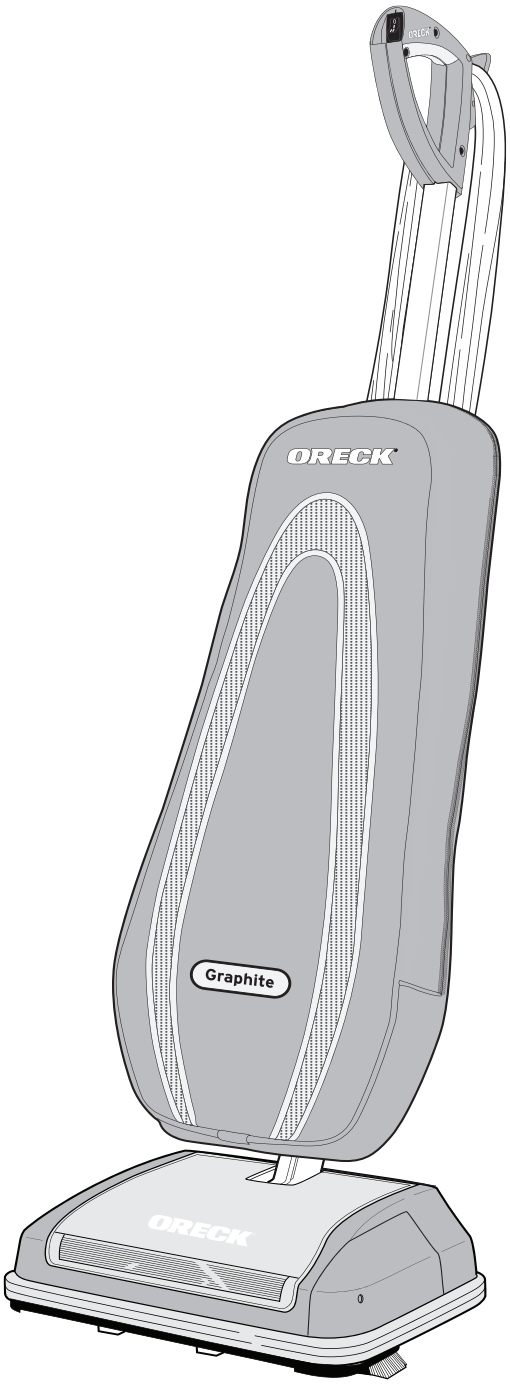
ORECK®

Graphite™

User's Guide



Important!

Read all instructions carefully, and keep for future reference.

Safety

General Warnings

⚠ IMPORTANT SAFETY INSTRUCTIONS!

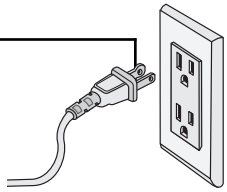
When using an electrical appliance, basic precautions should always be followed, including the following:
READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER
WARNING To reduce the risk of fire, electric shock, or injury:

- Do not leave appliance unattended when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not operate the unit while in the upright and locked position.
- Do not let the unit run while in any one stationary position for any period of time. Keep the unit moving while in operation.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center or call customer service at:
  US: 1-800-989-3535 Canada: 1-888-676-7325
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners.
- Keep cord away from heated surfaces.
- Do not run appliance over cord.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- Do not use to pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filter bag assembly in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline or lighter fluid, or use in areas where they may be present.
- Do not use appliance in an enclosed space where flammable, explosive or toxic vapors are given off by oil base paint, paint thinner, some mothproofing substances, or in an area where flammable dust is present.
- Do not pick up toxic material such as chlorine bleach, drain cleaner, gasoline, etc. with this appliance.
- Use caution when vacuuming over area rug edges and fringe.
- WARNING!: Product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

SAVE THESE INSTRUCTIONS

Household Use Only

A polarized plug has one rounded prong and one straight prong. The rounded end goes into the longest socket slot.



To reduce the risk of electric shock, this equipment has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet. Do not alter the plug in any way.

Enjoy

Thank you for purchasing the **Oreck U4300 Graphite series** upright vacuum cleaner. The U4300 Graphite features a **6-year limited warranty,** high speed for cleaning carpet and low speed for cleaning bare floors and the HEPA Filtration Odor Fighting Bag captures dust & dirt that goes in the bag so it doesn't blow back into the air.

Call

To speak with an Oreck representative call:
USA: **1-800-989-3535** Canada: **1-888-676-7325**

Click

On the web, point and click at: **www.oreck.com**

Maintenance

Stuffing or Blockage

IMPORTANT: On plush and new carpets, stuffing may occur inside the intake tube and the lower tube assembly. This is due to excessive fuzz and loose cuttings in the carpet. Stuffing could occur for the first few cleanings until all the loose material is removed. Due to the high efficiency of the cleaner, many older carpets will cause stuffing when the cleaner is first used on them. If your vacuum cleaner does not pick up properly, or makes unusual noise and the outer bag does not fluff up or balloon open, follow these steps:

⚠ **WARNING: Unplug cord from electrical outlet before servicing.**

18 Check for blockage at the mouth of the intake opening. If there is blockage, remove it with long-nose pliers, a screwdriver or coat hanger. If you can not reach the blockage, remove baseplate. Remove the baseplate by removing 5 screws (see "Adjusting or Replacing Brushroll").

