BISSELL®

POWERTRAK™

USER GUIDE

1491 SERIES

Thanks for buying a BISSELL vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited two-year guarantee. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high-quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
Chairman & CEO

Symbol Definitions

	WARNING	**AN ACTION OR ATTENTION IS NEEDED TO THIS AREA IN ORDER TO REDUCE THE RISK OF ELECTRIC SHOCK, FIRE, OR INJURY**
	TIP	**NOTE OR HINT WHICH IS NOT ESSENTIAL BUT MAY IMPROVE USABILITY**
	GUIDE	**READ USER GUIDE FOR COMPLETE SAFETY AND USER INSTRUCTIONS**
	WEEE	**DO NOT THROW THE APPLIANCE AWAY WITH THE NORMAL HOUSHOLD WASTE AT THE END OF ITS LIFE, BUT HAND IT IN AT AN OFFICIAL COLLECTION POINT FOR RECYCLING. BY DOING THIS YOU WILL HELP TO PRESERVE THE ENVIRONMENT.**

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

When using an electrical appliance, basic precautions should be observed, including the following:

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Do not leave appliance when plugged in.
» Unplug from electrical socket when not in use and before servicing.
» Do not allow to be used as a toy.
» Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
» Use only as described in this user guide.
» Use only manufacturer's recommended attachments.
» Do not use with damaged cable or plug.
» If supply cable is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
» Do not immerse in water or liquid.
» Do not use outdoors or on wet surfaces.
» Close attention is necessary when used by or near children.
» If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and return it to a service center.
» Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
» Do not run appliance over cable.
» Keep cable away from heated surfaces.
» Do not unplug by pulling on cable.
» To unplug, grasp the plug, not the cable.
» Unplug from socket before connecting TurboBrush™ Tool
» Do not handle plug or appliance with wet hands.
» Do not put any object into openings.
» Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
» Turn off all controls before unplugging.
» Use extra care when cleaning on stairs.
» Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they may be present.
» Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
» Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapours.
» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
» Use only on dry, indoor surfaces.
» Keep appliance on a level surface.
» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
» Do not use without dust bag and/or filters in place.
» If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. (Spares may be obtained from your BISSELL supplier). If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a mains socket.
» This appliance is provided with double insulation. Use only identical replacement parts.

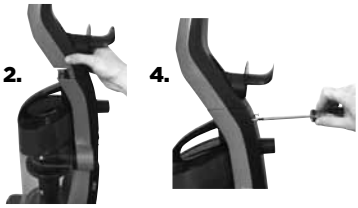
SAVE THESE INSTRUCTIONS FOR FUTURE USE

IMPORTANT: FOR OPERATION ON A 220-240 VOLT A.C. 50/60 HZ POWER SUPPLY ONLY.

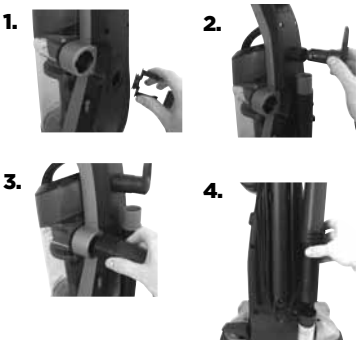
This model is for household use only.

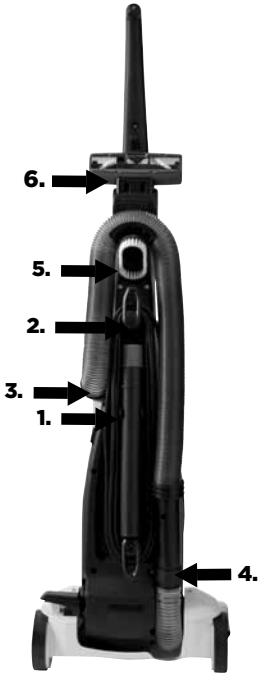
A Product View

B1 Assembly (handle)



B2 Assembly (hose)





C1 Handle Position

C2 Height Adjustment

C3 Empty Dirt Tank

2.

3.

D1 Cleaning Inner Cyclone Filter

3.

4.

5.

