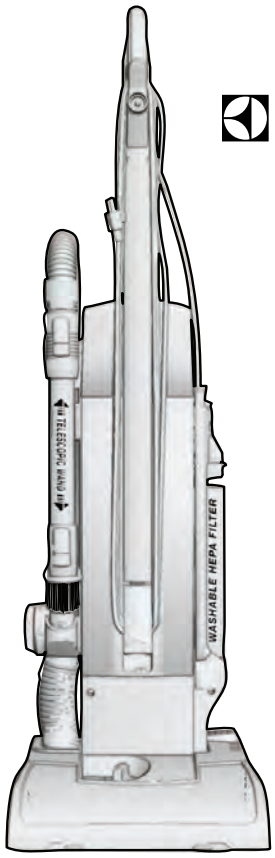
Electrolux

Upright Vacuum Cleaner
Household Type
Z9100 Series Owner's Guide



Electrolux

PROFESSIONAL

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IMPORTANT

For any advice on your cleaner and to order filters and accessories, please telephone the Electrolux Helpline on

08706 055055

The Electrolux Group

CONSUMABLE REPLACEMENT CODES: E87 BAG, ZE107 BELT AND EF107 HEPA FILTER

www.electrolux.co.uk

Part No. 79694 (11/07)

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IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER.

WARNING

To reduce the risk of fire, electric shock, or injury:

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum cleaner when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- This appliance is not intended for use by any persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service centre before using.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- This vacuum cleaner creates suction and contains a revolving brushroll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not place cleaner on furniture or stairs as the brushroll may cause damage. Place cleaner on floor with the handle in storage position while using attachments.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without the dust cup or filter(s) in place.
- Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as petrol, or use in areas where they may be present.
- Store your cleaner indoors in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them.

PLEASE SAVE THESE INSTRUCTIONS

WARNING

The brush in the cleaning head rotates at high speed and can cause damage to the mains supply cable if the cleaner passes over it during cleaning operations.

Care should be taken to ensure that this does not happen. If the cleaning head has accidentally passed over the mains supply cable the following action should be taken:

1. Switch off and remove the plug from the socket outlet.
2. Examine the mains supply cable for damage (only after removing the plug from the socket outlet).
3. If there is any sign of damage to the supply cable it MUST be renewed. The repair MUST be carried out by an Electrolux Service Agent or a similar qualified person.
4. NEVER use the machine with a damaged mains supply cable.

Proprietary carpet conditioning and air freshening materials

After using proprietary carpet conditioning powders, it is recommended that the filters be changed. Some of these preparations contain substances which if left in the vacuum cleaner for extended periods could damage the plastic mouldings which form the structure of the cleaner.

Many air fresheners, household deodorants, sprays and polishes contain a highly flammable gas propellant.

Because of this, it is particularly important that these products are used strictly in accordance with the relevant manufacturer's instructions.

It is essential that none of the above products are sprayed directly into the vacuum cleaner or any of its filters, hose assembly, dustbag chamber or dust cup.

Thermal Cut Off

This vacuum cleaner has a special thermostat that protects the cleaner in case of motor overheating. If the cleaner switches off, push the switch pedal once and unplug the cleaner. Check the cleaner for a possible source of overheating such as a full dust cup, a blocked hose or clogged filter. If these conditions are found, fix them and wait at least 60 minutes before attempting to use the cleaner. After the 60 minute period, plug the cleaner back in and push the on/off switch On (I). If the cleaner still does not run, please call Electrolux Customer Care.

BEFORE YOU START

CHECK THE VOLTAGE

Before connecting the cleaner to an electrical supply, ensure that the voltage shown on the rating plate located beneath the cleaner is of the correct voltage for your electricity supply. If it is not, do not use the cleaner but refer back to your dealer.

CONNECTING TO YOUR ELECTRICITY SUPPLY

Permanently connected to the cleaner is a mains supply (2-core) cable fitted with a non-rewirable plug incorporating a 13A fuse.

