ORECK®

Heatwise™ Heater

User's Guide

Important!
Read this manual carefully, and keep for future reference.

MODELS:

Heatwise™ HW1500W
Heatwise™ HW1500P
Heatwise™ HW1000P

clean home
HEALTHIER. EASIER. SMARTER.®

Enjoy

Congratulations on your purchase of the Oreck Heatwise™ Infrared Heater.

The infrared heating technology utilized in the heater warms the objects in the room, from top to bottom. The heat in the room will never hover uselessly near the ceiling again!

In addition to helping you keep money in your pocket, the Oreck Heatwise™ Infrared Heater goes a step beyond to also enhance the quality of comfort you experience in the heated room. The infrared heating system will not burn, dry out, or otherwise pollute the air with impurities. This protects the natural humidity level and produces a soft ion-balanced heat. Using soft infrared heat is the better, comfortable and more healthy way to heat a room.

Welcome to our **Call. Click. Visit.** customer service program. To speak with an Oreck representative call:

Call

USA: **1•800•989•3535**
Canada: **1•888•676•7325**

Click

On the web, point and click at: **www.oreck.com** or visit www.oreck.com and click locate a store on the top right.

Visit

Visit Oreck in person at one of over 450 store locations. To find the nearest store, please call **888•oreck store (1•888•673•2578).**

Contents

Safety **1**

General Warnings **1**

Features **3**

Operation **4**

Power On/Off **4**

Setting Temperature **4**

Setting Timer **4**

Fahrenheit/Celsius **5**

Performance Suggestions **5**

Maintenance **7**

Cleaning the Electrostatic Filter **7**

Troubleshooting **9**

Warranty **10**

Maintenance

Storage

When the heater is not being used for an extended period of time, observe the following steps to preserve the life and performance of the unit:

- Unplug heater (Do not unplug heater while heater is running).
- Gently wrap the power cord into the cord storage compartment in the back of your heater. This will help prevent undue wear and tear on the cord.
- Cover the heater to prevent dust from accumulating on or in heater.
- Store heater in a dry, low dust environment.

NOTE: Before resuming use of heater, ensure the filter and front grille are clean and free of all dust and dirt. Also check the entire length of the power cord to ensure no damage has compromised the integrity of the cord.

Trouble-shooting

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide.

All other servicing should be done by an Oreck authorized service center.

Problem	Solution
The heater's airflow has been reduced	• Make sure the electrostatic filter is clean. • Check front grill and look behind rear air intake for any objects that could obstruct air-flow. • If the heater's airflow is still diminished or has stopped, please contact Customer Service.
The heater stays ON after I push the Power Button to turn it off	• This is a normal function of the heater. DO NOT unplug the heater until you no longer hear the fan running. During this time, the heater is cooling down.
The heater's display is showing a line of dots	• This is part of the heater's normal operation. After a period of inactivity, the heater will enter into a "screen saver" mode to conserve opwer. This will not affect the heater's operation. When any function key is pressed, the heater's display will reappear.
Heater thermostat temperature does not match wall thermostat temperature	• Contact Customer Service to obtain programming instructions for matching your Heatwise thermostat settings with your existing wall thermostat.
The heater will not turn on.	• Test the outlet to make sure there is power available and then check the heater display for the flashing Time Delay Light. Press the Power Button to turn off the timer and resume normal operation of the heater.
Until still does not operate properly.	• Contact Oreck for service.

Warranty

ORECK MANUFACTURING COMPANY: (Oreck Manufacturing Company gives you the following limited warranty for this product only if it was originally purchased for residential use, not for resale, from Oreck or an Oreck Authorized Retail Dealer.)

Oreck will repair or replace, free of charge, to the original purchaser, any part that is found to be defective in material or workmanship within three (3) years following the date of purchase for all residential models. NOTE: If the unit is used commercially, a one (1) year overall warranty applies.

This limited warranty does not cover the replacement of expendable or consumable parts such as filters, cartridges, and other parts subject to normal wear unless they are defective in material or workmanship.

This limited warranty does not apply to any part subjected to accident, abuse, commercial use, alteration, misuse, damage caused by act of God, the use of voltages other than on the data plate of this product or service of this product by other than Oreck or a participating Factory Authorized Service Center.

Oreck does not authorize any person or representative to assume or grant any other warranty obligation with the sale of this product.

Oreck's limited warranty is valid only if you retain proof of purchase from Oreck or an Oreck Authorized Retail Dealer for this product. If you purchase this product from any other source, your purchase is "AS IS," which means Oreck grants you no warranty, and that you, not Oreck, assume the entire risk of the quality and performance of this product, including the entire cost of any necessary servicing or repairs of any defects.

Oreck's liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase, and Oreck shall not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ALL EXPRESS AND IMPLIED WARRANTIES OTHER THAN THE LIMITED WARRANTY SET FORTH ABOVE, FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DENIED.

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