Touch™

Full Powered Bagless Upright Vacuum

User's Manual

POWERFUL

EASY-TO-USE

MULTI-SURFACE

TOOLS ON BOARD

BAGLESS VACUUM

ORECK®

Important!
Read this manual carefully, and keep for future reference.

Enjoy

Thank you for purchasing the Oreck® Touch™ Upright Bagless Vacuum Cleaner. Simply install the handle and you are ready to enjoy your new Oreck Touch Bagless Vacuum Cleaner.

Welcome to our **Call. Click. Visit**. customer service program. To speak with an Oreck representative call or click using the information below.

Call

USA: 1•800•989•3535

Canada: 1•888•676•7325

Click

www.oreck.com

Visit

Visit one of our many Oreck store locations

Contents

Safety 1
Parts and Features 2
Assembly 4
Operation 4
Maintenance. 6
Troubleshooting 8
French 9
Spanish 18

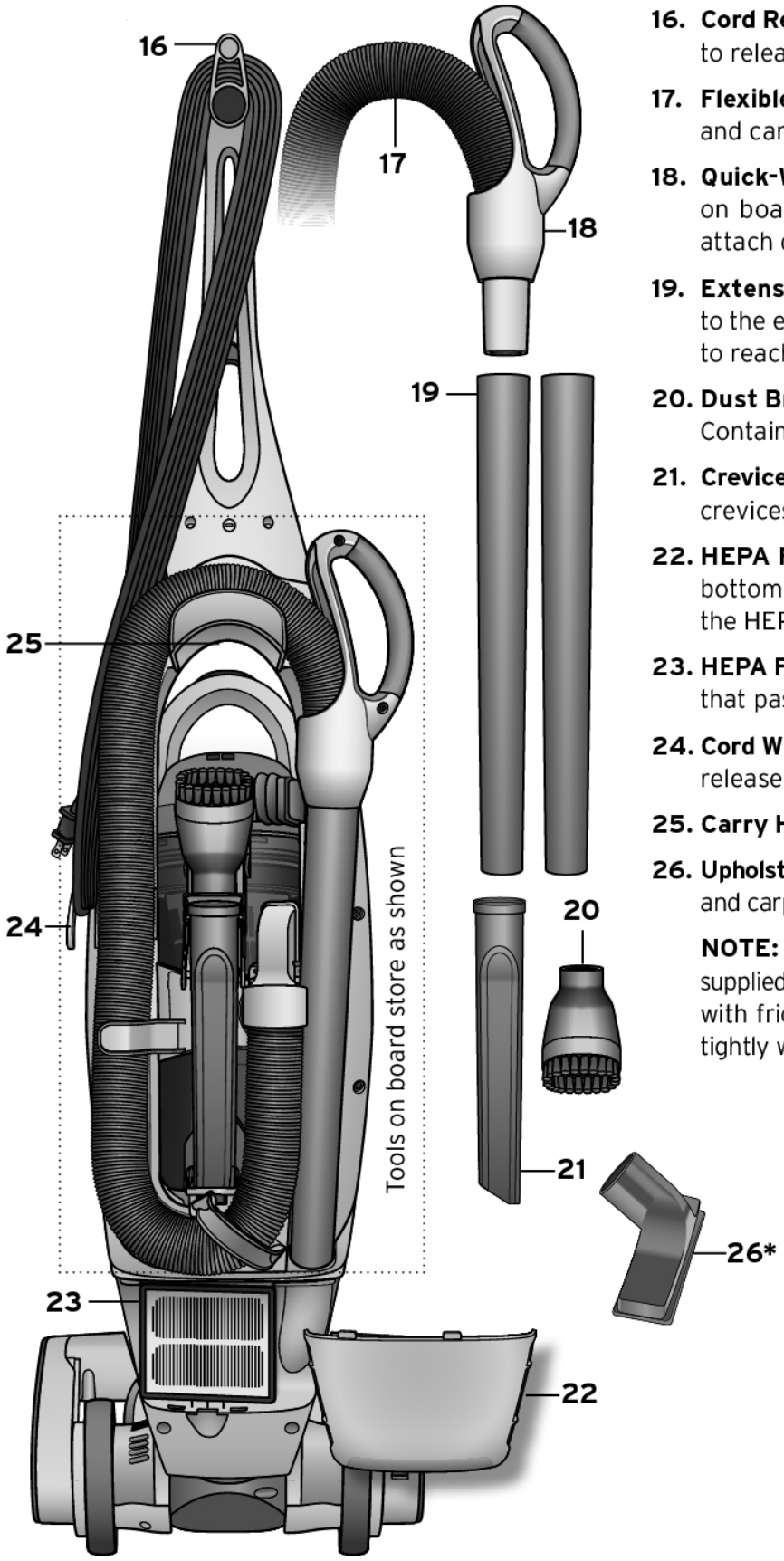
IMPORTANT SAFETY INSTRUCTIONS

READ AND UNDERSTAND ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

⚠ WARNING!