In the event of the fuse requiring replacement the fuse cover should be removed using a small screwdriver. The old fuse MUST be replaced by a 13A ASTA approved BS1362 fuse or a BSI approved fuse. The cover must be replaced before the plug is used again. In the event of loss of the fuse cover, replacements can be obtained from your Electrolux Retailers and must be of the same colour as indicated by the coloured insert on the base of the plug.

If difficulty is experienced in obtaining a replacement, contact Electrolux Customer Services on 08445 614 614. (Calls to this number will be charges at 5p per minute at all times from a 'BT Landline')

In no circumstances must the plug be used without a correct fuse cover fitted.

If the plug that is fitted to your appliance is not suitable for your socket outlet, it must be cut off and the appropriate plug fitted.

Remove the fuse from the cut off plug.

The cut off plug should then be disposed of to prevent the hazard of shocks in case it should be plugged into a 13 amp socket in another part of your home.

The wires in the mains cable of this appliance are coloured in accordance with the following code: Blue: Neutral. Brown: Live.

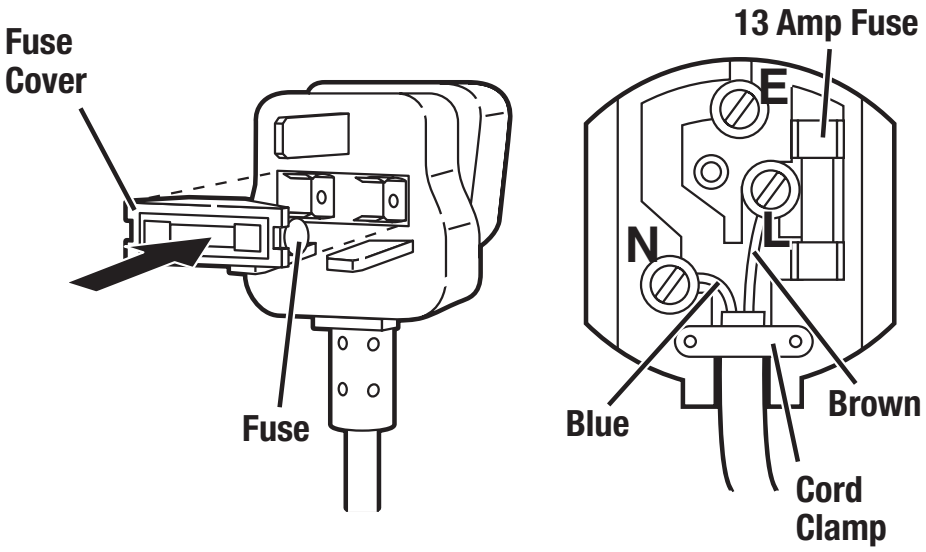
As the colours of the wires in the mains cable of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured blue must be connected to the terminal which is marked with the letter N or coloured black.

The wire which is coloured brown must be connected to the terminal which is marked with the letter L or coloured red.

If using a three-pin plug, do not make any connection to the terminal marked with the letter E or by the earth symbol or coloured green or green-and-yellow. This cleaner is double insulated and no earth connection is necessary.

It is in your interest to ensure that the plug is correctly attached to the mains cable. In case of doubt, consult a qualified electrician, as Electrolux cannot regard the repair of faults on the plug connection as a service that can be given free of charge under the terms of the guarantee.



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product

SERVICE

Should you require service on your Electrolux cleaner, please telephone Electrolux Customer Services on 08445 614 614. (Calls to this number will be charged at 5p per minute at all times from a 'BT Landline') Before requesting service, please check whether your problem is covered under Service Checklist (see below).

New filter pads, brushrolls and drive belts can be obtained from Electrolux Retailers. If difficulty is experienced in obtaining spares, please contact Electrolux at the phone number listed above.

