BISSELL®

WE MEAN CLEAN

Earn BISSELL Rewards!
Register your product today!
See details on back page

PROheat2X®

USER'S GUIDE

8920, 8930, 8960, 9200, 9300, 9400 SERIES

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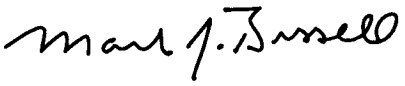
Thanks for buying a BISSELL Deep Cleaner

We're glad you purchased a BISSELL deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL deep cleaner is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

⚠ WARNING:

To reduce the risk of fire, electric shock, or injury:

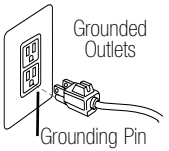
- Do not immerse.
- Use only on dry surfaces or surfaces moistened by the cleaning process.
- Always connect to a properly grounded outlet.
- See Grounding Instructions.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave machine when it is plugged in.
- Do not service machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized Service Center.
- Use indoors only.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Unplug by grasping the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not modify the 3-prong grounded plug.
- Do not allow to be used as a toy.
- Do not use for any purpose other than described in this User's Guide.
- Do not unplug by pulling on the cord.
- Use only manufacturer's recommended attachments.
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage. See the cleaning fluid section of this guide.
- Keep openings free of dust, lint, hair, etc.
- Do not point attachment nozzle at people or animals
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Unplug before attaching the TurboBrush®.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.
- Always install float before any wet pick up operation.

SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

GROUNDING INSTRUCTIONS

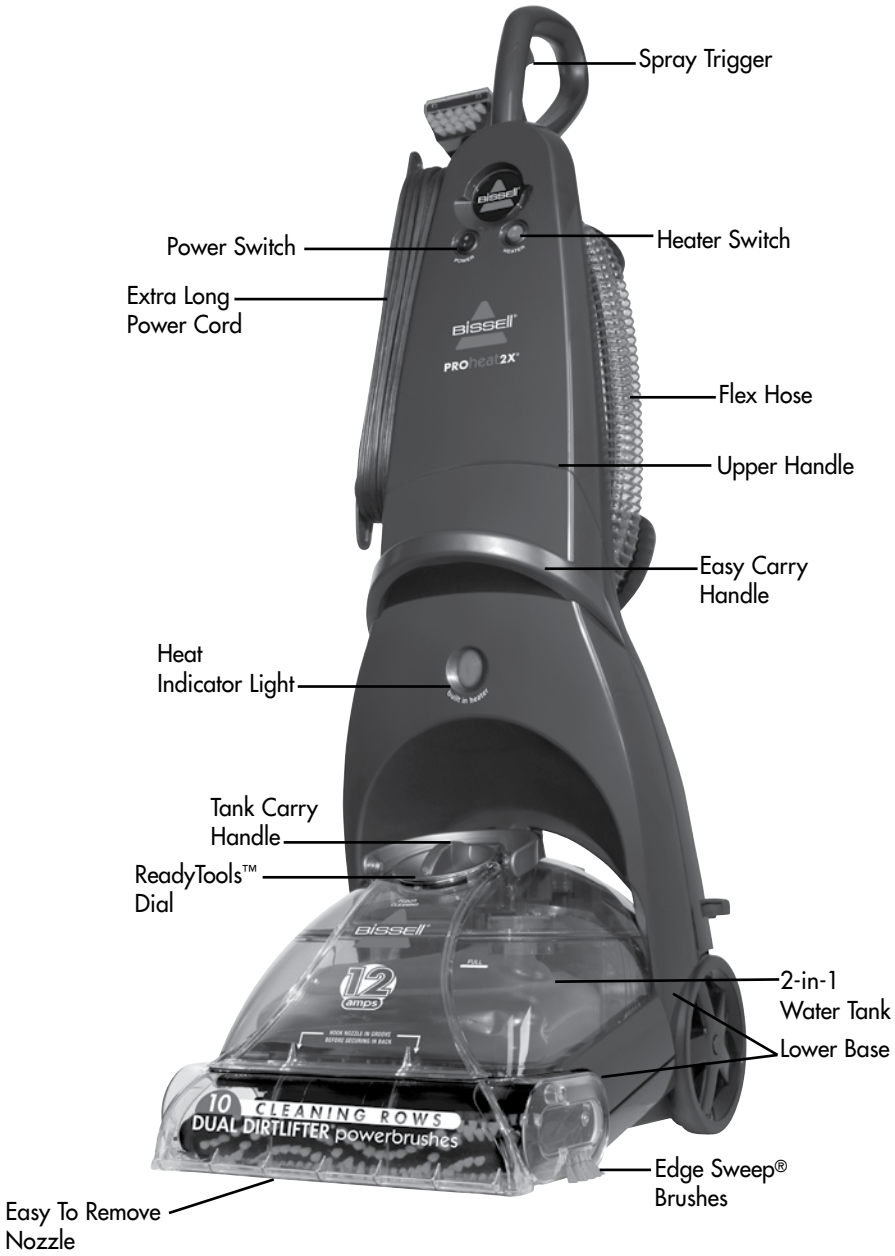
This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

