drive belt carefully for wear, cuts or stressed areas.
8. Check air passageway for obstructions. Remove debris from this area.
9. Insert front edge of brush cover, rotate into place, and snap three latches.

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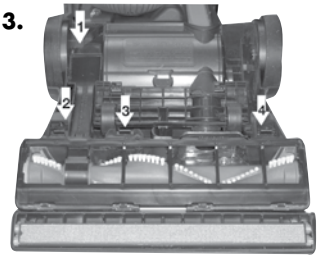

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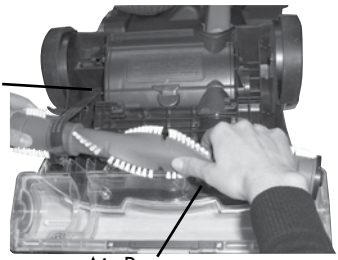
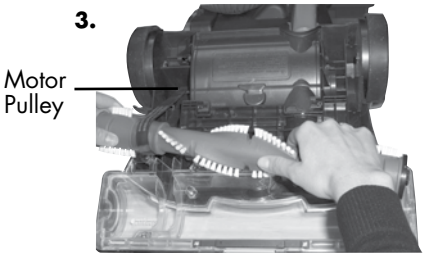


Maintenance and care

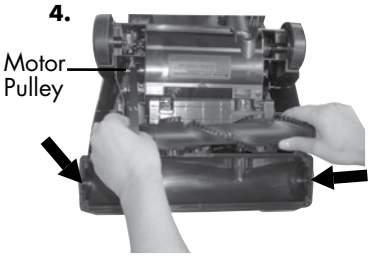
Replace drive belt

1. Unplug the vacuum from electrical outlet.
2. With the rotating floor brush removed from the vacuum cleaner (Steps 1-4 of check rotating floor brush and drive belt on page 12), grasp the old drive belt and remove from the motor pulley. Discard the old drive belt.
3. Place the new drive belt over the motor pulley and loop other end over the rotating floor brush in the space between the bristles.

   NOTE: It is important that you use only genuine BISSELL replacement belts. Generic belts may not meet the exact specifications required to keep your vacuum operating at its peak performance. The use of unbranded belts could lead to early failure of the vacuum and could void your warranty.

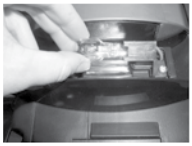


4. Pull the rotating floor brush firmly into position, stretching the drive belt and place ends of the rotating floor brush down into the slots on sides. Alignment of brush ends in slots may be necessary to fully insert the brush.
5. Turn the rotating floor brush by hand several times. If properly installed, the drive belt will center itself on the rotating brush crown.
6. Insert front edge of brush cover, rotate into place, and snap 3 latches.



Replace lightbulb

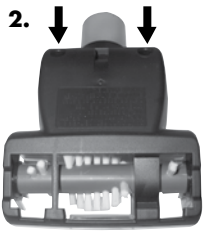
1. Unplug the vacuum from electrical outlet.
2. Using a flat head screwdriver, pry the tab on the left and right side out and pull out to remove the lens.
3. Remove the bulb from the socket by grasping the bulb and pulling gently. Install the new bulb by pushing it gently into the socket until the bulb snaps into place.
4. Reposition the lens and snap it back into place.



Maintaining TurboBrush

The TurboBrush should be checked regularly for clogs or debris wrapping around the brush.

1. Unplug the vacuum from electrical outlet.
2. Remove TurboBrush tool from the end of hose.
3. If a clog is present or debris is visible, unscrew the two screws on the back of the TurboBrush to remove the faceplate and clear any obstructions.
4. To clean debris from the brush, remove the brush from the drive belt and clean debris.
5. Reposition the drive belt on the brush. Place ends of brush in slots on sides as shown. Reposition faceplate and secure with two screws.



Clearing clogs

Low suction or poor pickup may be due to a clog in the vacuum cleaner. If you notice a change in the sound of the motor, check for clogs.

1. Unplug the vacuum from electrical outlet.
2. Empty dirt container.
3. Check upper tank for build up or clogs.
4. If you notice a clog in the upper tank, flip the separator plate down, remove the debris barrier, and remove the article causing the clog. Replace debris barrier and flip separator door back to its original position. (see section "Cleaning the Upper Tank" on page 16).
5. Grasp the curved wand and separate it from the hose wand base. Check for a clog in the base, the wand or in the hose.

