

*Thinking of you*

 **Electrolux**

**Z3040 Series**

# OWNER'S GUIDE

**Thank you for purchasing your new  
Electrolux Vacuum Cleaner!**

**In the unlikely event  
you experience any problems  
with this product, rather than  
taking it back to the shop,  
please telephone the  
Electrolux Customer**



**HELPLINE**

**08445 614614**

**This does not affect your statutory rights  
Calls to this number will be charged at 5p per  
minute at all times from a BT Landline**



Upright Vacuum Cleaner  
Household Type

**[www.electrolux.co.uk](http://www.electrolux.co.uk)**

# Where to Find Important Vacuum Cleaner Information

## Please Retain

Record the model, type and serial number below.

Date of Purchase \_\_\_\_\_ (keep your receipt)

Model & Type \_\_\_\_\_

Serial Number \_\_\_\_\_



This information is located on the rating plate on the lower back side of the vacuum.  
Refer to these numbers when ordering parts, accessories or when service is needed.

## Before You Start Your Vacuum Cleaner

Refer to **Quick Start Guide** for assembly and use. This **Owner's Guide** provides important instructions to prolong the life of your Electrolux vacuum.

## Inspection

Carefully unpack and inspect your new Electrolux vacuum for shipping damage. Each unit is tested and thoroughly inspected before shipping. For instructions regarding any shipping damage, call Electrolux Customer Service **HELPLINE 08445 614614** immediately. Calls to this number will be charged at 5p per minute at all times from a BT Landline.

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 Follow caution information wherever you see this symbol.

# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER

### WARNING



**To reduce the risk of fire, electric shock, or injury:**

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- This appliance is not intended for use by any persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service centre before using.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- Do not run vacuum over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- This vacuum creates suction and contains a revolving brushroll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not place vacuum on furniture or stairs as the brushroll may cause damage. Place vacuum on floor with the handle in storage position while using attachments.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without the dust cup or filter(s) in place.
- Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.
- Store your vacuum indoors in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them.
- Unplug before connecting Turbo Brush. Not for use on animals.

## PLEASE SAVE THESE INSTRUCTIONS

### WARNING

**The brush in the cleaning head rotates at high speed and can cause damage to the mains supply cable if the vacuum passes over it during cleaning operations.**

Care should be taken to ensure that this does not happen. If the cleaning head has accidentally passed over the mains supply cable the following action should be taken:

1. Switch off and remove the plug from the socket outlet.
2. Examine the mains supply cable for damage (only after removing the plug from the socket outlet).
3. If there is any sign of damage to the supply cable it **MUST** be renewed. The repair **MUST** be carried out by an Electrolux Service Agent or a similar qualified person.
4. **NEVER** use the machine with a damaged mains supply cable.

# Before Using This Vacuum Cleaner

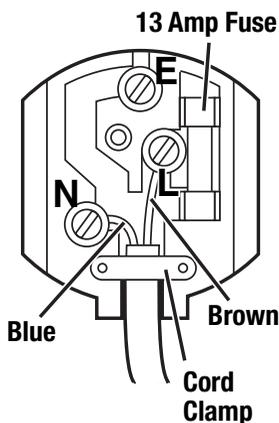
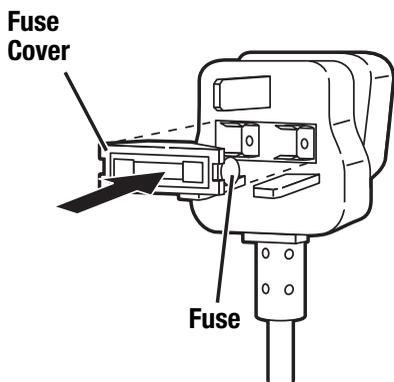
## Check the Voltage

Before connecting the vacuum to an electrical supply, ensure that the voltage shown on the rating plate located beneath the vacuum is of the correct voltage for your electricity supply. If it is not, do not use the vacuum but refer back to your dealer.

