BISSELL®

WE MEAN CLEAN

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POWERsteamer®

USER'S GUIDE
1697, 8804 SERIES

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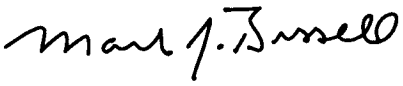
Thanks for buying a BISSELL Deep Cleaner

We're glad you purchased a BISSELL deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL deep cleaner is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

⚠ WARNING:

To reduce the risk of fire, electric shock, or injury:

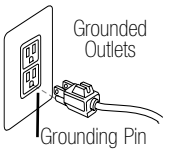
- Do not immerse.
- Use only on surfaces moistened by the cleaning process.
- Always connect to a properly grounded outlet.
- See Grounding Instructions.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave machine when it is plugged in.
- Do not service machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized Service Center.
- Use indoors only.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Unplug by grasping the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not modify the 3-prong grounded plug.
- Do not allow to be used as a toy.
- Do not use for any purpose other than described in this User's Guide.
- Do not unplug by pulling on the cord.
- Use only manufacturer's recommended attachments.
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage. See the cleaning fluid section of this guide.
- Keep openings free of dust, lint, hair, etc.
- Do not point attachment nozzle at people or animals
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Unplug before attaching the TurboBrush®.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.
- Always install float before any wet pick up operation.
- Do not operate the appliance unless the belt door is securely assembled in the location provided.

SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

GROUNDING INSTRUCTIONS

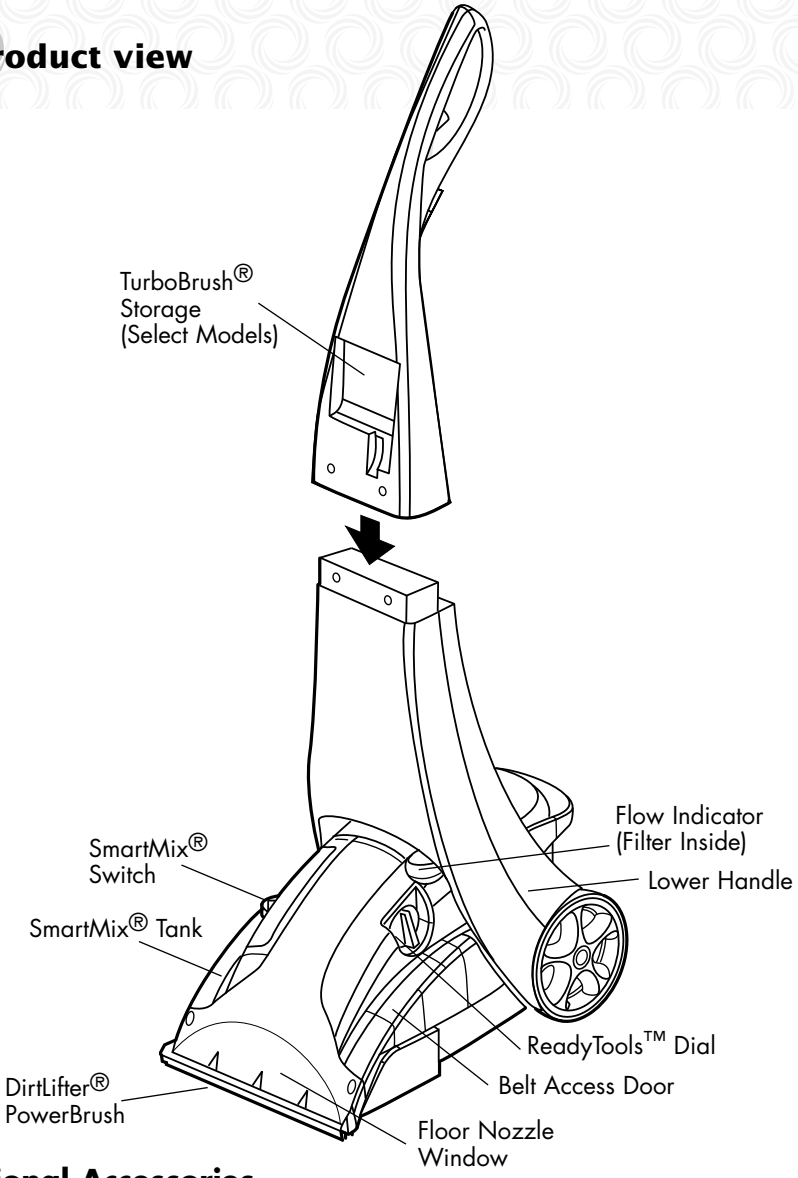
This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

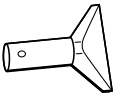
Product view



Optional Accessories

These items are available for purchase with your model. To order replacement parts or additional tools or formulas, please refer to page 19.

