BISSELL

WE MEAN CLEAN

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OPTIclean® MULTI CYCLONIC pet

OPTIclean® MULTI CYCLONIC

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30C7 SERIES

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Thanks for buying a BISSELL OptiClean® Vacuum

We're glad you purchased a BISSELL OptiClean vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL OptiClean vacuum is well made, and we back it with a limited three year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not leave vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user's guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Unplug before attaching the TurboBrush® Tool
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it is running.
- Brush may unexpectedly restart. Unplug from outlet when cleaning or servicing

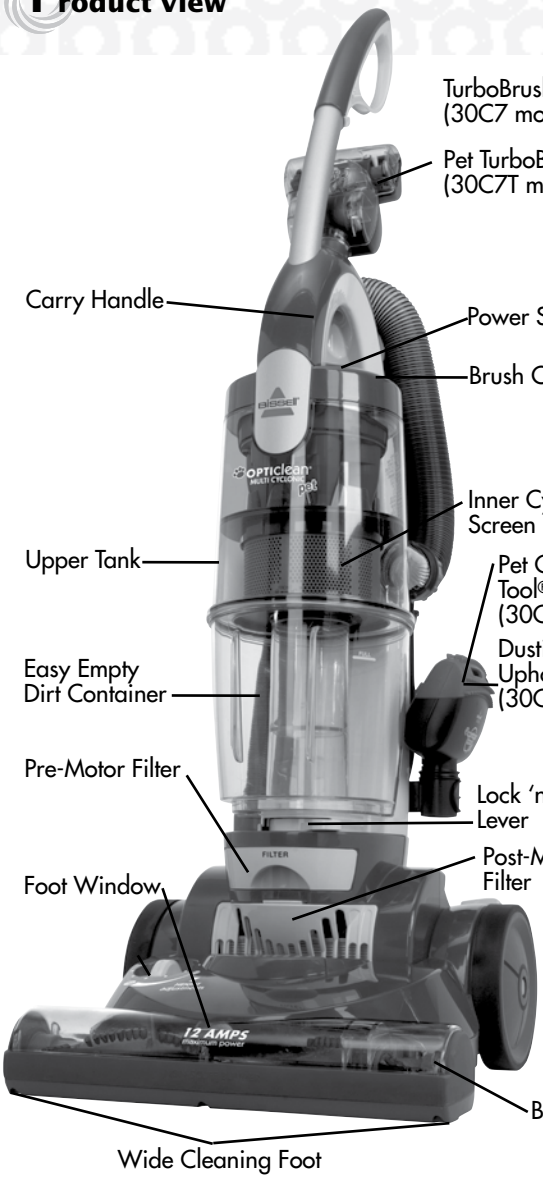
SAVE THESE INSTRUCTIONS FOR FUTURE USE

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

Product view



NOTICE:
Product images may vary between models.

The only tool you'll need to assemble your vacuum cleaner is a Phillips head screwdriver.

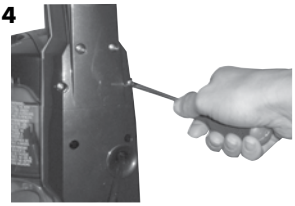
Caution: Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

Attach handle to vacuum

1. Locate the bag that contains the extension wand support, lower cord wrap, and screws. Remove the screw packet from the bag.
2. Stand the vacuum upright and from the rear of the unit, slide the base of the handle firmly into the grooves at the top of the vacuum body.
3. Ensure that the handle is firmly attached to the vacuum body. The front of the handle should be flush with the front of the vacuum body. If there are any gaps, continue to push the handle until it is secure.
4. Remove two of the four screws from the screw packet. Insert one screw, into each of the existing holes in the handle. With a screwdriver, tighten each screw completely.

2

4



Attach storage clips, tool, and vacuum hose

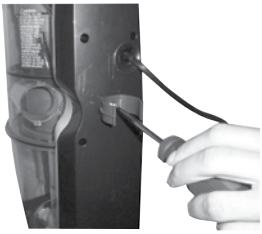
1. Locate the bag that contains the extension wand support, lower cord wrap, and remaining two screws.
2. Attach the extension wand support to the rear of the unit. Extension wand support should be placed about half way down the vacuum body. Using one of the two remaining screws, insert one screw into the existing hole. With a screwdriver, tighten screw completely.
3. Attach the lower cord wrap to the rear of the unit. Lower cord wrap should be placed toward the bottom of the vacuum body. Using the last screw, insert screw into the existing hole. With a screwdriver, tighten completely.

4a. Attach Twist 'n Snap™ hose by placing the tabbed end of the hose into the opening of the unit, located on the left side of the vacuum (when viewing from the back). Turn the hose to the right to lock into place.

4b. Place the attachment end of the hose into the hole on the right side of the unit, near the wheel.

NOTE: The vacuum will not operate effectively unless the hose is firmly attached.