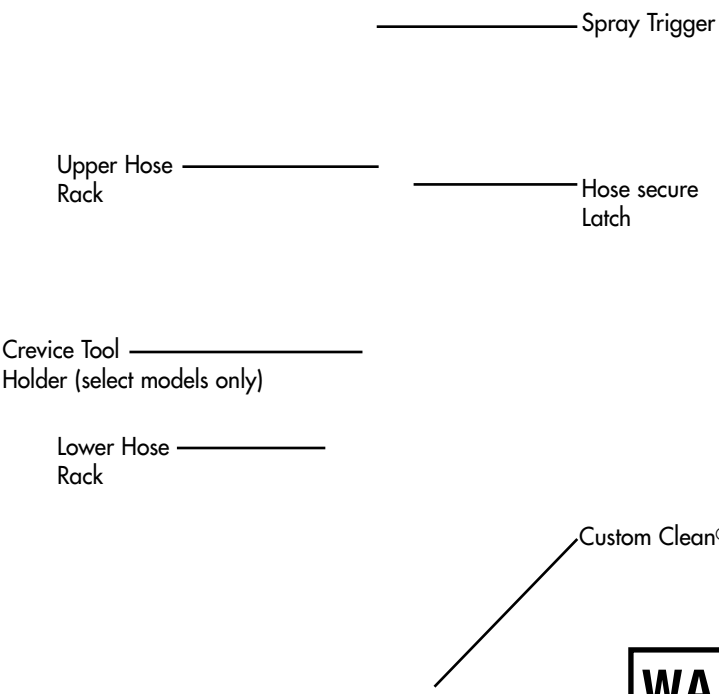


⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

Product view





WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

Cleaning fluid

Keep plenty of genuine BISSELL 2X formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and will void the warranty.

BISSELL 2X Professional Deep Cleaning Formula with Scotchgard™ Protection

BISSELL 2X Pet Stain and Odor Formula with Scotchgard™ Protection

BISSELL 2X Fiber Cleansing Formula with Scotchgard™ Protection

BISSELL 2X Allergen Cleansing Formula

BISSELL 2X Natural Orange Formula

BISSELL 2X Lavender Essence Formula

BISSELL 2X Hard Floor Solutions Formula

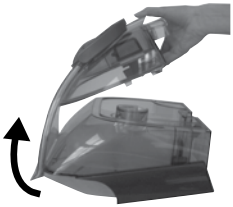
BISSELL Tough Stain PreCleaner

Carpet cleaning continued

8. Remove the tank from the base of the machine by lifting up on the tank carry handle. Carry like a bucket to a utility sink or outside where you will dispose of the dirty water.

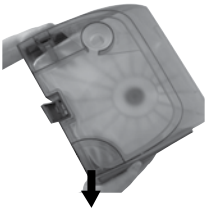
8a. Unlatch the top of the tank from the bottom by lifting up on the tank latch located on the back of the tank.

8b. Remove the top of the tank by lifting up on the handle.



Note how the lip on the top tank separates from the groove in the bottom tank. This placement is important when putting the tank back together.

8c. Lift the bottom portion of the tank; pour out dirty water in the sink through the triangular shaped opening in the corner of the tank.