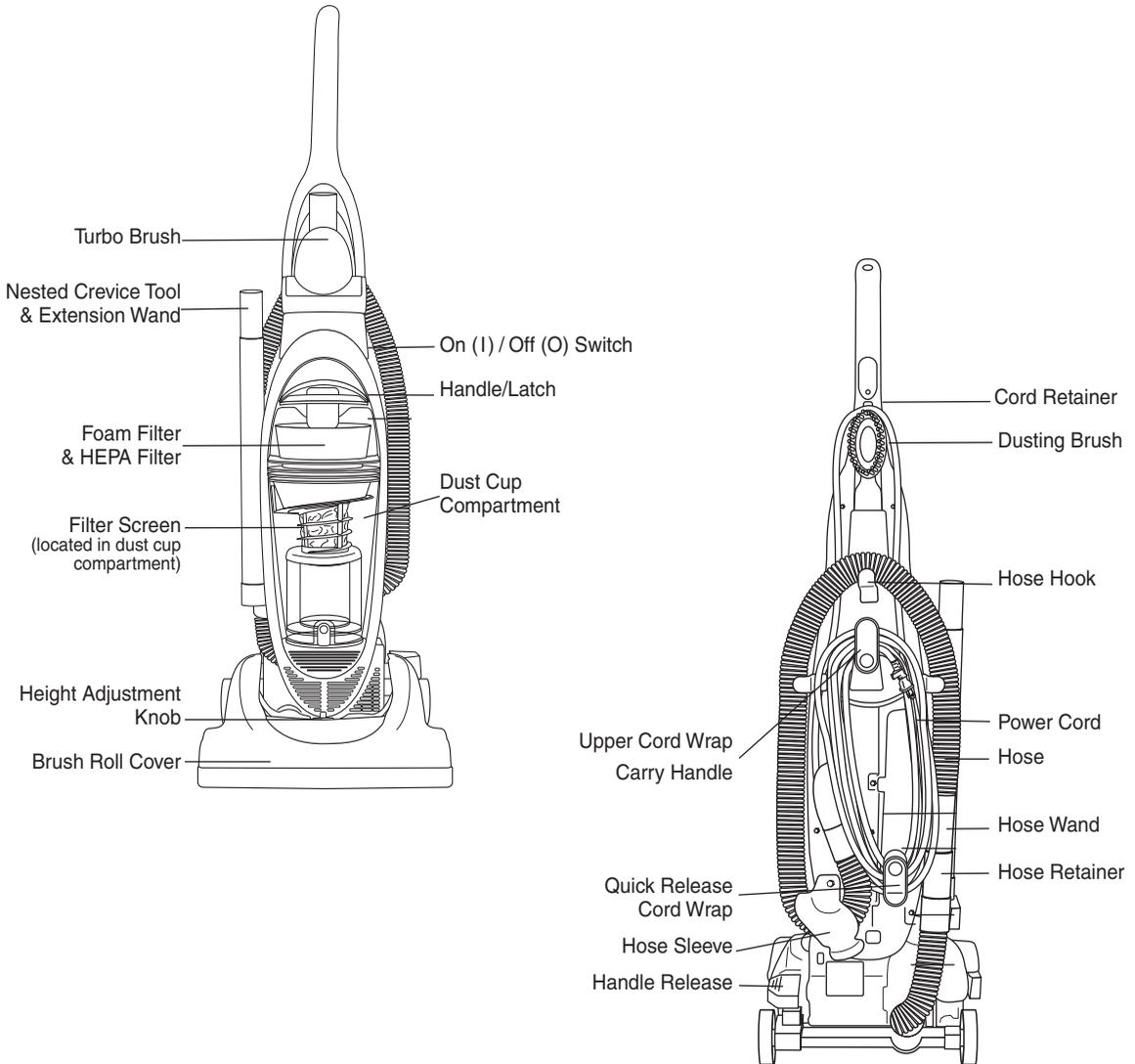
## Connecting to your Electricity Supply

- Permanently connected to the vacuum is a mains supply (2-core) cable fitted with a non-rewirable plug incorporating a 13A fuse.
- In the event of the fuse requiring replacement the fuse cover should be removed using a small screwdriver. The old fuse **MUST** be replaced by a 13A ASTA approved BS1362 fuse or a BSI approved fuse. The cover must be replaced before the plug is used again. In the event of loss of the fuse cover, replacements can be obtained from your Electrolux Retailers and must be of the same colour as indicated by the coloured insert on the base of the plug.
- If difficulty is experienced in obtaining a replacement, contact Electrolux Customer HELPLINE 08445 614614. Calls to this number will be charged at 5p per minute at all times from a BT Landline.
- **In no circumstances must the plug be used without a correct fuse cover fitted.**
- If the plug that is fitted to your appliance is not suitable for your socket outlet, it must be cut off and the appropriate plug fitted.