6.

D2 Cleaning Post Motor Filter

2.

pull for filter

D3 Checking Brush & Drive Belt

3.

4.

8.

D4 Replacing Drive Belt

4.

D5 Clearing Clogs

2.

3.

5.

6.

Troubleshooting

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical socket before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Vacuum cleaner won't turn on	Power cable not plugged in	Check electrical plug
	Blown fuse/tripped breaker	Check/replace fuse or reset breaker
Vacuum cleaner won't pick up dirt	Incorrect height adjustment	Adjust powerfoot to correct height setting
	Hose not attached to suction opening	Grasp the hose wand and firmly push into the hose wand base
	Crack or hole in hose	Check hose and replace if needed
	Broken or worn drive belt	Replace drive belt, see page 11
	Rotating floor brush bristles worn	Replace brush
	Rotating floor brush jammed	Remove brush and clean debris from brush ends, see page 10
	Clog in vacuum	Follow instructions on page 12 for clearing clogs
	Dirt tank full	Empty dirt tank
	Dirt tank or upper tank not installed properly	Position correctly and lock in place
	Filters are dirty	Check and clean or replace pre-motor and post-motor filters, see pages 9, 10
Tool won't pick up dirt	Crack or hole in hose	Check hose and replace if needed
	Clog in vacuum	Follow instructions on page 12 for clearing clogs
	Dirt tank full	Empty dirt tank
	Dirt tank or upper tank not installed properly	Position correctly and lock in place
	Filters are dirty	Check and clean or replace pre-motor and inner filter cyclone see pages 8 & 9
Vacuum cleaner is difficult to push	Incorrect height adjustment	Adjust powerfoot to correct height setting
Visible dirt escaping from cleaner	Dirt tank full	Empty dirt tank
	Filters missing or installed incorrectly	Check inner filter cyclone and post-motor filters for correct installation

Please do not return this product to the store.

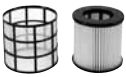
Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact Customer Care listed on page 12.

Replacement Parts

These items are available for purchase as accessories for your BISSELL vacuum:
To purchase visit www.BISSELL.com.

PART #	PART NAME		PART #	PART NAME	
203-1093	Style 9 Drive Belt (2-Pack)		160-1219	Hose Assembly	
1111E	Filter pack (includes two post-motor Febreze™ filters)		160-1220	Filter Cyclone (includes screen)	
160-1218	Post motor (non-scented)				

Accessories

These items are available for purchase as accessories for your BISSELL vacuum:
To purchase visit www.BISSELL.com.

PART #	PART NAME		PART #	PART NAME	
203-1748	TurboBrush™ Pet Tool		203-1056	Crevice Tool	
203-2666	Extension Wand		203-1527	Dusting Brush	
160-0064	6-inch TurboBrush™ Tool				

***Not all parts are included with every model**

Consumer Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

Limited Two-Year Guarantee

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will for two years from the date of purchase by the original purchaser repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If for your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

An unauthorised repair (or attempted repair) will void this Guarantee whether or not damage has been caused by that repair/attempt.

Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL DOES NOT EXCLUDE OR LIMIT IN ANY WAY ITS LIABILITY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR SUBCONTRACTORS; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; (C) OR FOR ANY OTHER MATTER WHICH CANNOT BE EXCLUDED OR LIMITED UNDER LAW.

Consumer Care

If your BISSELL product should require service or to claim under our Limited Two-Year Guarantee, please visit:

Website or E-mail:
www.BISSELL.com

For UK inquiries:
Telephone: 0844.888.6644
Monday – Thursday 9am - 5pm
Friday 9am - 4pm
BISSELL Homecare (Overseas) Inc.
Ground Floor
226 Berwick Avenue
Slough, Berkshire, SL1 4QT
United Kingdom

For Middle East inquiries:
Sunday – Thursday 9am - 6pm
BISSELL Middle East FZE
PO Box 61286
Office 017, Technopark Building
Jebel Ali Free Zone
Dubai
United Arab Emirates
Telephone: 971-4-881-8597

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____ Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.

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Visit our website at: www.BISSELL.com