Note: You may notice hair & debris deposits on the carpet or in the tank that were loosened by the cleaning action. This debris should be picked up and thrown away.

8d. Fill the heavy duty bladder with clean hot tap water, following instructions 1c through 1e on page 9.

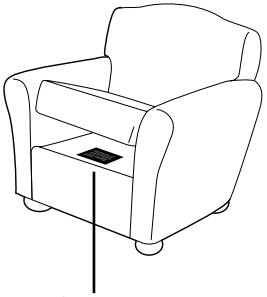
Note: Remember to secure the tank latch in the back and test to make sure it is secure before picking up the tank. Always check the level of cleaning formula in the formula tank at the same time, and refill as needed.

9. Water rinse (recommended). Rinsing is an optional step that can be done during the cleaning process or after the carpeted area has been completed. Switch to the water rinse setting, on the Custom Clean dial and follow the same path as you did for cleaning. Take care to do a forward (wet) stroke by depressing the trigger, and a backward (wet) stroke, followed by a forward and backward (dry) stroke, releasing the trigger. Continue this until the water you see coming up the nozzle is clear. (See page 16 for more machine care tips.)

Cleaning with attachments

Your PROheat 2X machine comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.

1. **Important!** If using to clean upholstery, check upholstery tags.
   - **a.** Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your PROheat 2X. If the tag is coded with an "X" or an "S" (with a diagonal stripe through it), or says "Dry Clean Only", do not proceed with any deep cleaning machine. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.
   - **b.** Check for colorfastness in an inconspicuous place.
   - **c.** If possible, check upholstery stuffing. Colored stuffing may bleed through fabric when wet.
   - **d.** Plan activities to allow upholstery time to dry.
   - **e.** Pick up any loose dirt, debris and pet hair before deep cleaning.
2. Follow the instructions on pages 9-10 for filling the 2-in-1 water tank and the formula tank.
3. Set ReadyTools dial to the "TOOLS" setting. This will allow spray and suction from the hose.
4. Set Custom Clean dial for heavy traffic, normal clean, light clean, or water rinse as desired.
5. Attach the cleaning tool to the end of the hose.
6. Plug in and turn on the power switch and heater (if desired).
7. Clean by pressing the trigger to spray solution onto the area to be cleaned. Slowly move the tool back and forth over the soiled surface. Release the trigger to suction soiled water. Continue to clean in the area, working in small sections, until no more dirt can be removed. Rinse (optional) and suction as needed.
   Caution: Do no overwet.



Manufacturer's tag

5.

WARNING: To reduce the risk of injury, be extra careful when cleaning stairs. Make sure machine is secure and level.

Cleaning with attachments continued

8. Remove and rinse tools in clean, running water. Dry and replace in the tool caddy.
9. It is recommended that you suction clean water from a bowl to rinse out the hose.
10. Before replacing lift end of hose and stretch out to ensure all water is cleared from hose.
11. Coil flex hose around the tool caddy.
12. Empty 2-in-1 water tank and rinse out, following the instructions on page 11.
13. Return ReadyTools dial to floor setting.

10.

Deep reach tool attachment

(Select models only)

1. Follow the instructions on page 9 for filling the 2-in-1 water tank and the formula tank.
2. Follow instructions 3-6 on page 12 under "Cleaning with attachments".
3. Set tool on stain and press the trigger to spray solution onto the area to be cleaned.
4. Slowly move the tool back and forth over the soiled surface, keeping the tool in contact with the carpet.
5. Release trigger and move tool slowly over the soiled area to suction up water and dirt.
6. Continue to clean the area, working in small sections, until no more dirt can be removed.
7. Remove tool from hose when finished. Clean under warm water before storing.

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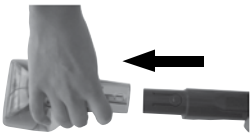


Stain removal

Do Not Delay! Attending to an accident soon after it occurs ensures the most optimal clean. Leaving it for an extended period of time may cause it to set and become permanent.