- Remove the fuse from the cut off plug.
- The cut off plug should then be disposed of to prevent the hazard of shocks in case it should be plugged into a 13 amp socket in another part of your home.
- The wires in the mains cable of this appliance are coloured in accordance with the following code: Blue: Neutral. Brown: Live.
- As the colours of the wires in the mains cable of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:
  - The wire which is coloured blue must be connected to the terminal which is marked with the letter N or coloured black.
  - The wire which is coloured brown must be connected to the terminal which is marked with the letter L or coloured red.
  - If using a three-pin plug, do not make any connection to the terminal marked with the letter E or by the earth symbol or coloured green or green-and-yellow. This vacuum is double insulated and no earth connection is necessary.
- It is in your interest to ensure that the plug is correctly attached to the mains cable. In case of doubt, consult a qualified electrician, as Electrolux cannot regard the repair of faults on the plug connection as a service that can be given free of charge under the terms of the guarantee.



# How to Identify Parts of Vacuum Cleaner



## Use Care to Dispose or Recycle Properly

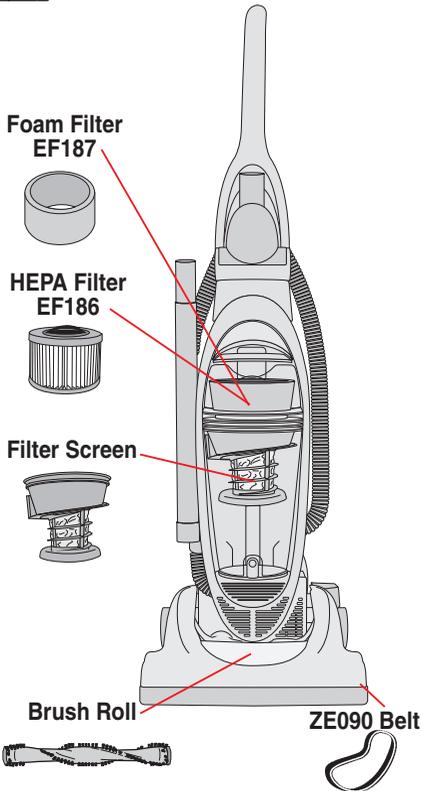
This symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

# Filter Maintenance Schedule

Maintenance Schedule is also located on back side of dust cup.



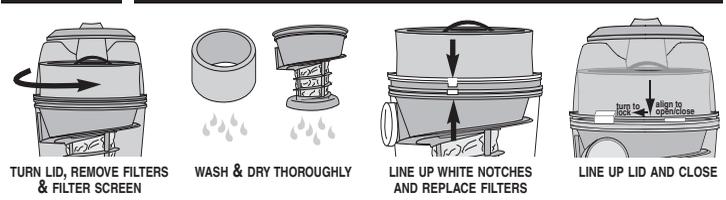
Assemble the vacuum before using. Moving parts. Make sure ON/OFF switch is in OFF (O) position before plugging in power cord.



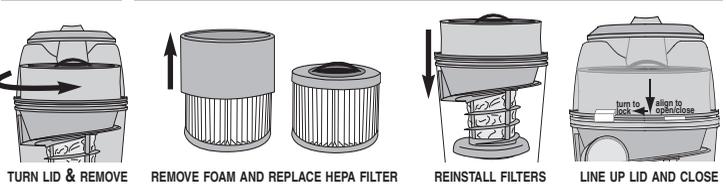
## EACH USE DUST CUP – Empty



## WEEKLY FOAM FILTER & FILTER SCREEN – Wash & Clean



## 6 MONTHS HEPA FILTER – Replace



## MONTHLY BRUSH ROLL – Clean



Due to the powerful motor in this vacuum, you may notice a higher noise level than with your previous model. You may also notice that it picks up considerably more dust than your old model and, as a result, you may need to empty the dust cup more frequently.

