



## Thanks for buying a BISSELL Power Partner®

We're glad you purchased a BISSELL Power Partner<sup>®</sup> Compact Canister Vacuum. Everything we know about floor care went into the design and construction of this handy, high-tech home cleaning system.

Your BISSELL Power Partner is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department. Should you ever have a problem, you'll receive fast and considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL Power Partner.

Thanks again, from all of us at BISSELL.

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Mark J. Bissell President and Chief Executive Officer

## **IMPORTANT SAFETY INSTRUCTIONS**

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your canister vacuum cleaner.

# A WARNING: To reduce the risk of fire, injury or electric shock:

- Do not leave cleaner when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use with damaged cord or plug.
- To unplug grasp plug not cord.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners, run cleaner over cord, or expose cord to heated surfaces.
- Hold plug when rewinding the cord onto the reel. Do not allow the plug to whip when rewinding.
- Do not use cleaner if it has been dropped, damaged, left outdoors or dropped into water. Have it repaired at an Authorized Service Center.
- Do not allow children to use as a toy.
- Do not use outdoors or on wet surfaces.
- Do not handle cleaner or plug with wet hands.
- Do not put any object into openings, use with blocked opening, or restrict air flow.
- Do not use without dust bag and/or filters in place.
- Do not allow hair, loose clothing, fingers or body parts to get near openings or floor brush in the appliance.
- Do not pick up hot coals, cigarette butts, matches or any hot, smoking, or burning objects.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not unplug by pulling on cord.

- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use for any purpose other than described in this User's Guide.
- Always turn off this appliance before connecting or disconnecting vacuum hose.
- Use only manufacturer's recommended attachments.
- Use only on dry, indoor surfaces.
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface.
- Turn off all controls before plugging or unplugging cleaner.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.

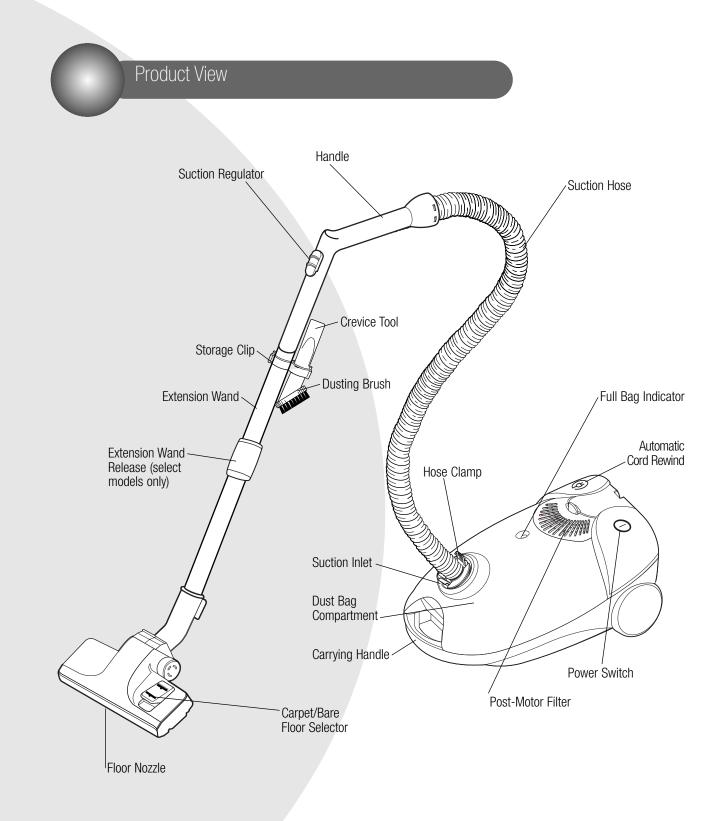
**WARNING:** The Power Cord on this product contains lead, a chemical known to the State of California to cause birth defects or other reproductive harm.

WASH HANDS AFTER HANDLING.

## SAVE THESE INSTRUCTIONS THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.



## How To Use This Guide

This User's Guide has been designed to help you get the most satisfaction from your BISSELL Power Partner. You'll find assembly and operating instructions, safety precautions, as well as maintenance and troubleshooting instructions. Please read this Guide thoroughly before assembling your vacuum cleaner.

Pay particular attention to the Product View, assembly instructions and part names. Locate and organize all parts before assembly. Familiarize yourself with the parts and where they belong on the unit. Following this User's Guide will greatly enhance your ability to get the most performance from your BISSELL Power Partner for many years.

## How to Assemble Your Power Partner

Connect the two pieces of the Extension Wand together. Some units include a Telescoping Extension Wand. You do not need to assemble this wand. Simply push down on the Extension Wand Release to extend.



Slide and twist the handle of the Suction Hose into the larger end of Extension Wand.



Slide and twist the smaller end of the Extension Wand into the Floor Nozzle.



Slide the Hose Clamp into the Suction Inlet of the unit.



The Crevice Tool and Dusting Brush fit securely together. Attach the accessories to the Tool Storage Clip and attach the Tool Storage Clip to the Extension Wand.

## Special Tools

## Carpet / Bare Floor Selector

Before use, make sure that the position of the selector is appropriate for the type of surface to be cleaned.

Select the carpet indicator when cleaning carpets.



Select bare floor indicator when cleaning bare floors, tiles, etc.