WHEN USING AN ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY, INCLUDING THE FOLLOWING:

- Do not leave appliance unattended when plugged in.
- Keep hair, loose clothing, fingers and all parts of body



16. **Cord Release:** Twist the cord release one-half turn to release the power cord from the handle.
17. **Flexible Hose:** Allows for above-the-floor cleaning and can be used with tools on board.
18. **Quick-Wand Handle:** Designed to use with tools on board. The dust brush and crevice tool can attach directly to the quick-wand.
19. **Extension Tubes:** The tools on board can attach to the end of the extension tube for cleaning hard to reach areas.
20. **Dust Brush:** Best for surfaces such as upholstery. Contained on-board in tool caddy.
21. **Crevice Tool:** Cleans between cushions, cracks and crevices. Contained on-board in tool caddy.
22. **HEPA Filter Door:** Press up on the button on the bottom of the door to remove the door to access the HEPA filter.
23. **HEPA Filter:** Washable filter that captures particles that pass through the filter.
24. **Cord Wrap:** Wrap the power cord between the cord release and cord wrap.
25. **Carry Handle:** Allows for easy lifting and carrying.
26. **Upholstery/Stair Tool*:** Great for cleaning upholstery and carpeted stairs.

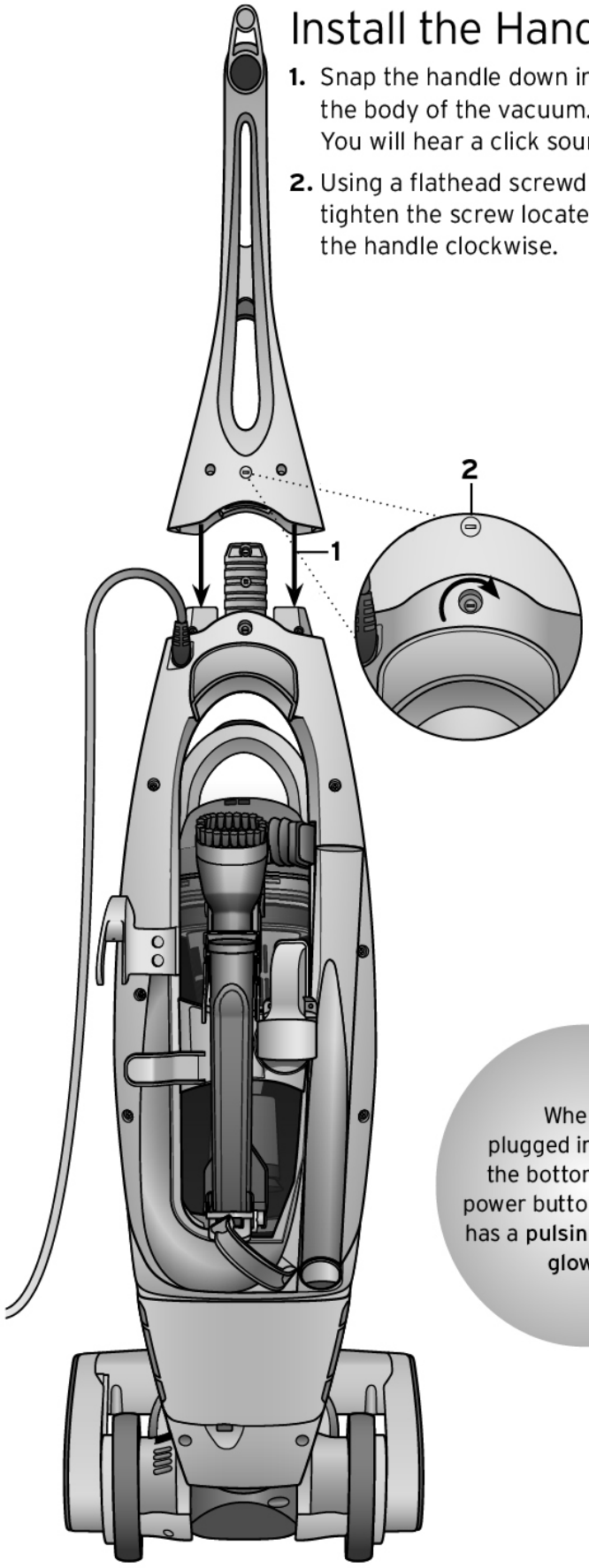
NOTE: The extension wands and cleaning tools supplied with your Oreck Touch™ Vacuum lock together with friction. Twist and push to be sure they lock tightly when installing. Twist and pull to remove.