## Proprietary Carpet Conditioning and Air Freshening Materials

After using proprietary carpet conditioning powders, it is recommended that the filters be changed. Some of these preparations contain substances which if left in the vacuum for extended periods could damage the plastic mouldings which form the structure of the vacuum.

Many air fresheners, household deodorants, sprays and polishes contain a highly flammable gas propellant. Because of this, it is particularly important that these products are used strictly in accordance with the relevant manufacturer's instructions.

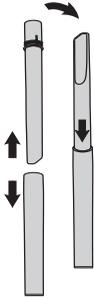
It is essential that none of the above products are sprayed directly into the vacuum or any of its filters, hose assembly, dustbag chamber or dust cup.

# How to Use Accessories



**Vacuum cleaner handle must be in upright position.**

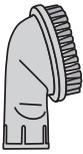
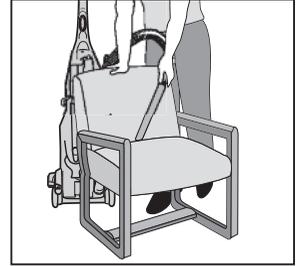
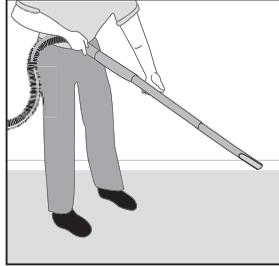
**Be sure to raise height adjustment setting before using attachments. Do not allow vacuum to tilt forward when using accessories. Do not place the vacuum on furniture or steps for any period of time as the brush roll may cause damage.**



## Combination Crevice Tool and Extension Wand

Baseboards, corners & between cushions

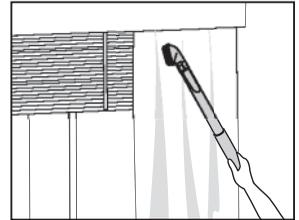
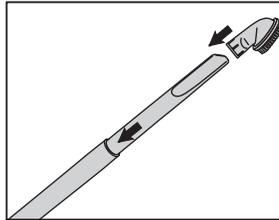
- 1) Grasp crevice tool near ridges and pull apart.
- 2) Turn ridge end to center.
- 3) Push crevice tool into wand and place on end of hose.



## Dusting Brush

Furniture, drapes, blinds, bookshelves, lampshades and vents.

- 1) Remove hose from hose retainer on back of vacuum.
- 2) Place dusting brush on end of hose, wand or crevice tool.



## Turbo Brush for Furniture and Stairs

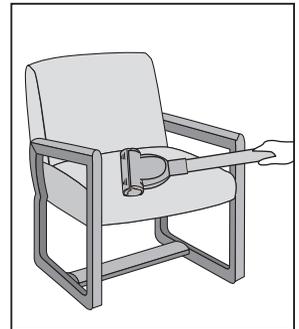
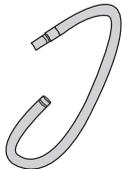
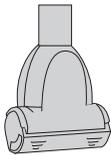
**Stair Hose** (On some models – Contact Customer HELPLINE to order)

An additional stair hose can be purchased. With the additional hose attached, you can clean a full flight of stairs without moving the vacuum. An additional set of tubes and a hard floor nozzle can also be purchased to use for cleaning hard-surface floors.

**Make sure vacuum is below you, pushed against the bottom step.**

- 1) If model has additional stair hose, attach to end of hose.
- 2) Attach Turbo Brush to the end of wand or hose.

**Vacuum must be turned off before removing debris from Turbo Brush.**



When cleaning stairs, do not place the vacuum on the stairs or on a stair above you. This vacuum is fitted with a constantly rotating brush roll. When using the hose to clean stairs, care should be taken that the back – not the front – of the vacuum is placed against the base of the stairs. This will prevent the vacuum from leaning forward and causing possible damage to carpets or floors.



# How to Maintain Your Vacuum Cleaner

Make sure vacuum is turned off and power cord is unplugged.