SERVICE CHECKLIST

- If your cleaner will not operate, check the plug connection, plug fuse and mains fuse.
- Never allow the dust cup to become so full that it impedes the air flow, thus reducing the cleaning efficiency of the machine. The character of household dust and its effect on the air flow through the machine may vary considerably. Fluffy dust allows air to pass through readily whereas fine powdery dust or proprietary cleaning powders, pack tightly in the dust cup, offering greater resistance to air flow and will reduce cleaning efficiency if the cup becomes overloaded.
- Always store your cleaner and spare dust filters in a dry place.
- Renew the filter pads three or four times a year. This is essential to ensure continued high filtration of dust particles.
- Sucking up such items as stockings, clippings of cloth, sizeable pieces of paper, wrappings from cigarette packets or sweets etc., may block the hose. Electrolux regrets that the clearing of blocked hoses cannot be regarded as service that can be given free of charge, under the guarantee. Should a blockage occur, first disconnect the cleaner from the electricity supply, refer to section headed "Blockages". If these operations are not successful, contact Electrolux at the phone number listed above.
- Never pick up hot cinders or lighted cigarette ends.
- **Make certain that your cleaner does not come into contact with water or any other liquid. It is not designed as a wet pick up cleaner, and must never be used on damp carpets or wet floors.**

Important - in the event of the mains supply cable of this vacuum cleaner requiring replacement, we recommend that this be carried out by Electrolux Service Staff.

Spares

New filters, brushrollers and drive belts can be obtained from Authorised Electrolux Dealers and electrical retailers. If difficulty is experienced in obtaining spares please contact Electrolux at the phone number listed above or visit our website at www.shop.electrolux.co.uk

GUARANTEE

This guarantee is in addition to your statutory and other legal rights.

This product is for household use only.

Electrolux products are carefully designed, manufactured, tested and inspected and, in consequence, we undertake to replace or repair any part found to be defective in materials or workmanship, within one year of delivery to the original purchaser, free of charge. You may be required to take the product to your nearest service provider if the product requires attention during the first year.

There are certain conditions which may invalidate this guarantee:

a. It is dependent upon the appliance being correctly installed and used in accordance with the Company's instructions under normal domestic conditions within the United Kingdom or the Republic of Ireland.

b. Service at all times must be carried out by an Electrolux Service Representative or authorised agent.

c. The guarantee may be invalidated by unauthorised repair or modification of the appliance.

d. You may be charged by Electrolux if you call for an engineer to resolve a problem that we believe is covered in the instruction booklet. (example: blocked/dirty filters)

Electrolux does not accept liability for all defects arising from neglect, misuse or accident. This guarantee excludes such normal wearing parts as drive belts, brushes and filters as the life of these depends upon the amount and nature of use.

Proof of purchase will be required before service under guarantee is provided. Please call 08445 614 614 for assistance. (Calls to this number will be charged at 5p per minute at all times from a 'BT Landline')

IMPORTANT:

For future reference we suggest you record the following details here, and keep the receipt with the handbook as proof of purchase.