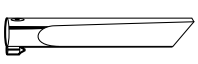
3" Tough Stain Tool



4" Upholstery Tool

TurboBrush®

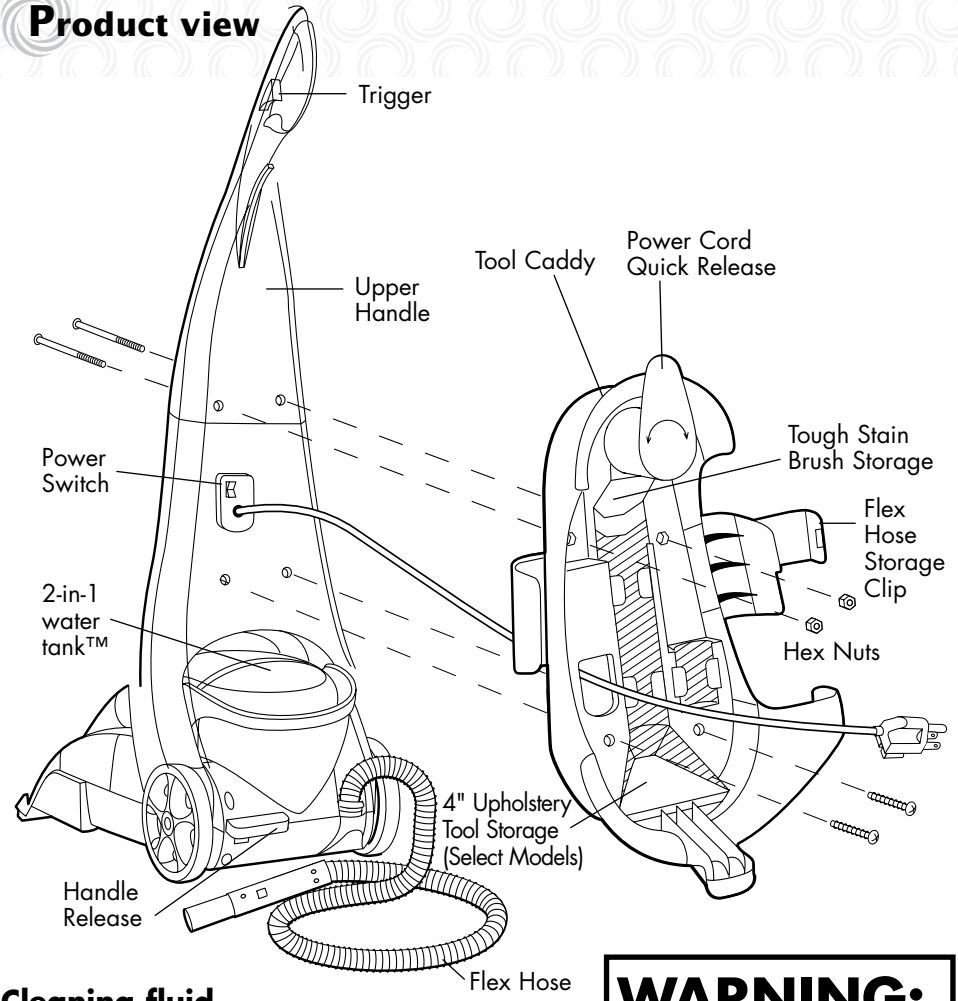
Hard Floor Tool



Spraying
Crevice Tool

Mesh Tool Bag
(bag only)

Product view



Cleaning fluid

Keep plenty of genuine BISSELL 2X formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and will void the warranty.

WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

BISSELL Deep Clean and Protect Formula with Scotchgard™ Protector

BISSELL Pet Stain & Odor Removal Formula with Scotchgard™ Protector

BISSELL Professional Deep Cleaning Formula with Scotchgard™ Protector

BISSELL Spring Breeze Formula with Scotchgard™ Protector

BISSELL Hard Floor Solutions™ Formula

BISSELL Tough Stain PreCleaner™

Stain removal

Do not delay! Attending to an accident soon after it occurs ensures the chances for full removal. Leaving it for an extended period of time may cause it to set and become permanent.