1. Blot up liquids with an absorbent cloth or paper towels. White materials are recommended because certain dyes may bleed and make the stain worse.
2. Gently scrape up any semi-solids with a spoon or spatula. Do not use a knife or other utensil with sharp edges because it could damage the carpet or upholstery.
3. If the area has already dried, separate and remove from the carpet whatever semi-solids and residue that can be accessed before deep cleaning.
4. Be sure to test any spot removal formulas in an inconspicuous area first. This is important as some dyes and materials could be damaged or discolored by cleaning solvents. If such a change should occur, try a different solution or call a professional.
5. If cleaning on Berber carpeting, gently run your machine over a hidden area. If no fuzzing occurs, continue cleaning in soiled area.
6. Using the BISSELL Tough Stain PreCleaner, spray evenly over soiled area. Do not overwet. Wait 3-5 minutes. Gently work the solution by blotting area with a clean, damp, color safe cloth.
7. Clean using either the **FLOOR CLEANING,** or **TOOLS** setting on the ReadyTools dial.

Hard floor cleaning

(Select models only)

Your PROheat 2X model may have come with a hard floor attachment and 2X Hard Floor Solutions Formula. If not, these products are available for purchase by contacting the BISSELL Consumer Services department by phone or at the website. The hard floor tool provides effective cleaning for linoleum, vinyl, and tile floors. Caution: Do not use on unsealed hardwood floors.

1. Vacuum or sweep thoroughly to pick up any loose debris and pet hair.

2. Move any furniture, if needed.

3. Fill the formula tank to "WATER" line with water. Fill to "FORMULA" line with BISSELL 2X Hard Floor Solutions.

4. Fill the 2-in-1 water tank with hot tap water and set aside.

5. Attach the hard floor tool onto the bottom of the machine by hooking it into the nozzle and swinging it down until it clicks into place.

6. Set ReadyTools dial to the "FLOOR CLEANING" setting.

7. Set the Custom Clean dial to NORMAL clean.

8. Plug into an outlet and turn the power switch and heater **ON** (**I**).

9. Slowly move the machine forward and back over hard floor surface one time while depressing trigger.
Caution: Do not overwet.

10. Repeat the motion without pressing the trigger using the hard floor tool to squeegee and suction up the dirty water.

11. Allow adequate time for floors to dry.

12. Remove hard floor tool, rinse and dry before storing.

13. Rinse out the formula tank.

⚠ WARNING:

To reduce the risk of fire and electric shock- when cleaning a hard floor, the BISSELL bare floor tool kit 203-5642 must be used and it must only be used with BISSELL Hard Floor Solutions or BISSELL 2X Hard Floor Solutions cleaning fluid intended for use with this appliance.

⚠ WARNING:

To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

5.

Machine storage

Once your cleaning is complete, make sure the 2-in-1 water tank is emptied, rinsed out, and dried before the next use. The formula tank can remain filled and ready to go.

Note: Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.

⚠WARNING:
To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

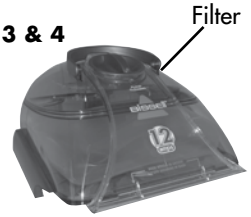
Machine care

For best results, a few simple steps can assure your machine is well maintained after your cleaning is complete.

1. Flush your machine of any remaining residual solution.
   - **a.** Fill the 2-in-1 clean water tank with clean hot tap water.
   - **b.** Plug your machine into a proper outlet and set the Custom Clean dial to the rinse setting. Turn the power on by pressing the power button.
   - **c.** Recline the handle and press the spray trigger for 15 seconds while making forward and backward passes on carpet. Release the trigger to suction. Repeat for another 15 seconds. Continue without pressing the trigger until there is no more water being suctioned.
2. Turn power and heater switches OFF (O). Unplug the machine and wrap the power cord. Empty the 2-in-1 water tank.
3. Rinse out 2-in-1 water tank, with running hot tap water, taking care to clean underneath the heavy duty bladder, and all around it.
4. The top half of the tank can be rinsed clean through the nozzle area. Also, pop out the red filter underneath the top half of the tank and rinse out. Replace before putting the top and bottom halves of the tank together.

Tip:
Let all parts dry completely before storing

3 & 4



Machine care continued

5. Before you place the cleaned 2-in-1 water tank back onto the machine, remove the red solution filter cap (on the base of the machine).Remove the cap by inserting a coin or a flat head screw driver into the slot on the top. Turn counter clock wise and unscrew. Set aside.

