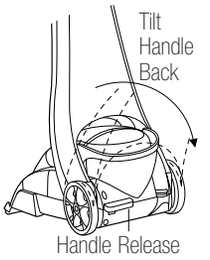
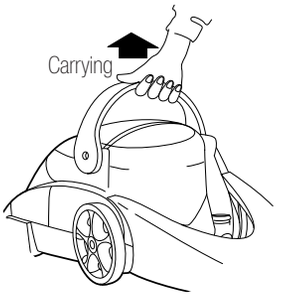
Cleaning Bare Floors

The Bare Floor Tool (available with select models only) provides effective cleaning for linoleum, vinyl, and tile floors. Caution: Do not use on hardwood floors.

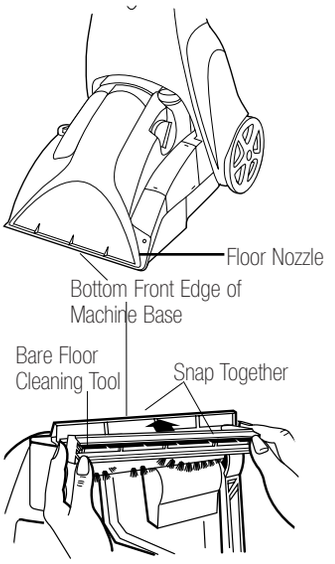


1. Use BISSELL Floor Cleansing Formula.
2. Vacuum or sweep thoroughly to pick up loose debris and pet hair.
3. Remove easily moved furniture from the room, (chairs, tables, etc.)
4. Plan your cleaning route to leave an exit path.
5. Plan activities to allow 30 minutes for the floor to dry completely.



Attach the Bare Floor Tool

1. Step on the Handle Release to lay the machine handle down.
2. Remove the Tank-in-Tank from the machine base.
3. Lift the machine base to expose the underside of the Floor Nozzle Window.
4. Attach Bare Floor Tool to Floor Nozzle Window with long tab to the right side (ReadyTools side) of the nozzle.
5. First attach left side (short Tab) catching tab over nozzle edge.
6. Gently bend long tab (right side) outward to easily snap over edge of clear nozzle on left.



Machine Preparation

1. Set up machine following instructions in the **Features** section, pages 6-9. Be sure to thoroughly rinse out any remaining Fiber Cleansing Formula from the SmartMix Tank to prevent slippery linoleum, vinyl, and tile floors. **Use BISSELL Floor Cleansing Formula in the SmartMix Tank.**
2. Check ReadyTools Dial - it should be set on Floor Cleaning.
3. Choose the SmartMix setting to match the cleaning job.
4. Plug into a proper outlet and turn Power Switch ON (I). Turn SmartTemp Switch ON (I). The SmartTemp Ready Light illuminates and the ProHeat is ready to clean.

Bare Floor Cleaning Technique

1. Slowly move the machine nozzle with Bare Floor Tool forward and back over soiled surface one time while pressing the Trigger. **Caution: Do not over wet.**
2. Repeat the motion without pressing the Trigger using the Bare Floor Tool to squeegee and suction up the dirty water.
3. Repeat steps 1 and 2 backing along the exit path.
4. Allow about 30 minutes for the floor to dry completely.
5. When the cleaning job is complete, refer to the **Maintenance/Storage** section on pages 17-20.
6. To remove Bare Floor Tool gently bend long tab (right side) outward and pull tool down away from nozzle. Rinse thoroughly, dry and store

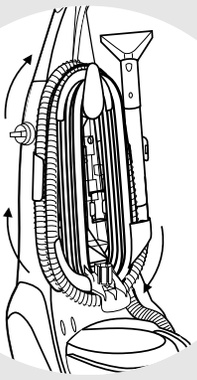
⚠ WARNING:
To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

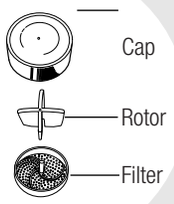
Tip:

SmartMix Bottle may be stored with concentrate ready for your next cleaning job. Make sure dial is turned to the Water Rinse/ Carpet Protector Setting when storing.