1. Blot up liquids with an absorbent cloth or paper towels. White materials are recommended because certain dyes may bleed and make the stain worse.
2. Gently scrape up any semi-solids with a spoon or spatula. Do not use a knife or other utensil with sharp edges because it could damage the carpet or upholstery.
3. If the area has dried, remove the remaining semi-solids and residue with a sweeper or vacuum.
4. Be sure to test any spot removal formulas in an inconspicuous area first. This is important as some dyes and materials could be damaged or discolored by cleaning solvents. If such a change should occur, try a different solution or call a professional.
5. If cleaning on Berber carpeting, gently run your machine over a hidden area. If no fuzzing occurs, continue cleaning in soiled area.
6. Using the BISSELL Tough Stain PreCleaner, spray evenly over soiled area. Do not overwet. Wait 3-5 minutes. Gently work the solution by blotting area with a clean, damp, color safe cloth.
7. Clean using either the floor cleaning, or tools or pretreat setting on the ready tools dial.

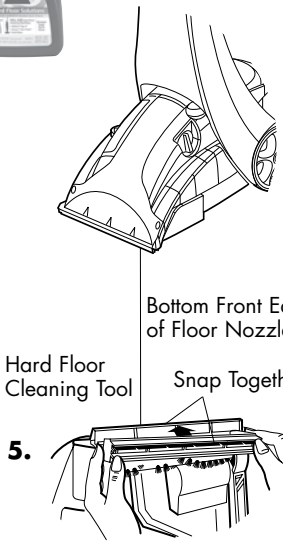
⚠ WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner. Non-BISSELL cleaning solutions may harm the machine and void the warranty.

Hard floor cleaning

Your PowerSteamer model may have come with a hard floor attachment and Hard Floor Solutions Formula. If not, these products are available for purchase by contacting the BISSELL Consumer Care department by phone or on the website. The hard floor tool provides effective cleaning for linoleum, vinyl, and tile floors. Caution: Do not use on unsealed hardwood floors.

⚠ WARNING:
To reduce the risk of electric shock when cleaning a hard floor, the BISSELL Hard Floor Tool (203-5640) must be used and it must only be used with BISSELL 2X Hard Floor Solutions cleaning fluid intended for use in this appliance

1. Vacuum or Sweep thoroughly to pick up any loose debris and pet hair.
2. Move any furniture, if needed.
3. Empty any carpet cleaning formula back into the BISSELL bottle if stored in the formula tank. Fill formula tank with water to the water fill line, then with BISSELL 2X Hard Floor Solutions to the formula fill line (available at many retailers, or contact BISSELL Consumer Care).
4. Fill the 2-in-1 water tank with hot tap water and set aside.
5. Attach the hard floor tool onto the floor nozzle with the long tab to the right side of the floor nozzle. First attach left side (short tab) catching tab over nozzle edge. Gently bend long tab (right side) outward to easily snap over edge of clear nozzle on left.
6. Set the ready tools dial to floor cleaning.
7. Set the SmartMix dial to normal clean.
8. Plug into an outlet and turn the power switch **ON (I)**.
9. Slowly move the machine forward and back over bare floor surface one time while pressing trigger.
   Caution: Do not overwet.
10. Repeat the motion without pressing the trigger. This allows the hard floor tool to squeegee and suction up the dirty water.
11. Allow approximately 30 minutes for floors to dry.
12. Remove hard floor tool and rinse and dry before storing.
13. If any formula remains in the formula tank, pour it back into the formula bottle for use the next time.
14. Rinse out the formula tank.



Machine storage

Once your cleaning is complete, make sure the 2-in-1 water tank is emptied and rinsed out. Put the unit away in a closet or basement for the next use. The SmartMix tank can remain filled and ready to go (store with machine set to water only setting).

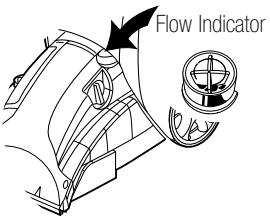
Note: Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.

⚠ WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

Machine Care

For best results, a few simple steps can assure your machine is well maintained after your cleaning is complete.

