BISSELL®

POWERLIFTER® USER GUIDE

1309 SERIES

*Product images may vary

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.

Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Always connect to a polarized outlet (one slot is wider than the other). Do not modify the polarized plug to fit a non-polarized outlet or extension cord.

» Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.

» Do not use outdoors or on wet surfaces.

» Do not allow to be used as a toy. Close attention is necessary when used by or near children.

» Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.

» Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

» Do not handle plug or vacuum cleaner with wet hands.

» Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.

» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

» Turn off all controls before plugging or unplugging vacuum cleaner.

» Use extra care when cleaning on stairs.

» Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.

» Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.

» Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

» Do not use without filters in place.

» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.

» Use only on dry, indoor surfaces.

» Keep appliance on a level surface.

» Do not carry the vacuum cleaner while it is running.

» Unplug before connecting or disconnecting the TurboBrush® Tool.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

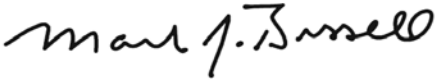
Thanks for buying a BISSELL vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited five-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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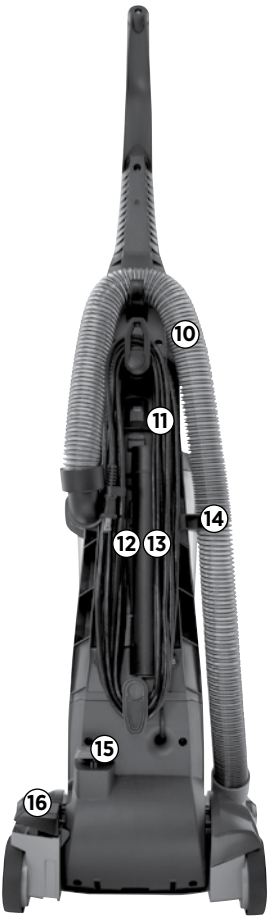
Product View

1. Handle
2. Pet TurboEraser® Tool or TurboBrush® Tool (select models)
3. Dirt Tank Release Button
4. Dirt Tank
5. Hose Wand Base (remove to use tools)
6. Pre-Motor Filter (located under dirt tank)
7. Post Motor Filter Door Access
8. Height Adjustment Knob
9. Triple Action™ Brush Roll
10. Stretch Hose
11. Power Cord
12. Crevice Tool or Pet Crevice Tool (select models)
13. Extension Wand
14. Hose Clip
15. Power Switch
16. Detent Pedal
17. Pet Hair Eraser® Tool (select models and does not store on vacuum)



⚠WARNING

Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

⚠WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Assembly

You will need a Phillips screwdriver for assembly.

⚠WARNING

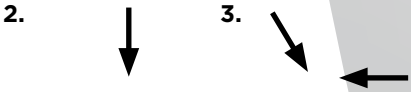
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

Attach handle

1. Locate the handle and the two screws taped to the handle.

2. Slide the handle downward over the body of the vacuum.

3. Insert two screws and fasten using screwdriver.



Attach hose and tools

1. Remove hose from package

2. Insert the hose with elbow end facing downwards and align locking tab with slot.

3. Rotate clockwise until snapped into place

4. Take the opposite end and use the hose end to open the foot base door, insert into foot, and push into place.

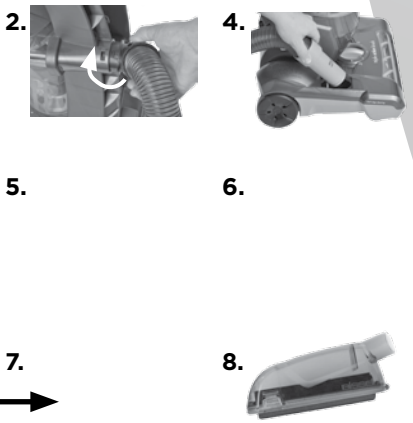
5. Stretch hose and clip into the side and upper hose clips.

6. Install extension wand and crevice tool in the back of the unit as shown.

7. Remove Pet TurboEraser Tool from packaging. Install on front of vacuum by inserting end upward into the handle. There will be a click when fully installed.

8. The Pet Hair Eraser Tool does not store on-board (see Tools section for usage).

9. Take cord and wrap around the two cord wraps located on the back of the vacuum.



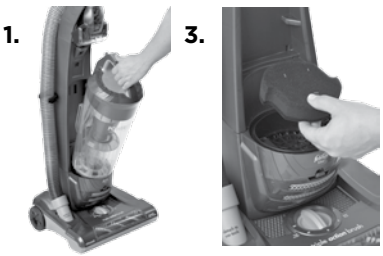
Filter assembly

1. Remove the dirt tank by pushing release button on tank handle and lifting away.

2. Remove instruction tag and discard.

3. Remove Febreze® foam filter from packaging and install into vacuum, yellow side down.

4. Replace dirt tank back onto vacuum. There will be a click when tank is locked into place.



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Maintenance & Care

Replacing the drive belt

1. Turn power OFF. Unplug vacuum cord from electrical outlet.

2. With rotating brush removed (steps 1-4 of checking rotating floor brush and drive belt), grasp old drive belt and remove from motor pulley. Discard old drive belt.