Routine Maintenance

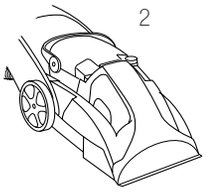
1. Turn Power and SmartTemp switches OFF (O).
2. Unplug power cord from the outlet .
3. Coil Flex Hose around storage brackets on the Tool Caddy.
4. Coil Power Cord around Power Cord Quick Release.
5. Remove and rinse tools in clean, running water. Dry and replace on tool caddy.
6. Remove Tank-In-Tank, dispose of dirty water. See **Features** section, pages 7-9.
7. Rinse out Tank-In-Tank and replace on the machine; Clean out lint trap.
8. Clean out the Flow Indicator Filter each time it is used to ensure best cleaning performance. Unscrew the Flow Indicator Cap, lift out the red rotor and white filter. Rinse all 3 parts in tap water. Replace the filter with the post facing upward. Replace the rotor. Replace the Flow Indicator Cap; turn until snug, do not over-tighten.
9. Wipe all exterior surface with a soft cloth.
10. Store cleaner upright in a protected, dry area.
    Note: ProHeat uses water and must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.
11. When carpet is dry, vacuum again to remove hair and fuzz that the ProHeat may have loosened.



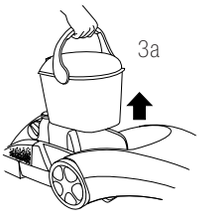


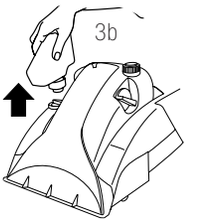
Pump Belt Replacement

1. Turn the machine OFF (**O**) and unplug from the wall outlet.



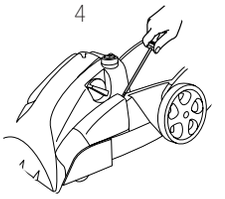
2. Step on the Handle Release and recline the handle down onto floor. (see illustration).



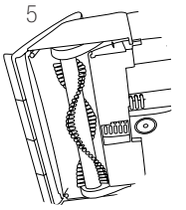


3. Remove Tank-In-Tank and SmartMix Tanks. Set them aside (see illustration).

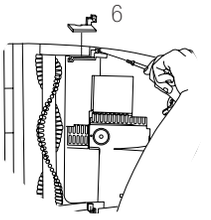
4. Remove Belt Access Door located near the Floor Cleaning/ Tools switch by inserting a flat head screwdriver into the slot nearest to the handle and gently prying the access door off (see illustration).



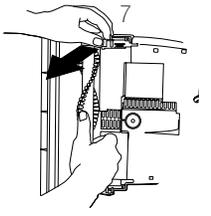
5. Turn the machine onto its side so the belt access area is facing upward (see illustration).



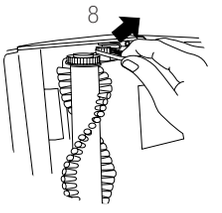
6. On the bottom of the machine, near the belt access area, is a red retainer plate that holds the black brush arm and brush in place. Using a Phillips head screwdriver remove the screw that holds the red retainer plate in place. Set red retainer plate and Phillips head screw aside (see illustration).



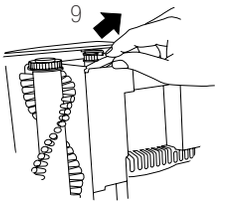
7. Remove the black brush arm that holds the brush in place. Set the black brush arm aside (see illustration).



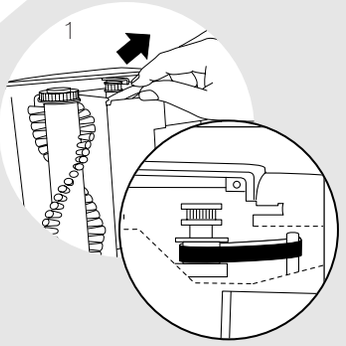
8. Remove the “toothed” brush belt from the brush then from the red pump pulley. Set the “toothed” brush belt and brush aside.