## Maintain Brush Roll



Do not remove end caps. Remove hair and threads from brush roll periodically. Care should be taken when vacuuming rugs to ensure that edges and fringes do not snap the drive belt and stop the rotation of the brush roll.



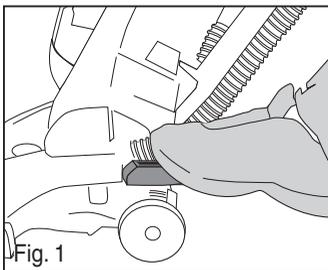
## Replace ZE090 Belt if worn, cut or out of shape.



Motor can become hot with normal use.

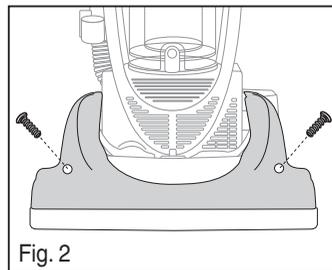
Avoid touching the motor shaft when checking brush roll belt.

- 1) Use handle release to lower handle flat onto floor (Fig. 1).



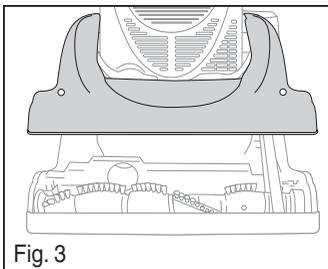
## Remove Brush Roll Cover

- 1) Remove 2 screws from the front side of brush roll cover (Fig. 2).
- 2) Lift and remove brush roll cover (Fig. 3).



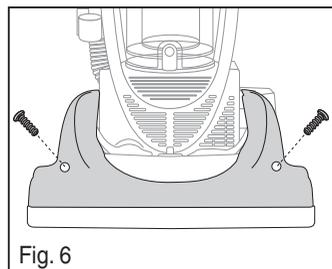
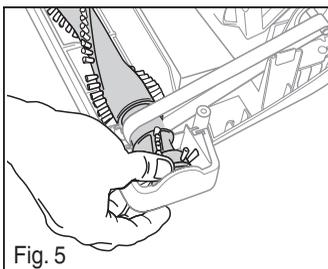
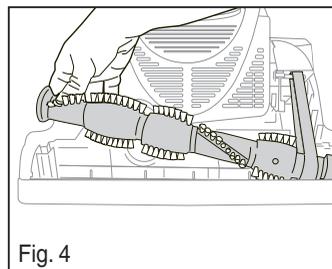
## Replace ZE090 Belt

- 1) Remove brush roll and belt.
- 2) Thread new belt around motor shaft and brush roll (Fig. 4).



## Replace Brush Roll

- 1) Insert left end of brush roll first. Make sure square on brush roll cap is in place.
- 2) Pull right side of brush roll to stretch belt.
- 3) Secure right end cap into base (Fig. 5).
- 4) Rotate brush roll 2 turns to center belt.
- 5) Replace brush roll cover and two screws (Fig. 6).



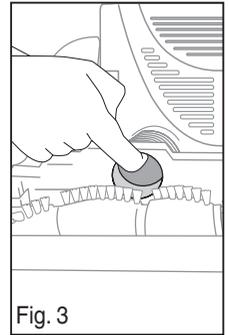
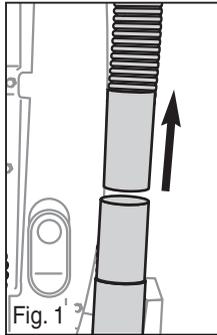


## How to Clear a Blockage

Make sure vacuum is turned off and power cord is unplugged.

### Hose Blockage

- 1) Remove hose from hose retainer. Flexing the hose will help loosen any blockage (Fig. 1).
- 2) Remove dust cup and remove debris from hose connector opening (Fig. 2A). If still blocked, remove screw from hose connector and remove blockage (Fig. 2B).
- 3) Hose inlet – remove two screws and brush roll cover. Clear blockage from hose inlet (Fig. 3).



## Thermal Cut-Off

This vacuum has a special thermostat that protects the vacuum in case of motor overheating. If the vacuum switches off, push the switch pedal once and unplug the vacuum. Check the vacuum for a possible source of overheating such as a full dust cup, a blocked hose or clogged filter. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the vacuum. After the 30 minute period, plug the vacuum back in and push the on/off switch On ( I ). If the vacuum still does not run, please call Electrolux Customer Care.