1. Turn power switch **OFF (O)**. Unplug the machine and wrap the power cord.
2. After emptying the 2-in-1 water tank, rinse it out at a faucet with running hot tap water, taking care to clean underneath the heavy duty bladder, and all around it. Clean out lint trap.
3. Replace the 2-in-1 water tank on the machine.
4. Clean out the flow indicator filter each time it is used to ensure best cleaning performance. Unscrew the flow indicator cap, lift out the red rotor and white filter. Rinse all three parts with water. Replace the filter and rotor. Replace the flow indicator cap. Turn until snug, do not over-tighten.
5. Any loose hair or debris can be pulled from the brush roll if desired and thrown away.
6. Wipe the machine's exterior with a soft cloth.
7. After carpet is dry, vacuum again to remove hair and fuzz.



4.

Maintenance and Care

Your PowerSteamer machine comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.

1. Important! If using to clean Upholstery, check Upholstery Tags.

a. Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your PowerSteamer. If the tag is coded with an "X" or an "S" (with a diagonal stripe through it), or says "Dry Clean Only", do not proceed with any deep cleaning machine. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.

b. Check for colorfastness in an inconspicuous place.

c. If possible, check upholstery stuffing. Colored stuffing may bleed through fabric when wet.

d. Plan activities to allow upholstery time to dry.

e. Vacuum thoroughly to pick up loose debris and pet hair. Use a vacuum with a brush attachment and a crevice tool to clean in fabric folds.

2. Follow the instructions on page 9 for filling the 2-in-1 water tank and the formula tank.

3. Set ready tools dial to the tools or pretreat setting. This will allow spray and divert the suction to the hose.

4. Set SmartMix dial to normal.

5. Attach the cleaning tool to the end of the hose.

6. Plug in and turn on the power switch.

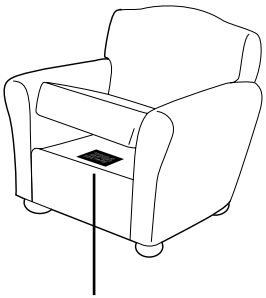
7. Clean by pressing the trigger to spray solution onto the area to be cleaned. Slowly move the tool back and forth over the soiled surface. Release the trigger to suction soiled water. Continue to clean in the area, working in small sections, until no more dirt can be removed. Rinse (optional) and suction as needed. Caution: Do no overwet.

8. When cleaning is complete, remove and rinse tools in clean, running water.

9. Coil hose around the tool caddy.

10. Empty 2-in-1 water tank and rinse out, following the instructions on page 11.

11. Return ready tools dial to floor cleaning.



Manufacturer's tag

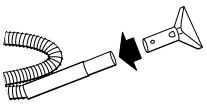
⚠ WARNING:

To reduce the risk of injury, be extra careful when cleaning stairs. Make sure machine is secure and level.

Tip:

Deep cleaning carpeting and upholstery with BISSELL Multi-Allergen Removal Formula™ with Scotchgard™ protector regularly can reduce dust and allergens in your home.

5.



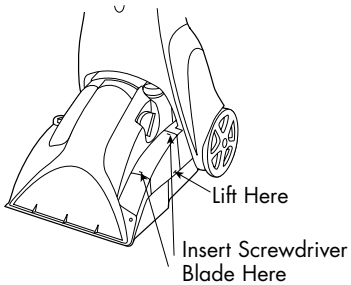
Troubleshooting

⚠ WARNING:
To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

Reduced spray or no spray.

Possible Cause

1. Bladder may be empty.
2. SmartMix tank may be empty.
3. The filter may be clogged.
4. Tanks may not be seated properly.
5. Pump may have lost prime.
6. The pump belt may be broken.



Remedies

1. Refill bladder with hot tap water.
2. Follow the instructions under "Fill the SmartMix/ formula tank" on page 9 Formula for cleaning.
3. Clean out flow indicator filter, page 14, step 4.
4. Turn power OFF (O); remove & reseat tanks.
5. Turn power OFF (O); after 1 minute turn ON and press Trigger.
6. Turn the machine OFF (O) and unplug from the outlet. To check if a pump belt has broken, you will need a flat head screwdriver. Insert the blade end into the lower slot of the belt access door to release the lower snap. If necessary, insert the blade end into the upper slot to release the upper snap. Examine the belt for breakage. You should be able to see the pump belt looped around the motor shaft. If it is broken or missing, please refer to Replacement Parts on page 18 before calling Consumer Care. Complete installation instructions will accompany the replacement belt.

DirtLifter PowerBrush does not turn.