5a. Remove the white filter by grasping the post and pulling up and out of the unit. Rinse the filter under cold water.

Note: Be careful not to drop the filter into the sink or disposal.

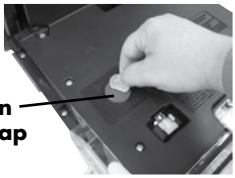
5b. Replace the white filter back into the filter area.

Note: Make sure the white filter is seated properly before placing the red solution filter cap.

5c. Replace the red solution filter cap and turn clockwise to tighten.

6. Keeping the 2-in-1 water tank off of the base of the machine, simply unscrew the floor nozzle using a Phillips head screwdriver. This can be rinsed out at the faucet. Then replace back onto the machine by starting from the bottom of the nozzle and hooking the tabs into the holes on the bottom sides of the machine. Secure into place with the screw.

5a.



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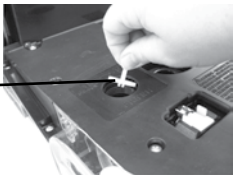

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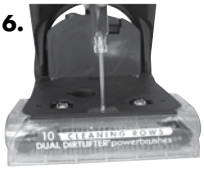


Machine care continued

6. The inside of the end caps by the brush rolls can be wiped out with a clean paper towel, or, if a more thorough cleaning is desired, the end caps can be taken off using a Phillips head screwdriver and rinsed clean. Replace after cleaning.

7. Any loose hair or debris can be pulled from the brush rolls and thrown away. For the most thorough clean before storage, follow directions on pages 18 & 19 for removal and replacement of the brush rolls and belts.

8. To clean attachments that may have been used, remove from hose and rinse under clean, running water. Dry and replace attachment in the tool caddy. Clean the hose by suctioning clean water from the tap. Before replacing, lift end of hose and stretch out to ensure all water is cleared from hose. Refer to page 13.

9. After carpet is dry, vacuum again to remove hair and fuzz.

⚠ WARNING:
To reduce the risk of fire, electric shock, or injury,turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Small belt removal and replacement

Occasional replacement of one or both belts may become necessary. If that is needed, please follow the instructions below.

1. Turn off the machine, and unplug it from the outlet.

2. Remove both the 2-in-1 water tank and the formula tank. Set aside.

3. Unscrew the front nozzle and remove it. Set aside.

4. Turn the machine on its side. **IMPORTANT: cord side down.**

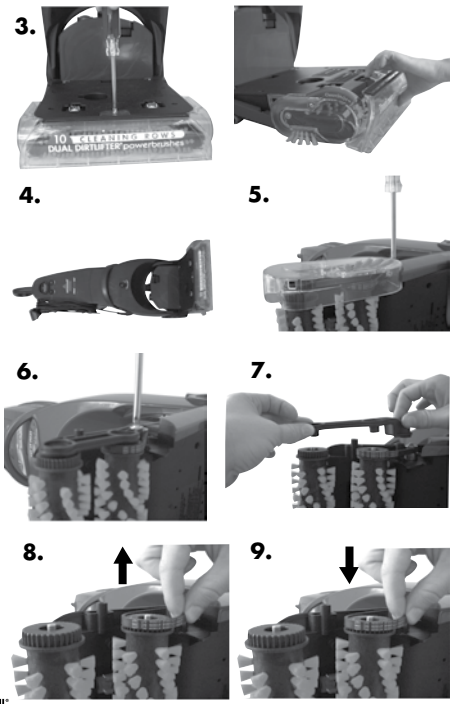
5. Remove the clear end cap by unscrewing the 2 black screws. Take care not to drop the screws into the unit.

6. Remove 1 silver screw.

7. Remove pivot arm by gently lifting up.

8. Remove small brush belt.

9. Replace small brush belt, and reverse steps above.



Brush removal and large belt replacement

Brushes can be removed for cleaning or replacement as needed.

