BISSELL®

POWERFORCE® HELIX

USER GUIDE

1240, 68C7 SERIES

*Product images may vary

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.

Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Always connect to a polarized outlet (one slot is wider than the other). Do not modify the polarized plug to fit a non-polarized outlet or extension cord.

» Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.

» Do not use outdoors or on wet surfaces.

» Do not allow to be used as a toy. Close attention is necessary when used by or near children.

» Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.

» Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

» Do not handle plug or vacuum cleaner with wet hands.

» Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.

» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

» Turn off all controls before plugging or unplugging vacuum cleaner.

» Use extra care when cleaning on stairs.

» Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.

» Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.

» Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

» Do not use without filters in place.

» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.

» Use only on dry, indoor surfaces.

» Keep appliance on a level surface.

» Do not carry the vacuum cleaner while it is running.

» Unplug before connecting or disconnecting the TurboBrush® Tool.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

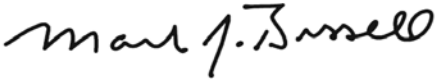
Thanks for buying a BISSELL vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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Product View

68C7 Series Shown

1. Handle
2. TurboBrush® Tool (68C7 Models)
3. Quick Release™ Cord Wrap
4. Upper Tank
5. Primary Separator
6. Power Cord
7. Easy Empty™ Dirt Container
8. Inner and Outer Circular Filters
9. Lower Filter Cup
10. Lock 'n Seal™ Lever
11. Post Motor Filter (select 68C7 Models)
12. Height Adjustment Knob
13. Furniture Protection Guard
14. Powerfoot
15. Cord Clip
16. Hose Clip
17. Stretch Hose
18. Crevice Tool
19. Carrying Handle
20. Twist N Snap hose
21. Combination Dusting Brush/ Upholstery Tool
22. Extension Wand
23. Hose Wand
24. Handle Release Pedal
25. Power Switch
26. Hose Wand Base
27. PRL – Model and Serial Number
28. Foot Hose

⚠WARNING

Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

⚠WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Assembly

You will need a Phillips screwdriver for assembly.

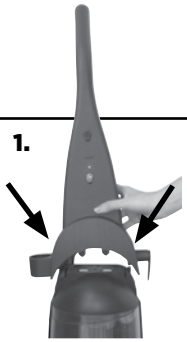
Attach handle to vaccum

1. Locate handle and remove screw packet taped to the base of the handle.

2. Stand the vacuum upright and place the base of the handle firmly into the grooves at the top of the vacuum body.

3. Insert the two (2) screws into the existing holes on each side and tighten securely.

1.



Tip

» Hold onto the plastic hose collar while installing. It may be easier to lock the hose into place when the hose handle is not yet inserted into the base of the unit.

Attach vacuum hose and tools

1. Line up tabs on the base of the Twist 'n Snap™ hose with the corresponding notches on the hose collar. Turn the hose to the right to lock into place.

2. Grasp the Quick Reach handle and slide the end of the hose into the Hose Wand Base. Snap the hose into the upper hose clip on handle.

3. Slide the extension wand and crevice tool together into storage clip.

4. Snap the combination tool into the storage clip.

Select models only:

5. The TurboBrush® Tool bracket slides into the front of the handle. Attach the bracket by aligning the pegs with the holes on the handle and pulling down until it locks into place.

6. Place the TurboBrush® Tool in the bracket by aligning the bottom of bracket with the opening of the brush roll and snap the TurboBrush® Tool into place.

1.

2.

3.

4.

5.

6.

Operations

Power switch

The red power switch is located on the bottom left of the back side of the unit. Press gently with foot to turn power ON and OFF.

Power cord

When you are finished vacuuming, return to upright position and store power cord.

1. Turn vacuum OFF.

2. Unplug power cord by grasping the polarized plug (NOT the cord) and disconnect from outlet.

3. Loop power cord around cord wraps on side of vacuum and clip molded plug to power cord to secure.

Handle positions

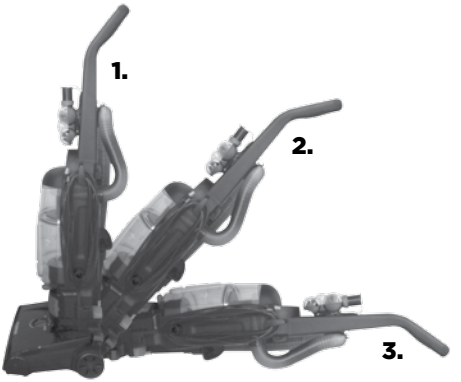
The handle release pedal is located just under the red power switch on the bottom left of the back of the vacuum. Press the black handle release pedal with foot to place vacuum into one of three cleaning positions:

Upright: for storage, transporting, and above floor cleaning with tools.

Transport in upright position by tilting vacuum on rear wheels and push forward or use carrying handle on back of handle base.

Normal Cleaning: Press handle release pedal once for most household floor cleaning.

Low Cleaning: From normal cleaning position, press handle release pedal once for cleaning under low furniture.



⚠WARNING

The rotating floor brush continues to rotate while tools are in use. To reduce the risk of injury from moving parts, always move the cleaner with the carrying handle at the back of the cleaner. Always place vacuum cleaner on floor with handle in upright position when using tools. Never place your fingers under the cleaner when it is running. Never place powerfoot on furniture or uneven surfaces. Do not place vacuum cleaner close enough to objects to pull them into rotating brush.

Troubleshooting

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Vacuum cleaner won't turn on	Power cord not plugged in	Check electrical plug
	Blown fuse/tripped breakers in home	Check/replace fuse or reset breaker
Vacuum cleaner doesn't have good suction	Hose not properly positioned	Make sure hose is fully connected to base and body. Be sure to hold onto plastic hose collar while connecting hose.
	Dirt tank not installed properly	Check assembly of upper and lower portions, correctly position and secure into place
	Dirt tank is full	Empty dirt tank
	Clog in cleaner	Follow instructions on pg. 11 for clearing clogs
	Filters are dirty	Check and clean filter. Follow instructions on pg. 8-9
	Hose not properly attached	Make sure hose collar is properly installed
	Vacuum is not suctioning or blowing	Make sure hose collar is properly installed. Follow instructions on pg. 11 for clearing clogs.

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement Parts

These items are available for your BISSELL vacuum.
Call 1-800-237-7691 or visit www.bissell.com

PART #	PART NAME		PART #	PART NAME	
32074	Style 7/9/10/12 Drive Belt (2-Pack)		203-1056	Crevice Tool	
203-1059	Combination Dusting Brush / Upholstery Tool		203-1068	Extension Wand	
203-8074	Hose Assembly (12B1 Series)		203-8049	Hose Assembly (68C7 Series)	
203-8072	Brush Roll Assembly (12B1 Series)		203-8045	Brush Roll Assembly (68C7 Series)	
203-7913	Pleated Circular Filter		6046	Febreze Inner Circular Filter	
203-1192	Inner Foam Filter		160-6016	Outer Foam Filter	
17T6	Febreze® Style 12 Filter (68C7 series)		1602290	Post Motor Filter, Allergen, Style 12	
203-1215	Pre-Motor Filter		1602290	Post Motor Filter, Allergen, Style 12	
203-7171	TurboBrush® Tool		203-7170	TurboBrush® Bracket	

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Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by e-mail or telephone as described below.

Limited One-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Visit BISSELL.com or contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com

Call:

BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.
You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday	8 am - 10 pm ET
Saturday	9 am - 8 pm ET
Sunday	10am - 7pm ET

Email:

BISSELL.com/email-us

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

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