9. Locate and remove broken pump belt.



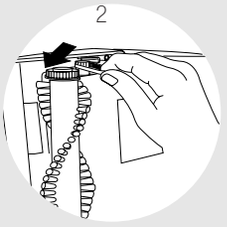
To Install the Replacement Pump Belt

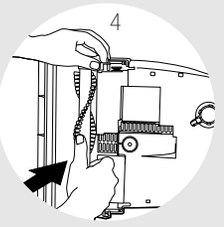


1. With the unit still on its side, loop one end of the replacement pump belt around the red pump pulley and then the other end around the silver motor shaft (see illustration). Do not twist the replacement pump belt.

2. Re-install the toothed brush belt first onto the red pump pulley and then onto the toothed end of the brush (see illustration).

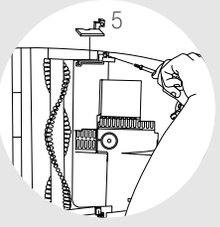
3. Re-Install the brush into the base of unit.

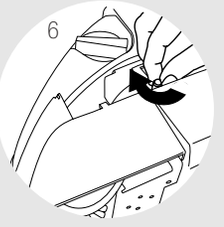




4. Place the black brush arm onto the brush and slide black brush arm into base of unit. The black brush arm and brush should slide easily into original position (see illustration).

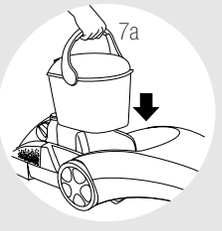
5. Re-install the red retainer plate and Phillips head screw (see illustration).

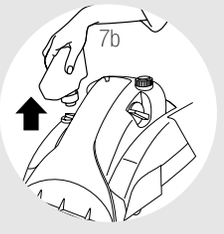




6. Using your finger, gently spin the replacement pump belt on the silver motor shaft. If assembled correctly, the replacement pump belt should rotate freely around the silver motor shaft and drive pulley without obstruction. The brush should also rotate freely when the silver motor shaft is turned.

7. Turn the machine right side up and replace the Tank-In-Tank, SmartMix Tank and belt access door (see illustration).)





8. **Assembly is now complete.**
If you have any questions, or are having trouble installing your replacement pump belt, please call BISSELL Consumer Services at 1-800-237-7691.

Troubleshooting

⚠WARNING:
To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

Powerdrive does not seem to be engaged.

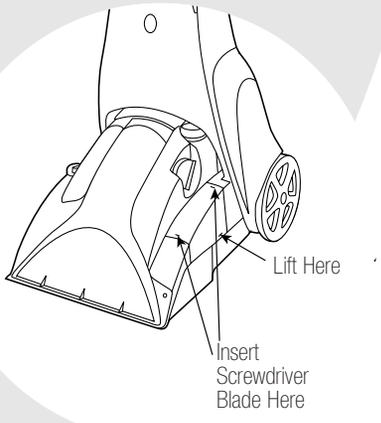
Possible Causes	Remedies
❶ The Powerdrive is in the OFF position	❶ Turn the Powerdrive Knob to the "ON" Position
❷ Handle not fully engaged with Powerdrive position	❷ Push handle in as far as it will go to feel the most impact

SmartTemp Ready Light does not illuminate.

Possible Causes	Remedies
❶ The SmartTemp Switch is not turned ON (I)	❶ Turn on the SmartTemp Switch
❷ The machine Power Switch is not turned ON (I).	❷ Both switches must be ON (I) to activate the SmartTemp Ready Light.

Reduced spray or no spray.