2



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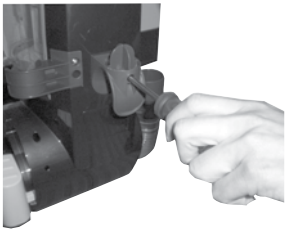

4a

4b

Attach storage clips, tool, and vacuum hose continued

5. Make sure that crevice tool is inside the extension wand. Store the extension wand and crevice tool on the back of the unit. Place tools on the extension wand support and push toward the back of the unit until clip holds tools in place.
6. Slide the dusting brush into the storage clip on the left side of the unit (when viewing from back.)
7. Place the TurboBrush Tool in the hole marked "tool" on the top of the handle arch.

TurboBrush® Tool

Stretch Hose

Crevice Tool

Extension Wand

Dusting/ Upholstery Tool

Operations

Handle Positions

Using your foot, press the handle release pedal, located on the lower left side of the vacuum, to recline the vacuum.

1 2

Transporting your cleaner

1. To move your cleaner from room to room, put the handle in the upright position, tilt the cleaner back on its rear wheels and push forward.
2. The cleaner can also be moved by using the carry handle on the front.

Power Cord

To store power cord, wrap cord around the upper cord wrap and lower extension wand support. Once wound tightly use the clip on the end of the plug to attach the plug to the cord.

To release the power cord, rotate the upper cord wrap down and gently pull the power cord off of the upper cord wrap.

Caution:
Before using your vacuum, Make sure both filters (pre-motor and post-motor) are in place. Do not operate your vacuum without these filters.

Power switch

The power button is located on the left side (when viewing from back) of the vacuum. Push the rocker switch "ON" (I) to vacuum, and "OFF" (O) when cleaning is complete.

Note: The rotating brush will not turn on unless the unit is in the reclined position and the brush switch is on.

Power Switch

Troubleshooting

⚠ WARNING:
To reduce the risk of electric shock, turn power OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting.

Vacuum cleaner won't turn on

Possible causes	Remedies
1. Power cord not plugged in	1. Check electrical plug
2. Blown fuse/tripped breaker in home	2. Check/replace fuse or reset breaker
3. Damaged power cord	3. Unplug, check for damage, have cord replaced at an authorized service center if necessary
4. Thermal protector activated	4. Allow cleaner to cool for 30 minutes, see page 12

Vacuum cleaner and tools won't pick up dirt

Possible causes	Remedies
1. Incorrect height adjustment	1. Adjust powerfoot to correct height
2. Hose not attached to suction opening	2. Firmly push hose wand into hose wand base
3. Twist 'n Snap hose not securely attached	3. Make sure Twist 'n Snap hose is snapped into locked position
4. Crack or hole in hose	4. Check hose and replace if needed
5. Broken or worn drive belt	5. Replace drive belt, see page 14
6. Rotating floor brush bristles worn	6. Replace brush, see page 13
7. Rotating floor brush jammed	7. Remove brush and clean debris from brush ends
8. Clog in vacuum	8. Clear clogs, see page 11
9. Dirt container full	9. Empty dirt container
10. Dirt container not installed properly	10. Position correctly and lock in place
11. Filters are dirty	11. Check pre-motor and post-motor filters, see page10
12. TurboBrush® Tool is clogged or debris is wrapped	12. See page 15 for Maintaining TurboBrush® Tool

Brush not rotating

Possible causes	Remedies
1. Brush switch turned to "Off"	1. Make sure brush switch is in "On" position
2. Vacuum is in upright position	2. Recline vacuum to operate brush
3. Brush is jammed	3. Remove obstruction or debris, see page 13, unplug cleaner to reset brush, see page 13
4. Brush needs to be reset	4. Unplug cleaner to reset brush, see page 14

Vacuum cleaner is difficult to push

Possible causes	Remedies
1. Incorrect height setting	1. Adjust powerfoot to correct height setting see, page 7

Visible dirt escaping from cleaner

Possible causes	Remedies
1. Dirt container full	1. Empty dirt container
2. Filters missing or installed incorrectly	2. Check pre-motor and post-motor filters for correct installation see page 10
3. Dirt container installed incorrectly	3. Pull out and re-insert dirt container correctly, see page 9

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL vacuum

Item	Part No.	Part Name
1	203-1520	Drive Belt
2	203-1512	Foot Brush Roll
3	203-1509	Pre-Motor Foam Filter
4	203-1510	Post-Motor Filter

1 **2** **3** **4**

Additional accessories

These items are available for purchase as accessories for your BISSELL OptiClean: To purchase call 1-800-237-7691 or visit www.bissell.com.

Item	Part No.	Part Name
1	203-1056	Crevice Tool
2	203-1527	Dusting Brush/Upholstery Tool
3	203-1429	TurboBrush® Tool
4	203-1068	Extension Wand
5	203-1507	Twist 'n Snap Vacuum Hose
6	203-7936	Pet TurboBrush® Tool
7	203-1291	Pet Contour Tool®

1 **2** **3** **4** **5**

6 **7**

Warranty - BISSELL OptiClean® Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited Three Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the "Customer Support" tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE THREE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET
Saturday 9 a.m. — 8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 19 for details.

BISSELL®
WE MEAN CLEAN

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