1. Follow small belt removal Instructions on page 18.
2. Remove brush rolls by pulling them off of the metal rods. **Be careful not to lose the small washer at each end of the brush rolls.**
3. Place cleaned or new brush rolls back onto the rods. Make sure one washer is on each end of the rollers prior to sliding onto the rod. Be sure to let the rod slide through the bushing to insure proper fit.
4. Re-attach the long belt on the bottom to the cogs of the small roller brushes.
5. Place small belt over back roller and metal cog.
6. Place pivot arm in place and screw in place using the silver screw.
7. Re-attach clear end cap by tightening with the (2) black screws.
8. Return front nozzle to front of unit, by latching from underneath and then securing with a screw.

If you have any questions or are having trouble installing or replacing your belt(s) or brushes, please call **BISSELL Consumer Services.**

⚠ WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

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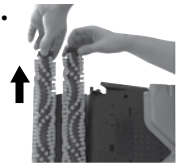

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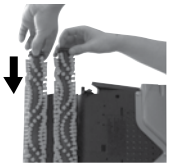

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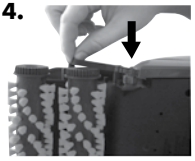

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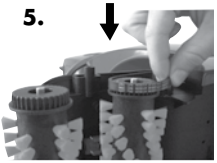

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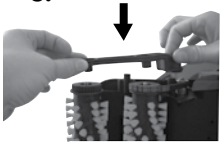

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8.

Troubleshooting

Built-in heater ready light does not illuminate

Possible causes	Remedies
1. The heater switch is not turned ON (I)	1. Turn the heater switch ON (I)
2. The power switch is not turned ON (I)	2. Both switches must be ON (I) to activate the heater ready light

Reduce Spray or No Spray

Possible causes	Remedies
1. Water tank may be empty	1. Fill heavy duty bladder with hot tap water
2. Formula tank may be empty	2. Fill formula tank with BISSELL 2X Formula for cleaning
3. Tank may not be seated completely	3. Turn power OFF (0). Remove and reseat tank
4. Pump may have lost prime.	4. Turn power OFF (0) and then back ON (I). Wait one minute, then depress trigger

DirtLifter® PowerBrush does not turn

Possible causes	Remedies
1. The belt is off or broken	1. Turn power OFF (O) and unplug unit from outlet. Follow instructions on page 19
2. The unit is in the upright position	2. Brushes only rotate when unit is reclined using the detent pedal
3. Circuit breaker on machine may have tripped	3. Turn the machine OFF (O) and unplug from outlet. Check to see if foreign object is caught in brush roll. Remove object. Plug machine in to reset circuit breaker

Cleaner not picking up solution

Possible causes	Remedies
1. ReadyTools dial may be at wrong setting	1. Set ReadyTools dial to either FLOOR CLEANING or TOOLS setting
2. Tank may not be seated properly	2. Pick up both the 2-in-1 water tank and formula tank and reseat them so they fit snugly on the unit
3. Tank may not be assembled properly	3. Check to make sure the "lip" of the nozzle is securely hooked into the groove on bottom of Tank (see page 9)
4. Solution or 2-in-1 water tank is empty	4. Check fluid levels in heavy duty bladder and formula tank.
5. 2-in-1 water tank has picked up maximum dirty water and red float door has closed.	5. Empty 2-in-1 water tank. Refill heavy duty bladder with clean hot tap water and replace.
6. Red float "door" in the tank may have closed as a result of bumping an object or moving machine back and forth too quickly	6. Turn the machine OFF (O), allowing red float door to release into the open position. Turn unit back ON (I) to continue cleaning. Be sure your forward and backward strokes are done at a slower pace.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL PROheat 2X

Below please find a list of common replacement parts. While not all of these parts may have come with your specific machine, all are available to you for purchase, if desired.