Possible Cause	Remedies
❶ Bladder may be empty.	❶ Refill Bladder with hot tap water.
❷ SmartMix Tank may be empty.	❷ Fill with BISSELL Fiber Cleaning Formula for cleaning or water if rinsing,or using the Scotchgard protector applicator.
❸ The filter may be clogged.	❸ Clean out Flow Indicator Filter, page 17.
❹ Tanks may not be seated properly.	❹ Turn power OFF; remove & reseat tanks. Inspect for presence of seals.
❺ Pump may have lost prime.	❺ Turn power OFF; after 1 minute turn ON and depress Trigger.
❻ The Pump Belt may be broken.	❻ Turn the machine OFF and unplug from the outlet. To check if a Pump Belt has broken, you will need a flat head screwdriver. Insert the blade end into the lower slot of the Belt Access door to release the lower snap. If necessary, insert the blade end into the upper slot to release the upper snap. Examine the belt for breakage. You should be able to see the Pump Belt looped around the motor shaft. If it is broken or missing, please refer to Replacement Parts on page.23 before calling Consumer Services. Complete installation instructions will accompany the replacement belt.



DirtLifter PowerBrush does not turn.

Possible Causes	Remedies
❶ The Brush Belt or Pump Belt is off or broken	❶ Turn the machine OFF and unplug from the outlet. To check if a Pump Belt has broken, you will need a flat head screwdriver. Insert the blade end into the lower slot of the Belt Access door to release the lower snap. If necessary, insert the blade end into the upper slot to release the upper snap. Examine the belt for breakage. If broken refer to pages 18-19.

Carpet Protector is not spraying.

Possible Causes	Remedies
❶ Bottle not connected properly to the tool.	❶ Follow instructions on cartridge assuring proper fit.
❷ Solution clogging the Spray trigger.	❷ Soak applicator tool only in hot water. Spray without the cartridge attached to purge any residual Solution left in the tool.
❸ Applicator tool spray is blocked.	❸ Soak applicator tool only in hot water. Spray without the cartridge attached to purge any residual Solution left in the tool.
❹ SmartMix not set on water/rinse carpet protector setting.	❹ Set to proper setting.
❺ ReadyTool dial not set on tool setting.	❺ Set to tool setting.

Cleaner not picking up solution.

Possible Cause	Remedies
❶ Ready Tools dial may be at the wrong setting for the cleaning job.	❶ Set ReadyTools dial to either Tools or PreTreat or Floor Cleaning.
❷ Nozzle Window may not be properly attached.	❷ Press down firmly on the black oval gasket at the top window to make sure the two tabs on the back of the Nozzle Window are snapped into the mating slots in the main housing.
❸ Tank-in-Tank lid is not properly installed.	❸ Re-install lid; refer to The Operations section, page 10
❹ Tank-in-Tank is not properly seated.	❹ Tank-In-Tank must be firmly seated to function; remove and reseat Tank-in-Tank.
❺ Poor tool position. (Hand held attachments only).	❺ Adjust angle; apply more downward pressure.
❻ Tank-in-Tank has picked up maximum dirty water.	❻ Empty Tank-in-Tank, refer to The Operations section, page 10

BISSELL Consumer Services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 am — 10 pm ET
Saturday 9 am — 8 pm ET