## Crevice Tool / Dusting Brush



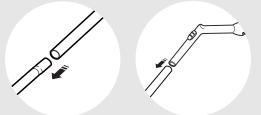
To use the Crevice Tool or Dusting Brush, disconnect the Extension Wand from the Handle.



Attach Crevice Tool or Dusting Brush to the Handle. Note: For longer reaches, the tools can be attached to the Extension Wand.

## WARNING:

Do not plug in your Power Partner until you have completely assembled it according to the following instructions and have become familiar with all instructions and operating procedures.

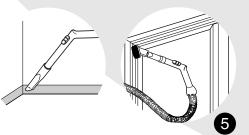












## Operating / Maintenance Instructions

## Power Switch

With the cord plugged into an electrical outlet, turn the power on and off by pushing or stepping lightly downward on the Power Switch.

## Cord Storage

To extend the Power Cord for use, grasp the plug and gently pull out from the vacuum cleaner. Your cleaner is equipped with an Automatic Cord Rewind Button. When cleaning is finished, switch off power and grasp the plug to disconnect from the electrical outlet, then press the Automatic Cord Rewind button. The cord will rewind automatically.

## Full Bag Indicator

If the Full Bag Indicator turns to a red color while you are cleaning, the dust bag needs to be replaced. If the Full Bag Indicator continues to display the red color even after changing the dust bag, turn the vacuum off and check whether the Hose, Suction Tube or Nozzle is clogged.

## Dust Bag Replacement



Open the Dust Bag Compartment by depressing the lever near the handle.



Remove the Dust Bag from the cleaner and seal it with the closure tab provided. Dispose of the full bag.



Slide the cardboard bag collar of the replacement Dust Bag into the bag holder. Make sure the Closure Tab is not obstructing the Suction Inlet.



Press the Dust Bag Compartment door down gently until it relocks.

NOTE: There must be a Dust Bag in the canister for Dust Bag Compartment door to properly latch.

Maintenance or Replacement of the Filter

**Pre-Motor Filter** - Open the Dust Bag Compartment. Remove Filter to clean. The Pre-Motor Filter may be gently cleaned by washing it in warm water with a mild detergent. Allow Filter to completely dry before replacing it in its original position. If Filter is torn, replace it with a new Filter.





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rewinding.

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Hold plug when rewinding the cord onto the reel. Do not

allow the cord to whip when









**Post-Motor Filter -** To open the Filter Cover, press front tab and pull it simultaneously. Remove and replace the Filter. Close the Cover.





## Storage Position

Located at the top rear side of the vacuum cleaner, there is a nozzle support that can be used to park the nozzle during pauses in cleaning.

For easy storage and transportation, there is a nozzle support on the back of the vacuum cleaner in the vertical position.

## Troubleshooting

#### Motor Does Not Start.

#### **Possible Causes**

1 No power supply

### **Decreasing Suction Or No Suction.**

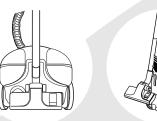
#### **Possible Causes**

- Filter, Floor Nozzle, Suction Hose or Extension Wand is blocked.
- 2 Dust Bag is full.
- Closure tab on Dust Bag may be covering the Inlet Suction.

### Cord Does Not Rewind Fully.

#### **Possible Cause**

• Check that the cord is not twisted or wound unevenly. • Gently pull the cord out and push down on the







#### Remedies

• Check cord, plug and socket.

#### Remedies

- Remove each part and check for blockages.
- 2 Replace with new Dust Bag.
- 3 Make sure closure tab on Dust Bag is properly folded back.

#### Remedies

cord rewind.

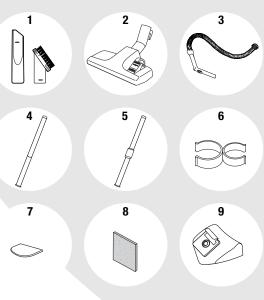
## **Replacement Parts**

You may purchase replacement parts from your retailer, by calling BISSELL Consumer Services or by visiting our website. To locate a retailer near you, or to place an order using Visa, Mastercard, Discover or American Express, call:

#### **BISSELL Consumer Services** 1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET Saturday 9 a.m. — 8 p.m. ET Or visit our website - www.bissell.com

Part No.	Part Name
203-2022	Dusting Brush/Crevice Tool
203-2017	Floor Nozzle
203-2021	Suction Hose/Handle
203-2023	Extension Wand
203-2071	Telescoping Extension Wand - Chrome
203-2019	Tool Storage Clip
203-2024	Post-Motor Filter
203-2027	Pre-Motor Filter
203-2026	Replacement Bag (5 pack)
	203-2022 203-2017 203-2021 203-2023 203-2071 203-2019 203-2024 203-2027



#### About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

#### Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters or bags. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

#### If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area. If there are no authorized BISSELL Service Centers in your area, a BISSELL Representative may issue you a Return Authorization Number and a pre-paid mailing label to return the unit to BISSELL for warranty repair.

-- The machine should be returned with a photocopy of your proof of purchase. (Your dated sales receipt is your warranty - do not send original.)

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

#### Website or E-mail:

www.bissell.com Use the "Customer Services" tab.

#### Or Call:

BISSELL Consumer Services 1-800-237-7691 Monday - Friday 8 a.m. - 10 p.m. ET Saturday 9 a.m. - 8 p.m. ET

#### Or write:

BISSELL Homecare, Inc. PO Box 3606 Grand Rapids, MI 49501 ATTN: Consumer Services

#### BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.



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