BISSELL®

WE MEAN CLEAN

POWERgroom®

MULTI CYCLONIC
USER'S GUIDE
80Q2 SERIES

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Thanks for buying a BISSELL Vacuum

We're glad you purchased a BISSELL PowerGroom Multi Cyclonic vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL PowerGroom Multi Cyclonic canister vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL PowerGroom Multi Cyclonic canister vacuum.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
Chairman & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR CANISTER VACUUM.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Unplug from outlet when not in use.
- Do not use outdoors or on wet surfaces.
- Use indoors only.
- For dry pick up only.
- Do not leave machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service agent.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges or run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. Unplug by grasping plug.
- Do not run appliance over cord.
- Keep cord away from heated surfaces.
- Do not handle plug or appliance with wet hands.
- Hold plug when rewinding onto cord reel.
- Do not allow plug to whip when rewinding.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects such as cigarettes, matches, or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Young children should be supervised to ensure that they do not play with the appliance.
- Remove plug from electrical outlet before cleaning or maintaining the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.).
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow. Do not put any object into the opening.
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Be extra careful when cleaning stairs.
- Do not use without the dirt cup or a dust bag and filters in place.
- Do not allow to be used as a toy.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

Product view

Handle
Air Flow Regulator
Flex Hose
Tool Storage Caddy
Telescoping Extension Wand
Power Switch
Easy Empty™ Dirt Container
Multi-Surface Floor Nozzle
Brush Switch
Hose Connector

Upholstery Tool

Crevice Tool

Dusting Brush

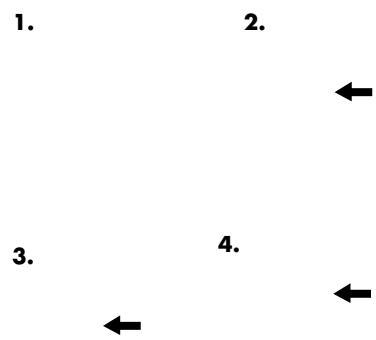
⚠ CAUTION:
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

Assembly

1. Connect the hose to the vacuum by inserting the hose connector into the suction opening on the bottom front of the vacuum. Push in until it clicks into the locked position.
2. Connect the telescoping extension wand to the handle end of the hose.
3. Connect the floor nozzle foot onto the telescoping extension wand.
4. Attach the tool holder onto the top portion of the extension wand. Place the tools onto the tool holder for storage.
5. To extend the telescoping extension wand, push the black release button and then pull the bottom of the wand to the desired length.
6. Once assembled, you can store your vacuum by inserting the storage clip (located on the back of the floor nozzle) into the storage slot on the rear of the vacuum.

   NOTE: Shorten the length of the telescoping extension wand for storage.

⚠ WARNING:
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.



Troubleshooting

⚠ WARNING:
To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Vacuum cleaner won't run

Possible causes	Remedies
1. Vacuum cleaner is not plugged in	1. Check electrical plug
2. Power button is not pressed down	2. Press power button down
3. Thermal protector activated	3. Allow cleaner to cool for 2 hours. See page 12.

Vacuum cleaner won't pick up or low suction

Possible causes	Remedies
1. Tools, hose and/or telescoping extension wands are blocked	1. Remove each part and check for blockages
2. Filters are dirty	2. Check and clean or replace pre-motor and post-motor filters
3. Dirt container is full	3. Empty dirt container
4. Hose not securely attached to suction opening	4. Make sure hose connector is locked into suction opening
5. Crack or hole in flex hose	5. Check hose and replace if needed
6. Air flow regulator or variable suction power control is set to open or minimum setting	6. Change to closed or maximum setting

Visible dust escaping from vacuum

Possible causes	Remedies
1. Dirt container is full	1. Empty dirt container
2. Filters missing or installed incorrectly	2. Check pre-motor and post-motor filter for correct installation
3. Filters are dirty	3. Check and clean or replace pre-motor and post-motor filters
4. Flex hose is blocked	4. Remove hose and check for blockages
5. Hose not securely attached to suction opening	5. Make sure hose connector is locked into suction opening
6. Crack or hole in flex hose	6. Check hose and replace if needed

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL vacuum

Item	Part No.	Part Name
1	203-1578	Hose
2	203-1579	Telescoping Extension Wand
3	203-1536	Multi-Surface Floor Nozzle
4	203-1583	Tool Holder
5	203-1581	Upholstery Tool
6	203-1580	Crevice Tool
7	203-1582	Dusting Brush
8	203-1575	Inner Cyclonic Assembly
9	203-1569	Pre-Motor Filter
10	203-1557	Post-Motor HEPA Media Filter*

*The filter media, not the vacuum as a whole, complies with the IEST-RP-CC001.5 or the EN-1822-1:2009 HEPA standard.

Warranty - BISSELL PowerGroom® Multi Cyclonic Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the "Customer Support" tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday – Friday 8 am -10 pm ET
Saturday 9 am - 8 pm ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday – Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

BISSELL®
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www.bissell.com