Purchased from _____

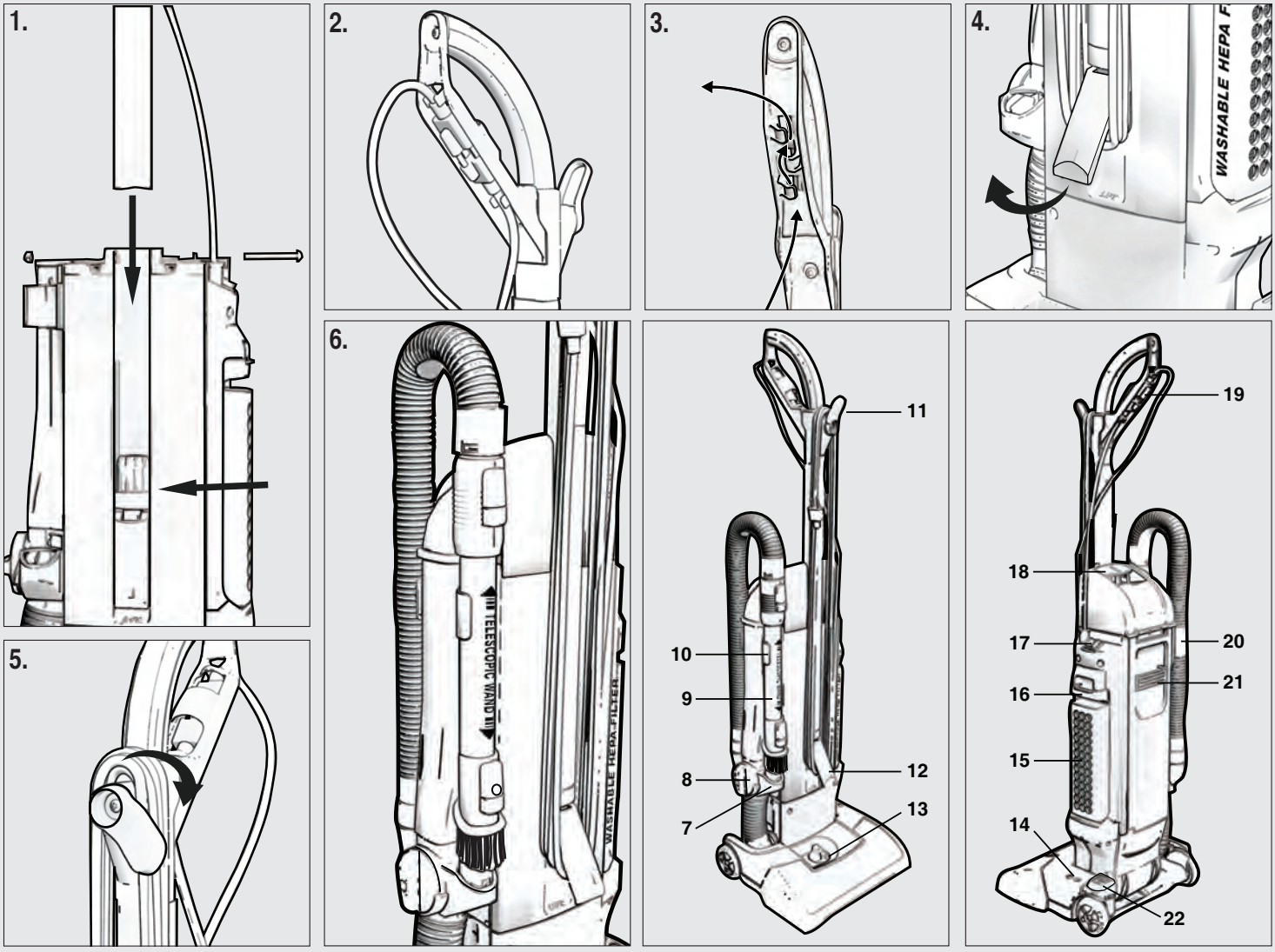
Date purchased _____ Model no _____

Electrolux

101 Oakley Road, LUTON, BEDFORDSHIRE, LU4 9QQ

Features of the Electrolux vacuum cleaner and accessories supplied with it are protected in Great Britain and abroad by Patents or Registered Designs.
This appliance conforms with the requirements of the amended E.E.C. directive No. 89/336/EEC relating to electromagnetic compatibility (EMC) CE.
Electrolux, may introduce modifications to their product from time to time, and consequently the details given in this booklet are subject to alteration without notice.