   NOTE: On select units that have the clean filter indicator, when the indicator reads black, there is a clog in the hose which is diminishing suction power. Remove the clog in the hose to restore full suction power.
6. Remove the Twist 'n Snap hose from the vacuum by turning to the **right**. Straighten the hose and unclog with a long, narrow object.
7. If you notice debris or dirt clogged in the connecting tube, remove it by pulling it out at the top and lifting the tube out. Clean the tube of any debris and clear any possible clog from the port to the pre-motor filter. Reattach tube by first installing the base and then push in the top of the tube.
8. If the clog persists, follow the instructions for checking the rotating floor brush and drive belt on page 12 and inspect the air passageway for obstructions.

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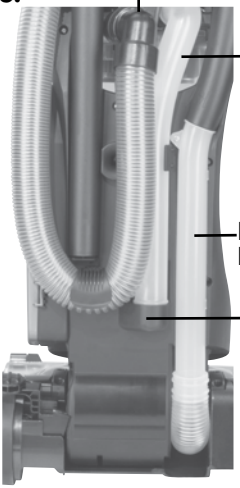

Maintenance and care

Cleaning the upper tank

1. Unplug the vacuum from electrical outlet.
2. Remove the dirt container as instructed in "Empty Dirt Container" on page 10.
3. Flip separator plate down.
4. Remove debris barrier by pulling straight down. Remove any dirt or debris on the debris barrier itself.
5. Wipe out the inside of the upper tank and the separator plate with a damp cloth moistened with water or a mild cleaning solution. Allow upper tank to dry completely.
6. Replace debris barrier and flip separator plate up; returning to original position.
7. Replace the dirt container.

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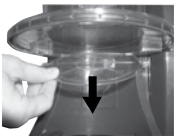

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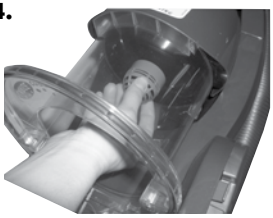

Debris Barrier

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Troubleshooting

⚠ WARNING:
To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Vacuum cleaner won't run

Possible causes	Remedies
1. Vacuum cleaner is not plugged in	1. Check electrical plug
2. Blown fuse/tripped breaker	2. Check/replace fuse or reset breaker

Vacuum cleaner or tools won't pick up dirt

Possible causes	Remedies
1. Incorrect height adjustment	1. Adjust powerfoot to correct height
2. Hose not attached to suction opening	2. Firmly push hose wand into the suction opening
3. Twist 'n Snap hose not securely attached	3. Make sure Twist 'n Snap hose is snapped into locked position
4 Crack or hole in hose	4. Check hose and replace if needed
5. Broken or worn drive belt	5. Replace drive belt, see page 13
6. Rotating floor brush bristles worn	6. Replace brush
7. Rotating floor brush jammed	7. Remove brush and clean debris from brush ends
8. Clog in vacuum	8. Clear clog, see page 15
9. Dirt container full	9. Empty dirt container
10. Dirt container or upper tank not installed properly	10. Position correctly and lock in place
11. Filters are dirty	11. Check and clean upper tank, pre-motor and post-motor filters
12. TurboBrush is clogged or debris is wrapped around the brush roll	12. Maintaining TurboBrush, see page 14

Vacuum cleaner is difficult to push

Possible causes	Remedies
1. Incorrect height adjustment	1. Adjust powerfoot to correct height setting

Visible dirt escaping from cleaner

Possible causes	Remedies
1. Dirt container full	1. Empty dirt container
2. Filters missing or installed incorrectly	2. Check upper tank, pre-motor and post-motor filters for correct installation
3. Dirt container installed incorrectly	3. Pull out and re-insert dirt container correctly

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL vacuum

You may purchase parts from your retailer, by calling BISSELL Consumer Services or by visiting our website. Below is a list of common replacement parts. While not all of these parts may have come with your specific model, they are available for purchase if desired. Please note, all attachments may not store on board your vacuum.

Item	Part No.	Part Name
1	32074	Style 7/9/10/12/14 Drive Belt (2-Pack)
2	203-1297	Headlight Bulb
3	203-1063	Crevice Tool
4	203-1228	Dusting Brush/Upholstery Tool
5	203-2302	TurboBrush, clear top with black brush roll
6	203-1068	Extension Wand
7	203-2303	Curved Hose Wand
8	203-2304	Twist 'n Snap Vacuum Hose (clear)
9	203-2305	Wide Window Foot Brush Roll (gray)
10	3290	Style 7/8/14 Pre-Motor Foam Filter
11	3091	Style 8/14 Post-Motor Filter
12	203-2431	Hose & Cord Wrap
13	203-2307	Cord Clip
14	203-2308	Hose Clip

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Warranty - BISSELL Momentum® Cyclonic Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited three Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the "Customer Services" tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE THREE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET
Saturday 9 a.m. — 8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 19 for details.

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Part Number 160-3160
Rev 9/13
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