*Available on some models.

Assembly

Install the Handle

1. Snap the handle down into the body of the vacuum. You will hear a click sound.
2. Using a flathead screwdriver, tighten the screw located on the handle clockwise.



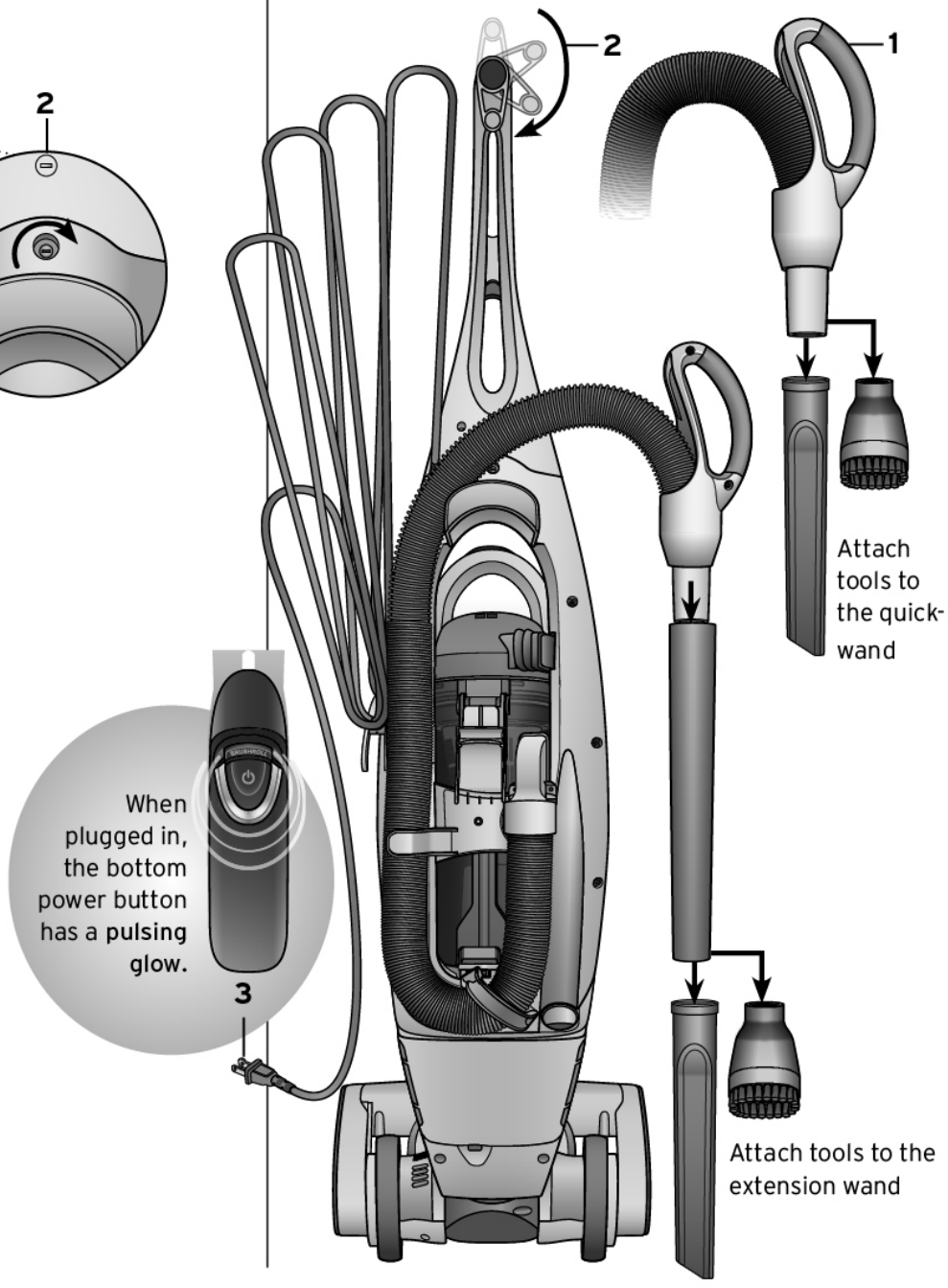
Operation

Cleaning Steps

1. **Attach the tools:** If you are using the tools on board, select and attach the tools needed for your cleaning job.

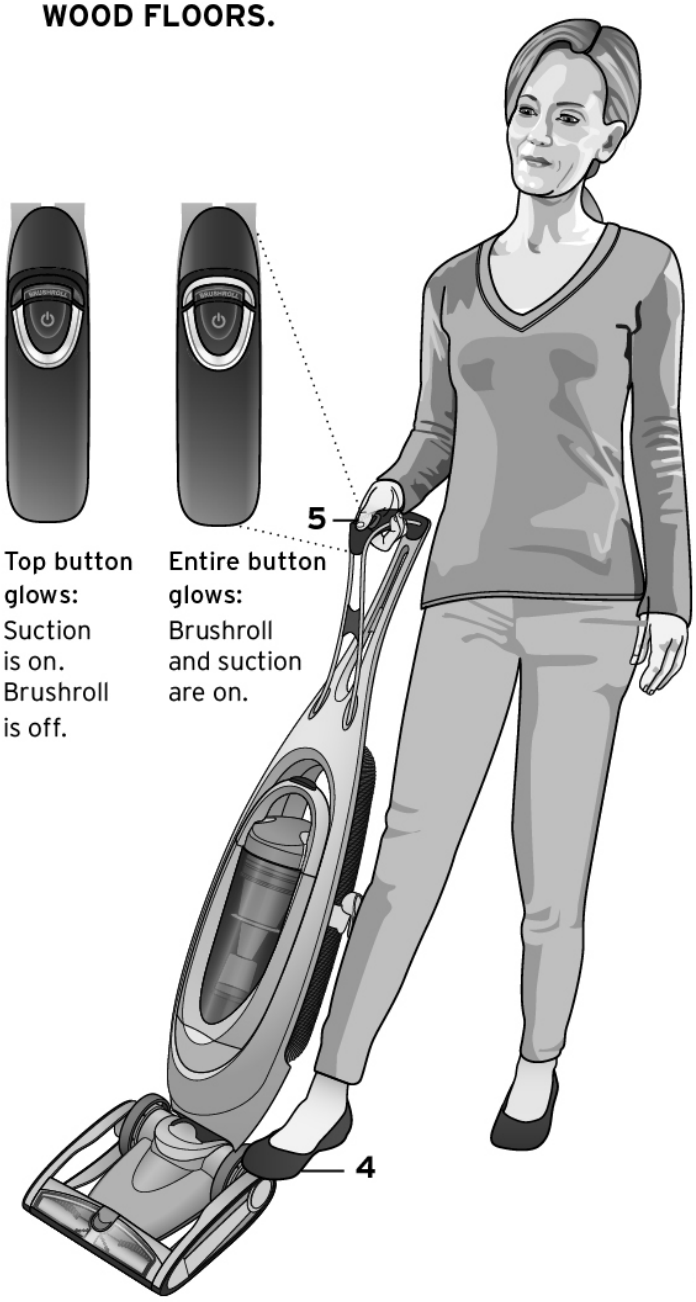
   Note: The extension wands and cleaning tools supplied with your Oreck® Touch™ Vacuum lock together with friction. Twist and push to be sure they lock tightly when installing. Twist and pull to remove.

2. **Release the power cord:** Turn the cord release one-half turn.



3. **Plug the power cord into the outlet:** The bottom half of the power button will have a pulsing glow to indicate the vacuum has power.
4. **Release from upright position:** Place your foot on the power head and recline the handle back into the cleaning position. You will hear a click sound.
5. **Press the power button:** The entire power button will have a steady glow indicating the vacuum suction and brushroll have started.