How to Assemble



ASSEMBLY PACKET

The assembly pack is with the owner's guide. The packet contains one machine screw and nut to fasten the handle assembly to the cleaner

ASSEMBLY

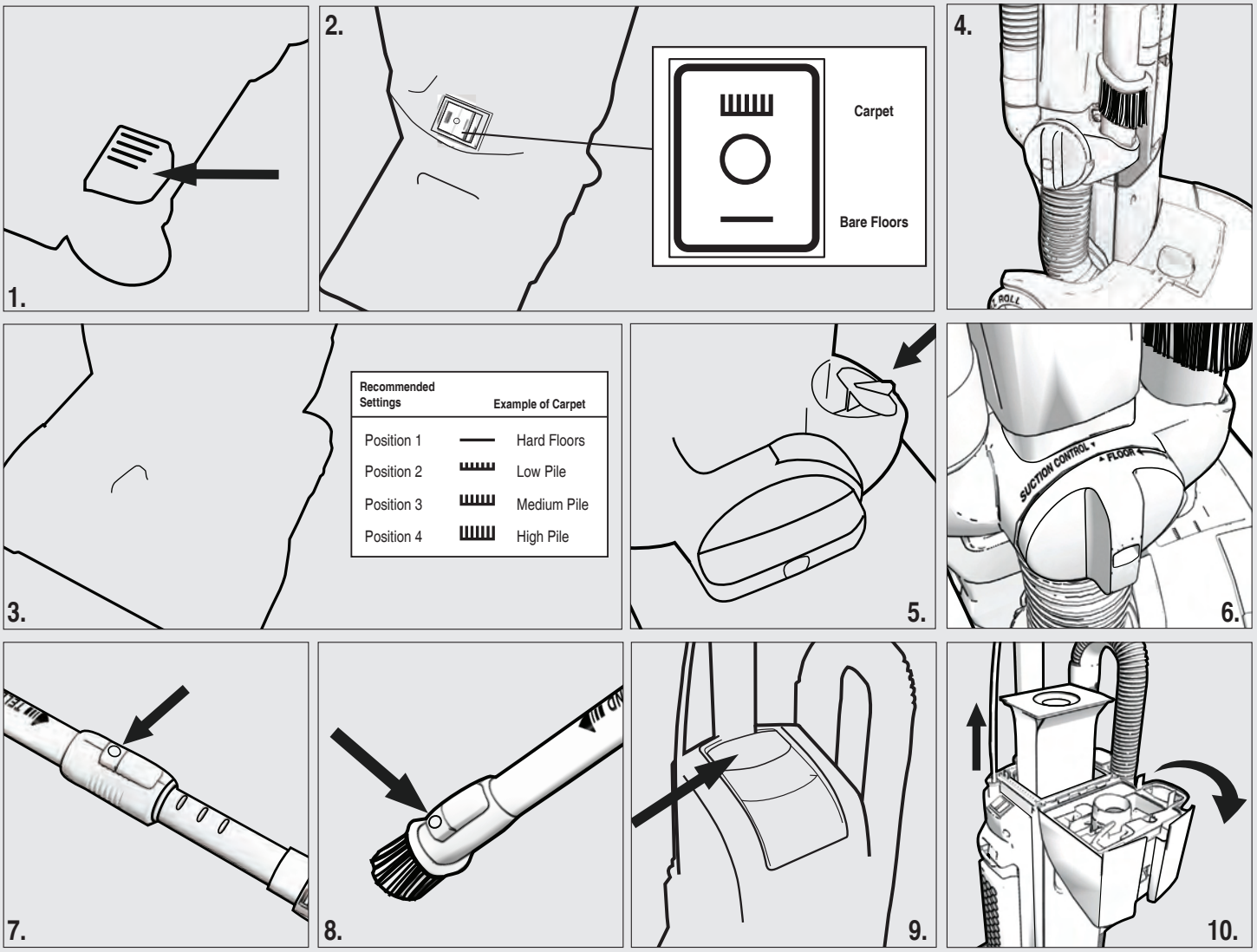
Caution: Fully assemble the cleaner before using.