## Service

Should you require service on your Electrolux vacuum, please telephone Electrolux Customer HELPLINE 08445 614614. Calls to this number will be charged at 5p per minute at all times from a BT Landline. Before requesting service, please check whether your problem is covered under Service Checklist (see below). Electrolux will arrange the uplift of the product for repair should no local service agent be available.

New filter pads, brush rolls and drive belts can be obtained from Electrolux Retailers. If difficulty is experienced in obtaining spares, please contact Electrolux Customer HELPLINE 08445 614614.

### Service Checklist

- If your vacuum will not operate, check the plug connection, plug fuse and mains fuse.
- Never allow the dust cup to become so full that it impedes the air flow, thus reducing the cleaning efficiency of the machine. The character of household dust and its effect on the air flow through the machine may vary considerably. Fluffy dust allows air to pass through readily whereas fine powdery dust or proprietary cleaning powders pack tightly in the dust cup, offering greater resistance to air flow and will reduce cleaning efficiency if the cup becomes overloaded.
- Always store your vacuum and spare dust filters in a dry place.
- Renew the filter pads three or four times a year. This is essential to ensure continued high filtration of dust particles.

- Sucking up such items as stockings, clippings of cloth, sizeable pieces of paper, wrappings from cigarette packets or sweets etc., may block the hose. Electrolux regrets that the clearing of blocked hoses cannot be regarded as service that can be given free of charge, under the guarantee. Should a blockage occur, first disconnect the vacuum from the electricity supply, refer to section headed "How to Clear a Blockage." If these operations are not successful, contact Electrolux Customer HELPLINE 08445 614614. Calls to this number will be charged at 5p per minute at all times from a BT Landline.
- Never pick up hot cinders or lighted cigarette ends.
- **Make certain that your vacuum does not come into contact with water or any other liquid. It is not designed as a wet pick up vacuum, and must never be used on damp carpets or wet floors.**

Important – in the event of the mains supply cable of this vacuum requiring replacement, we recommend that this be carried out by Electrolux Service Staff.

### Spares

New filters, brush rolls and drive belts can be obtained from Authorised Electrolux Dealers and electrical retailers. If difficulty is experienced in obtaining spares please call Electrolux Customer HELPLINE 08445 614614. Calls to this number will be charged at 5p per minute at all times from a BT Landline. Or visit our website at [www.shop.electrolux.co.uk](http://www.shop.electrolux.co.uk)

## GUARANTEE

**This guarantee is in addition to your statutory and other legal rights.**

**This product is for household use only.**

Electrolux products are carefully designed, manufactured, tested and inspected and, in consequence, we undertake to replace or repair any part found to be defective in materials or workmanship, within one year of delivery to the original purchaser, free of charge. You may be required to take the product to your nearest service provider if the product requires attention during the first year.

There are certain conditions which may invalidate this guarantee:

- a. It is dependent upon the appliance being correctly installed and used in accordance with the Company's instructions under normal domestic conditions within the United Kingdom or the Republic of Ireland.
- b. Service at all times must be carried out by an Electrolux Service Representative or authorised agent.
- c. The guarantee may be invalidated by unauthorised repair or modification of the appliance.
- d. You may be charged by Electrolux if you call for an engineer to resolve a problem that we believe is covered in the instruction booklet. (example: blocked/dirty filters)

Electrolux does not accept liability for all defects arising from neglect, misuse or accident. This guarantee excludes such normal wearing parts as drive belts, brushes and filters as the life of these depends upon the amount and nature of use.

Proof of purchase will be required before service under guarantee is provided. Please call Electrolux Customer HELPLINE 08445 614614. Calls to this number will be charged at 5p per minute at all times from a BT Landline.

## Electrolux

101 Oakley Road, LUTON, BEDFORDSHIRE, LU4 9QQ

Features of the Electrolux vacuum and accessories supplied with it are protected in Great Britain and abroad by Patents or Registered Designs.

This appliance conforms with the requirements of the amended E.E.C. directive No. 89/336/EEC relating to electromagnetic compatibility (EMC) CE.