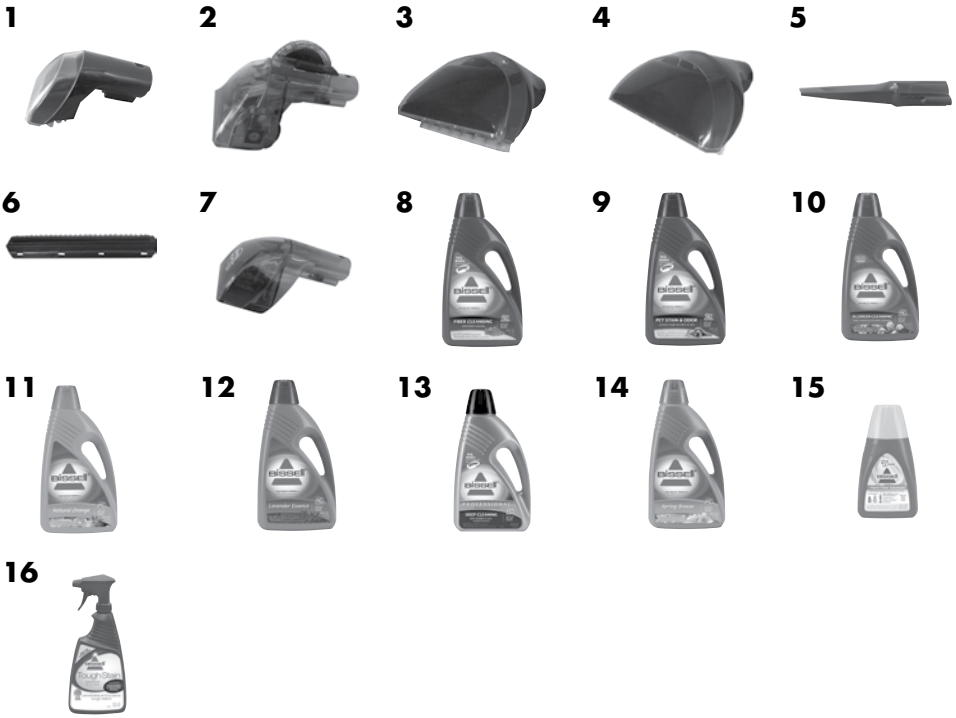
Item	Part No.	Part Name
1	203-6611	Tank Assembly (complete) (Black)
2	203-6660	Tank Lid (Black)
3	203-6618	Tank Bottom (Black)
4	203-6675	Cap and Insert for Formula Tank
5	203-6676	Formula Tank (includes Cap & Insert for Formula Tank)
6	203-6677	Cap and Insert for Formula Tank
7	203-7649	Floor Nozzle with End Cap Assembly
8	203-6679	Autoload Gasket (fits both Water and Formula Tank)
9	203-6845	Float Door
10	203-6680	Tank Filter (Lint Screen)
11	203-6682	Cord Wrap (Blue Illusion)
12	203-6685	Clear End Cap w/Edge Brushes (2 pack, includes screws)
13	203-6686	Brush Roll – 6 row (includes 1 brush, axle, 2 swivel arms)
14	203-6688	Small Brush Belt (non-cord side)
15	203-6804	Large Brush Belt (cord side)
16	203-6689	Hose Secure Latch
17	203-6690	Hose Rack Assembly (Top/Bottom Hose Rack, Screws)

***Not all parts are included with every model.**

Accessories - BISSELL PROheat 2X

Item	Part No.	Part Name
1	203-6651	3″ Tough Stain Tool
2	203-6652	Powered TurboBrush® Hand Tool
3	203-6653	4″ Upholstery Tool
4	203-6654	6″ Stair Tool
5	203-6655	Spraying Crevice Tool
6	203-5642	Bare Floor Tool with trial size bottle of Hard Floor Solutions formula
7	203-7412	Deep Reach Pet Tool
8	62E5-2	2X Fiber Cleansing Formula with Scotchgard™ Protection 60 oz.
9	99K5-2	2X Pet Stain and Odor Formula with Scotchgard™ Protection 60 oz.
10	89Q5-2	2X Allergen Cleansing Formula 60 oz.
11	83P3-2	2X Natural Orange Formula 60 oz.
12	34B5-2	2X Lavender Essence Formula 60 oz.
13	78H6-3	2X Professional Deep Cleaning Formula with Scotchgard™ Protection 48 oz.
14	26V2	2X Spring Breeze Formula 60oz.
15	56L9	2X Hard Floor Solutions Formula 16 oz.
16	4001	Tough Stain PreCleaner 22 oz.

*Not all parts are included with every model.



Warranty - BISSELL PROheat 2X

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user's guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET
Saturday 9 a.m. — 8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 23 for details.

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WE MEAN CLEAN

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