1. Open the dust bag cover. Slide the metal portion of the handle assembly down the channel until it fully seats on the lower retainer. Insert the machine screw through the housing and handle. Twist on nut and tighten. Close dust bag cover.
2. On models with extension cords, plug extension cord into the pigtail connection. Secure the cord assembly into the retainers on the back of the handle.
3. On models with direct wire cords, insert the cord around the three retaining tabs on the back of the handle. Give a slight pull on the cord to secure.
4. To store the power cord, lift out the lower cord hook and wrap the cord around the upper (11) and lower cord hooks (12). The lower cord hook can be stored flat on the cleaner when not in use.
5. The power cord can be quickly released by pivoting the upper cord hook downward. Return the upper cord hook to the upright position for cord storage.
6. On models with cleaning attachments, place the wand into the lower retainer. Make sure the suction valve is set to the floor cleaning position. Secure the wand into the wand clip.

FEATURES

7. Lower Wand Retainer
8. Suction Selection Valve
9. Extension Wand and Dusting Brush
10. Wand Clip
11. Upper Cord Hook
12. Lower Cord Hook
13. Cleaning Height Adjustment
14. Brush Roll Indicator and Reset
15. HEPA Filter Assembly
16. Filter Latch
17. Power Switch
18. Dust Bag Cover Latch
19. Cord Retainer
20. Hose Retainer
21. Carry Handle
22. Handle Release

How to Use



The upright vacuum cleaner is designed to be used on multiple types of carpeting. Do not attempt to use the upright cleaner with the brush roll operating on bare floors, as damage to the floor covering may result.

HANDLE ADJUSTMENT

1. With the tip of the foot press down on the left portion of the handle release located at the left rear side of the cleaner. Move the handle and adjust it to the desired position. The unit can lay completely flat for cleaning under low furniture.

POWER SWITCH

2. The power switch is mounted on the top of the filer assembly on the left side of the cleaner. The power is off with the switch in the center position. Press the front of the switch for cleaning carpet, press on the rear of the switch to clean bare floors.

CLEANER HEIGHT SETTINGS

3. The front of the cleaner has an adjustment that raises or lowers the cleaner base to match the type of carpet. With the power cord unplugged, set the adjustment to the lowest setting for maximum cleaning. If during use, the cleaner is difficult to push, move the adjustment to the next height setting until the cleaner is comfortable to push. The brush roll must reach the carpet for effective cleaning.

ATTACHMENT CLEANING

4. For those models equipped with this option, the cleaner easily converts to attachment cleaning. The cleaner should be locked in the upright position. Remove the wand assembly and rotate the suction control valve towards the back of the cleaner to the hose position.
5. The valve should be in a horizontal position with the indicator pointing to the Hose setting.
6. To return to floor cleaning, rotate the valve towards the front of the cleaner until the indicator points to the Floor setting. Replace the wand into the lower retainer and secure into the wand clip. The cleaner is equipped with a wand device that prevents the wand from being stored until the suction control valve is set to the floor position.
7. To extend the cleaning reach of the wand, push the dark gray button nearest the handle and pull down on the outer wand section. Reverse the process before returning the wand to the storage position.
8. The wand assembly has a built-in crevice tool and a permanently attached dusting brush. To engage the dusting brush press the dark grey button and slide the brush over the crevice tool until it locks. Reverse the process for storage.

CHANGING THE DUST BAG

(BAG CODE E87)

9. Pull up on the dust bag cover latch release and fully open the cover to expose the bag
10. Pull the dust bag straight up to remove. Insert new bag and close the cover making sure the latch locks into the handle. **Note:** the dust bag cover will not latch without a dust bag installed.

If you experience any problems with your cleaner, don't struggle taking it back to the shop.

Call our dedicated Customer Helpline for help and advice on

08445 614 614

Calls to this number will be charged at 5p per minute at all times from a 'BT Landline'

Thank you for purchasing an Electrolux cleaner.

Don't Forget to Use Genuine Electrolux Bags, Belts and Filters.

Caution: Damages caused by the use of non-genuine parts are not covered by the Electrolux Guarantee.

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