BISSELL®

SYMPHONY™

ALL-IN-ONE VACUUM AND STEAM MOP

USER GUIDE

1132 SERIES

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR HARD FLOOR CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following.

⚠WARNING

ALWAYS CONNECT TO PROPERLY GROUNDED OUTLET. SEE GROUNDING INSTRUCTIONS.

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

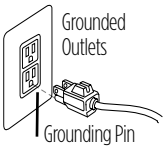
» Turn off all controls before unplugging
» Do not direct steam at people, animals, or equipment containing electrical components.
» Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
» Do not fill water tank with more than 12 ounces of water
» Do not leave unattended.
» Do not allow to be used as a toy.
» Close attention is necessary when used by or near children.
» Do not immerse in water.
» Do not use for any purpose other than described in this User Guide.
» Use extra care when cleaning on stairs.
» Do not turn over the device or touch the steam nozzle when using the device in steam mode.
» Do not open water fill cap when machine is turned on.
» Use only manufacturer's recommended attachments; use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
» Never put descaling, aromatic, alcoholic, chemicals, additives, or detergent products into the appliance, as this may damage it or make it unsafe for use.
» Do not use with damaged cord or plug.
» If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
» If appliance has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
» Do not handle with wet hands.
» Do not put any object into appliance openings, or restrict air flow.
» Do not use with any opening blocked.
» Keep openings free of dust, lint, hair and anything that may reduce airflow.
» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
» Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
» Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
» Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
» Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
» Do not use outdoors.
» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
» Do not use without dust cup or filters in place.
» Always turn off this appliance before connecting or disconnecting the nozzle.
» Use only on indoor surfaces.
» Keep appliance on a level surface.
» Always turn off vacuum mode if you encounter liquid on the floor.

⚠WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



FOR OPERATION ON A 120 VOLT A.C. 60 HZ POWER SUPPLY ONLY.

This model is for household use only.

⚠WARNING

SURFACE MAY BE HOT. AVOID CONTACT.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

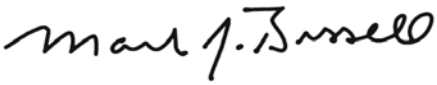
Thanks for buying a BISSELL hard floor cleaner

We're glad you purchased a BISSELL hard floor cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL hard floor cleaner is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL hard floor cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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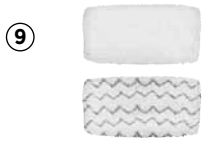
Product View

1 Steam Trigger
2 Easy Touch Digital Controls™ – LO/HI Steam & Vac On/Off
3 Cord Clip
4 Adjustable Handle
5 25' Power Cord
6 Water Tank with Easy Fill Opening
7 Vacuum Filter
8 Bottom Empty Dirt Bin
9 Microban® Mop Pads
10 Quick Release Pad Tray™
11 Water Cup



⚠WARNING
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

⚠WARNING
Do not plug in your hard floor cleaner until you are familiar with all instructions and operating procedures.

⚠WARNING
To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Assembly

Your hard floor cleaner assembles quickly and easily, no tools required.

⚠WARNING
Do not plug in your hard floor cleaner until you are familiar with all instructions and operating procedures.

To assemble the unit

Insert the body into the foot until you hear the locking tab click.

Operations

Special Features

Easy Touch Digital Controls™

The fingertip power controls are located on the front of the handle. Settings include:

(HI) – High Steam Use for durable floors or on sticky messes. To turn steam on, click once. Click again to turn steam off. Can be used simultaneously with the vacuum function or separately as a steam mop only.

(LO) – Low Steam Use on delicate floors or for light, everyday cleaning. To turn steam on, click once. Click again to turn steam off. Can be used simultaneously with the vacuum function or separately as a steam mop only.

NOTE: You must select a steam setting first and then hold down the hand trigger to produce steam.

(VAC) – Vacuum On/off switch. Can be used simultaneously with either steam function or separately as a stick vacuum only.

NOTE: All settings can be used alone or either steam setting can be used simultaneously with the vacuum setting.

⚠WARNING
Appliance will not pick up crayons, marbles and other large objects.

Tip

» Do not attempt to use your hard floor cleaner on the steam setting without water in the tank. You may hear a knocking sound indicating there is no water.

⚠WARNING
Be sure to turn off vacuum mode if you encounter liquid on the floor

Microfiber Mop Pads with Microban® Antimicrobial Product Protection

Reusable microfiber mop pads are machine washable and safe for virtually all hard floor surfaces. Your hard floor cleaner may have come with two different pads. The white microfiber pad is best for everyday use on delicate flooring like sealed hardwoods and laminate. The gray and white striped pad can be used for scrubbing heavily soiled floors and cleaning tougher messes. The Microban® Antimicrobial Product Protection fights odor causing bacteria for a fresher and cleaner mop pad.

Replacement Parts

These items are available for your BISSELL Symphony hard floor cleaner. Call 1-800-237-7691 or visit www.bissell.com

PART #	PART NAME		PART #	PART NAME	
1602389	Water Cup		1602390	Mop Pad Tray	
1602392	Filter-Pleated, Inner Circle (Red)		1603520	Filter-Pleated, Inner Circle (Blue)	
1602395	Dirt Cup		1602393	Pre-Motor Foam Filter	
1603360	Hose				

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Troubleshooting

Problem	Possible causes	Remedies
Vacuum cleaner has low suction	Dirt container is full	Empty dirt container
	Dirt container is not installed properly	Position container correctly and move lock button to the right until it is in the center of the unit
	Foot is loose	Make sure foot is fully inserted into body of unit
	Filters need cleaning	Follow filter instructions on page 8
	Filters need replacing	Visit www.bissell.com to order replacement filters
	Hose tube is not installed properly	Follow instructions on page 9
Visible dirt escaping from cleaner	Dirt container is full of debris	Empty dirt container
	Filter is missing or installed incorrectly	Check filter for correct installation
	Dirt container installed incorrectly	Position container correctly and move lock button to the right until it is in the center of the unit
Reduced steam or no steam	Water tank empty	Fill tank
	Steam level not selected	Select steam level by pushing steam level button
	Water filter is not installed properly	Push the water filter all the way into the unit until it's flush

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Accessories

These items are available for your BISSELL Symphony hard floor cleaner. Call 1-800-237-7691 or visit www.bissell.com

PART #	PART NAME		PART #	PART NAME	
1252	Symphony Hard Floor Vacuum and Steam Mop Mop Pad Kit		1409	Symphony Hard Floor Vacuum and Steam Mop Water Filter Kit	
1250	Symphony Hard Floor Vacuum and Steam Mop Motor Filters Replacement Kit (Red)		1410	Symphony Hard Floor Vacuum and Steam Mop Motor Filters Replacement Kit (Blue)	
1095	Spring Breeze Fragrance Discs				

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited Two-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Visit BISSELL.com or contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Or Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.
You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday	8 am - 10 pm ET
Saturday	9 am - 8 pm ET
Sunday	10am - 7pm ET

Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.

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Visit our website at: www.BISSELL.com