19 If the blockage is not at the base, remove lower tube. Unhook bag spring, releasing bottom of bag.

20 Twist lower collar counterclockwise to slide up. Pull tube out of base.

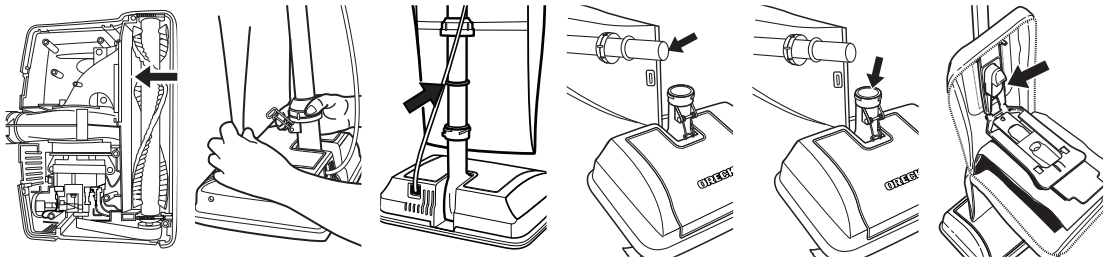
21 Check for blockage. If blockage is in the tube, remove with a coat hanger.

22 If tube is not blocked, look into fan housing. Remove debris with long-nose pliers, a screwdriver or coat hanger.

20 To reassemble, check O-ring on tube, and replace if damaged. Replace tube by first lining up slot at base of tube with tab inside fan housing. Insert tube and push down until the tube is seated. Make sure O-ring is in place against fan housing opening. Replace and tighten collar until collar locking tabs are locked in place. Reattach bag spring.

23 Many times blockage occurs due to a full dust bag causing dirt to back down the air flow system. When that happens, the blockage will be at the top of the system, starting in the area where the dust bag connects to the connector assembly.

Note: If the above actions do not correct the problem, contact an Oreck authorized service center or call the customer service center. **US: 1-800-989-3535 Canada: 1-888-676-7325**



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Trouble-shooting

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide.

All other servicing should be done by an Oreck authorized service center.

Problem	Check	What to do
Cleaner will not run.	• Not plugged in properly. • No electricity in wall outlet.	• Be sure cleaner is firmly plugged into wall outlet. • Check electrical source – fuse or circuit breaker.
Cleaner does not pick up.	• Inner Bag is full. • Nozzle or intake pivot clogged. • Belt is broken or stretched. • Brush is worn. • Bag tube clogged. • Bag pores are clogged with fine dust. • Impeller fan is broken.	• Replace filter bag. See "Replacing the HEPA Filtration Odor Fighting Inner Bag". • Clear obstruction. • Replace belt. • See "Adjusting or Replacing Brush roll". • Clear obstruction. • Change bag. • Return to Service Center for repair.
Unit still does not operate properly.	• Check all the above points.	• Contact Oreck for service.

Parts

All accessories and replacement parts are sold separately. To order, call our customer service group or visit our website. Please have your model number from the data label on the bottom of the unit.

Accessories

Item	Part Number
Crystal Aroma® Carpet and Room Freshener	AROMAII
Oreck Dry Carpet® Cleaning System	303088

Replacement Parts

Item	Part Number
Inner Bag, 8 Pack, HEPA Filtration Odor Fighting	CCPK8OH
Inner Bag, 8 Pack, Saniseal Paper	CCPK8DW
Belts, 3 Pack	0300604
Light Bulb	77051-01

Customer Service Hotline
USA: 1-800-989-3535 Canada: 1-888-676-7325
website: www.oreck.com

Warranty

ORECK MANUFACTURING COMPANY: (Oreck Manufacturing Company gives you the following limited warranty for this product only if it was originally purchased for residential use, not resale, from Oreck or an Oreck Authorized Retail Dealer.)

Oreck will repair or replace, free of charge, to the original purchaser, any part that is found to be defective in material or workmanship within six (6) years of the date of purchase. This limited warranty applies to normal domestic use. Any commercial use of this product will void this limited warranty. This limited warranty covers the revolving roller brush for one (1) year for residential use only.

This limited warranty does not cover the replacement of expendable or consumable parts such as carbon motor brushes, edge brushes, drive belts, brushes, bulbs, disposable bags and other parts subject to normal wear unless they are defective in material or workmanship.

This limited warranty does not apply to any part subjected to accident, abuse, commercial use, alteration, misuse, damage caused by act of God, the use of voltages other than indicated on the serial number displayed on this product or service of this product by other than Oreck or a participating Factory Authorized Service Center. Oreck does not authorize any person or representative to assume or grant any other warranty obligation with the sale of this product.

Oreck's limited warranty is valid only if you retain proof of purchase from Oreck or an Oreck Authorized Retail Dealer for this product. If you purchase this product from any other source, your purchase is "AS IS," which means Oreck grants you no warranty, and that you, not Oreck, assume the entire risk of the quality and performance of this product, including the entire cost of any necessary servicing or repairs of any defects.

Oreck's liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase, and Oreck shall not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If appropriate, see additional information for extended warranty.