3. Place new drive belt over motor pulley and stretch other end over rotating floor brush in the space between the bristles.

4. Place ends of rotating floor brush down into slots.

5. Turn rotating floor brush by hand in the direction of the motor pulley. If properly installed, drive belt will center itself on rotating brush.

6. Reposition top cover and rotate on back side.

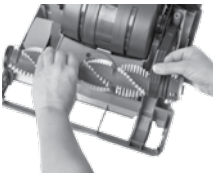
NOTE: It is recommended to replace screws near height adjustment plate first.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

2.

3.



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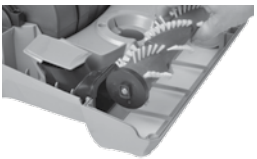

Cleaning the dirt tank and separator

1. Turn power OFF. Unplug vacuum cord from electrical outlet.

2. Empty the dirt tank by following the instructions in the previous Operations section.

3. With top handle piece removed you can wash the dirt tank in warm water with mild detergent. Allow tank to air dry completely before reassembling.

4. Clear any debris from the top piece. Grasp top handle and the round separator piece and twist counterclockwise to release. The separator can be washed in warm water with mild detergent. Make sure there is no dirt build up between the openings around the separator. Allow top handle piece to dry completely before reassembling.

5. Replace the separator back into the top handle piece by aligning the tabs and turning clockwise to lock into position.

6. Place the top handle piece straight downward into the dirt tank. Align the latch arrows and gently twist clockwise. When fully assembled, the tank will click into place.

3.

4.

6.

Maintenance & Care

Clearing a clog

Low suction or poor pickup may be due to a clog in the vacuum. If you notice a change in the sound of the vacuum motor, check for clogs.

1. Turn power OFF. Unplug vacuum cord from electrical outlet.

2. Empty and clean dirt tank, ensuring there is no dirt around the separator

3. With dirt tank removed, check the suction inlet located on the body of the vacuum, remove any debris.

4. Grasp the upper hose end and twist elbow counterclockwise to remove. Remove the lower hose end by gently pulling out of vacuum base.

5. Unclog with long, narrow object such as broom stick.

6. If the clog persists, follow steps for checking rotating floor brush on page 10 and inspect the air passageway for obstructions.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

3.

4.

Troubleshooting

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Vacuum cleaner won't turn on	Power cord not plugged in	Check electrical plug
	Blown fuse/tripped breakers in home	Check/replace fuse or reset breaker
	Damaged cord	Refer to a BISSELL authorized service center for repair or replacement
Vacuum cleaner won't pick up dirt	Incorrect height adjustment	Adjust powerfoot to correct height setting
	Hose not attached to suction opening	Grasp quick reach handle and firmly push hose wand onto the suction opening
	Crack or hole in hose	Check hose and replace if needed
	Broken or worn drive belt	Replace drive belt, see page 11
	Rotating floor brush bristles worn	Replace brush
	Rotating floor brush jammed	Remove brush and clean debris from brush ends
	Clog in vacuum	Follow instructions on page 12 for clearing clogs
	Dirt container full	Empty dirt container
	Dirt container or upper tank not installed properly	Position correctly and lock in place
	Filters are dirty	Check and clean pre-motor and post-motor filters, see pages 8 & 9
Tools won't pick up	Crack or hole in hose	Check hose and replace if needed
	Clog in vacuum	Follow instructions on page 12 for clearing clogs
	Dirt container full	Empty dirt container
	Dirt container or upper tank not installed properly	Position correctly and lock in place
	Filters are dirty	Check and clean pre-motor and post-motor filters
Visible dirt escaping from cleaner	Dirt container full	Empty dirt container
	Filters missing or installed incorrectly	Check pre-motor and post-motor filters for correct installation

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement Parts

These items are available for your BISSELL PowerLifter Vacuum.
Call 1-800-237-7691 or visit www.bissell.com

PART #	PART NAME		PART #	PART NAME	
1604102	Febreze® Pet Odor Eliminator Pre-Motor Filter		1604127	Pre-Motor Foam Filter (NON-FEBREZE)	
1604130	Post Motor Filter		203-1093	Style 7 Belt	
1604112	8ft Hose		1604113	Pet Crevice Tool	
1604114	Extension Wand		1604116	Pet TurboEraser Tool	
1604117	Pet Hair Eraser Tool				

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Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited Five-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for five years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE FIVE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Visit BISSELL.com or contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.
You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday	8 am - 10 pm ET
Saturday	9 am - 8 pm ET
Sunday	10am - 7pm ET

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

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