Electrolux, may introduce modifications to their product from time to time, and consequently the details given in this booklet are subject to alteration without notice.

# Problem Solving

 **Make sure vacuum is turned off and power cord is unplugged.**

Problem	Cause	Solution
<b>Motor will not start.</b>	Power plug	<ul style="list-style-type: none"> <li>• Push plug securely into outlet.</li> <li>• Try another outlet.</li> <li>• Check circuit breaker.</li> </ul>
	On / Off switch	<ul style="list-style-type: none"> <li>• Turn On / Off switch on ( I ).</li> </ul>
	Thermal cut-off	<ul style="list-style-type: none"> <li>• See above.</li> </ul>
<b>Vacuum does not clean carpet or bare floor.</b>	Dust cup and filters	<ul style="list-style-type: none"> <li>• Empty the dust cup and/or change the filters.</li> <li>• If picking up fine dust, the dust cup may not look full, but a fine substance tends to reduce suction when it blocks air flow through the foam filter and filter screen. Refer to page 2 for filter maintenance. Make sure the foam filter and filter screen are installed properly.</li> </ul>
	Belt	<ul style="list-style-type: none"> <li>• Replace a worn, cut or out-of-shape belt. Page 4</li> </ul>
	Hose	<ul style="list-style-type: none"> <li>• Remove any clogs from the hose that restrict the airflow. Page 5</li> </ul>
	Bare floor setting	<ul style="list-style-type: none"> <li>• For bare floor cleaning, turn height adjustment knob to bare floor position. Refer to Quick Start Guide.</li> </ul>
	Carpet height setting	<ul style="list-style-type: none"> <li>• For carpet cleaning, turn height adjustment knob to another position. Refer to Quick Start Guide.</li> </ul>
<b>No suction at the end of hose.</b>	Dust cup and filters	<ul style="list-style-type: none"> <li>• Empty the dust cup and/or change the filters.</li> <li>• If picking up fine dust, the dust cup may not look full, but a fine substance tends to reduce suction when it blocks air flow through the foam filter and filter screen. Refer to page 2 for filter maintenance. Make sure the foam filter and filter screen are installed properly.</li> </ul>
	Filter screen	<ul style="list-style-type: none"> <li>• (Located inside the dust cup). Check &amp; clean debris to maintain full air flow. Page 2</li> </ul>
	Hose	<ul style="list-style-type: none"> <li>• Remove any clogs from the hose that restrict the air flow. Page 5</li> </ul>
<b>Vacuum is hard to push.</b>	Vacuum height setting	<ul style="list-style-type: none"> <li>• Adjust knob to a higher position. Refer to Quick Start Guide.</li> </ul>
	Belt	<ul style="list-style-type: none"> <li>• Replace a worn, cut or out-of-shape belt. Page 4</li> </ul>
<b>Brush roll will not turn.</b>	Belt	<ul style="list-style-type: none"> <li>• Check brush roll for debris. Page 4</li> <li>• Replace broken or out of shape belt. Page 4</li> </ul>
<b>Vacuum motor sounds louder than normal.</b>	Dust cup and filters	<ul style="list-style-type: none"> <li>• Empty the dust cup and/or change the filters.</li> <li>• Refer to page 2 for filter maintenance.</li> </ul>
	Belt	<ul style="list-style-type: none"> <li>• Replace a worn, cut or out-of-shape belt. Page 4</li> </ul>
	Hose	<ul style="list-style-type: none"> <li>• Remove any clogs from the hose that restrict the airflow. Page 5</li> </ul>

**Thank you for purchasing an Electrolux Vacuum Cleaner!**

**If you experience any problems  
with your vacuum, don't struggle  
taking it back to the shop.**



**Call Electrolux Customer**

**HELPLINE**

**08445 614614**

**This does not affect your statutory rights**

**Calls to this number will be charged at 5p per  
minute at all times from a BT Landline**

**Don't Forget to Use  
Genuine Electrolux Belts and Filters**

**Caution: Damages caused by the use of non-genuine  
parts are not covered by the Electrolux Guarantee.**

**[www.electrolux.co.uk](http://www.electrolux.co.uk)**

*Thinking of you*

 **Electrolux**