Possible Cause

1. The Brush Belt or Pump Belt is off or broken.

Remedies

1. Turn the machine OFF (O) and unplug from the outlet. To check if the brush belt or pump belt has broken, you will need a flat head screwdriver. Insert the blade end into the lower slot of the belt access door to release the lower snap. If necessary, insert the blade end into the upper slot to release the upper snap. Examine the belt for breakage. If broken, please refer to Replacement Parts on page 18 before calling Consumer Care. Complete installation instructions will accompany the replacement belt.

Troubleshooting

Cleaner not picking up solution.

Possible Cause	Remedies
1. Ready tools dial may be on the wrong setting for the cleaning job.	1. Set ready tools dial to either or tools or pretreat floor cleaning.
2. Nozzle window may not be properly attached.	2. Press down firmly on the black oval gasket at the top window to make sure the two tabs on the back of the nozzle window are snapped into the corresponding holes in the main housing.
3. 2-in-1 water tank lid is not properly installed.	3. Re-install lid; refer to page 9.
4. 2-in-1 water tank is not properly seated.	4. 2-in-1 water tank must be firmly seated to function; remove and reseat 2-in-1 water tank.
5. Poor tool position. (Hand held attachments only).	5. Adjust angle; apply more downward pressure.
6. 2-in-1 water tank has picked up maximum dirty water.	6. Empty 2-in-1 water tank, refer to page 11.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

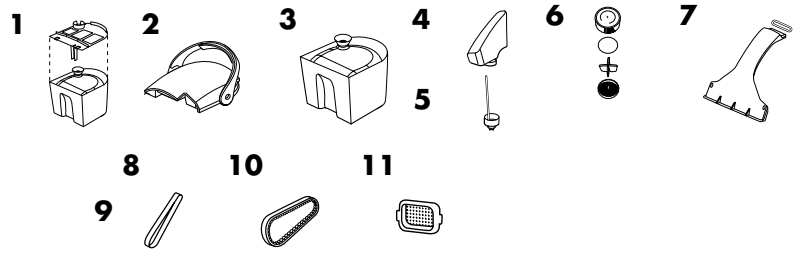
Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL PowerSteamer

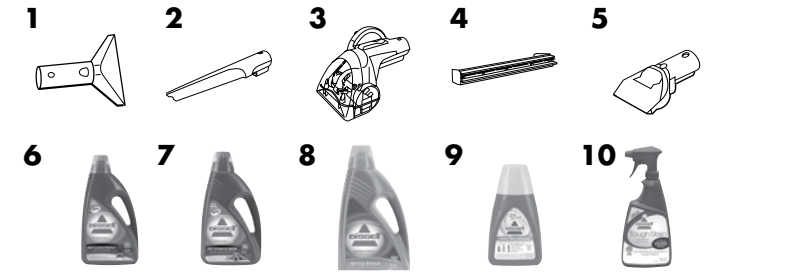
Below a list of common replacement parts. While not all of these parts may have come with your specific machine, all are available to you for purchase, if desired.

Item	Part No.	Part Name
1	015-9043	Tank Assembly Complete (Includes lid assembly)
2	015-4439	Tank Lid Assembly
3	015-9041	Tank Bottom
4	210-1785	SmartMix® Tank (Includes Cap)
5	210-1795	SmartMix® Cap Assembly
6	555-6503	Flow Indicator Cap Assembly
7	214-9871	Floor Nozzle Window and Gasket
8	210-4052	Window Gasket
9	215-0628	Replacement Pump Belt (With Instructions)
10	015-0621	Replacement Belt Brush (With Instructions)
11	213-3501	Lint Screen



Accessories - BISSELL PowerSteamer

Item	Part No.	Part Name
1	203-6653	4" Upholstery Tool
2	203-6652	Spraying Crevice Tool
3	203-6652	TurboBrush® Tool
4	203-5640	Hard Floor Tool
5	203-6651	3" Tough Stain Tool
6	62E5-2	BISSELL 2X Deep Clean & Protect Formula 60 oz
7	99K5-2	BISSELL 2X Professional Deep Cleaning Formula 60 oz
8	84U4-2	BISSELL 2X Professional Deep Cleaning Formula 60 oz
9	56L9	BISSELL 2X Hard Floor Solutions™ 16 oz
10	4001	Tough Stain PreCleaner™ 22 oz



Warranty - BISSELL PowerSteamer

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user's guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:
www.bissell.com

Or Call:
BISSELL Consumer Care
1-800-237-7691
Monday - Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday 8 am — 10 pm ET
Saturday 9 am — 8 pm ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 19 for details.

BISSELL®
WE MEAN CLEAN

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Rev 4/12
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www.bissell.com
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