Or write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: _____

Please record your Purchase Date: _____

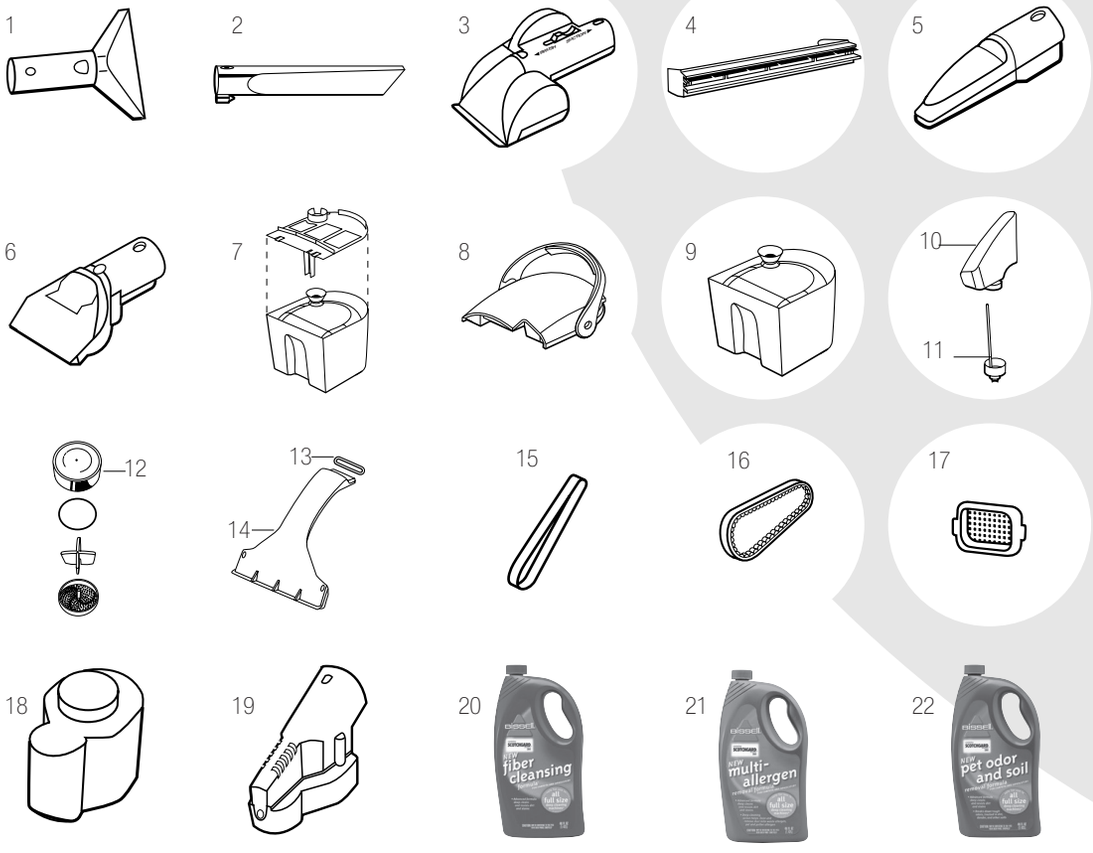
NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 24 for details.

Please do not return this product to the store.

Replacement Parts - BISSELL ProHeat®

Item	Part No.	Part Name
1*	210-9213	4” Small Area Tool
2*	210-9148	Spraying Crevice Tool
3*	210-1197	TurboBrush®
4*	214-9131	Bare Floor Tool
5*	214-9142	PreTreat Wand
6*	215-9155	Tough Stain Brush
7	015-9043	Tank Assembly Complete (Includes Lid Assembly)
8	015-4439	Tank Lid Assembly
9	015-9041	Tank Bottom (Assembly)
10	210-1785	SmartMix® Bottle (Includes Cap Assembly)
11	210-1795	SmartMix® Cap Assembly
12	555-6503	Flow Indicator Assembly
13	210-4052	Window Gasket
14	214-9865	Floor Nozzle Window and Gasket
15	215-0628	Replacement Pump Belt (With Instructions)
16	015-0621	Replacement Brush Belt (With Instructions)
17	213-3501	Lint Screen
18	0464	Scotchgard™ protector Cartridge
19	215-2152	Applicator Tool
20	0710	Fiber Cleansing Formula™ 48oz
21	0720	Multi-Allergen Removal™ Formula 48oz
22	0730	Pet Odor and Soil Removal™ Formula 48oz

*Not all parts are included with every model.



About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited **Two** Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Call BISSELL Consumer Services at the number below or visit the BISSELL website - **www.bissell.com** to locate a BISSELL Authorized Service Center in your area. Contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the "Customer Services" tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET

Or write
BISSELL Homecare Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

BISSELL®
WE MEAN CLEAN

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Rev 05/03

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www.bissell.com
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