CAUTION!: AVOID USING BRUSHROLL ON WOOD FLOORS.

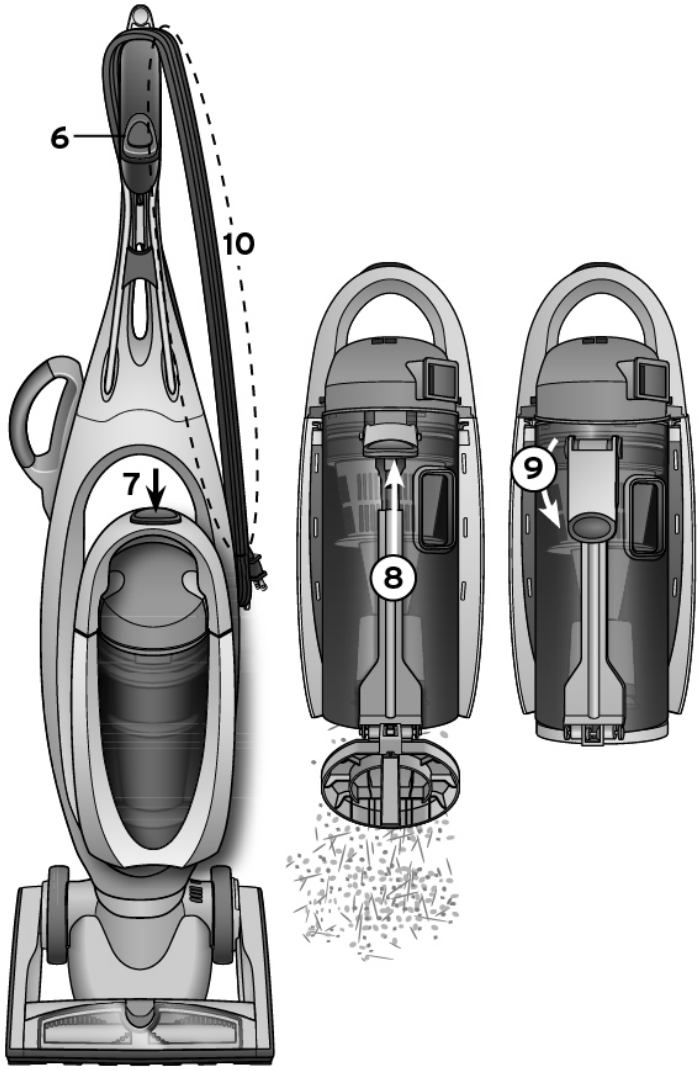


Top button glows: Suction is on. Brushroll is off.

Entire button glows: Brushroll and suction are on.

After your cleaning is complete:

6. **Press the power button:** Turn the vacuum off.
7. **Remove the collection canister:** Press the button at the top of the collection canister handle to release the canister from the vacuum. Pull the collection canister out.
8. **Empty the collection canister:** Hold the canister over a trash container, then lift the canister lever on the back of the canister. The bottom of the canister will open and the debris will fall into the trash container.
9. **Close the canister:** Lower the canister lever. Place the canister back into the main body.
10. **Store the power cord:** Wrap the power cord between the cord release and cord wrap.



Maintenance

Guide to Caring for the Oreck® Touch™

Cleaning Tips:

A little preventative maintenance will keep your Oreck® Touch™ looking new and will ensure continued cleaning effectiveness.

Every Use:

- Empty the Collection Canister when finished.

Monthly:

- Clean the Collection Canister Assembly to help maintain optimal performance.
- Check brushroll for entangled lint, hair and string. Remove by cutting debris loose with scissors or a straight edge.
- Wipe the outside of the vacuum with a damp cloth to keep free of dust and debris.

Lubrication

The vacuum motor bearings are factory lubricated and sealed. Further lubrication is not required.

Endurolife® Belt

The brushroll belt has been designed to last the life of the vacuum and should not need to be replaced.

Maintenance Schedule

Part	Maintenance Needed
Endurolife Belt	Replacement not necessary.
Brushroll	At least once a month, check for and remove excessive lint, string or hair from the revolving brushroll. Should the brushroll become worn or frayed, have it replaced by an Oreck Authorized Service Center.
Base Assembly	Clean as needed.
Vacuum body	Wipe the outside of the vacuum with a damp cloth.

Stuffing or Blockage

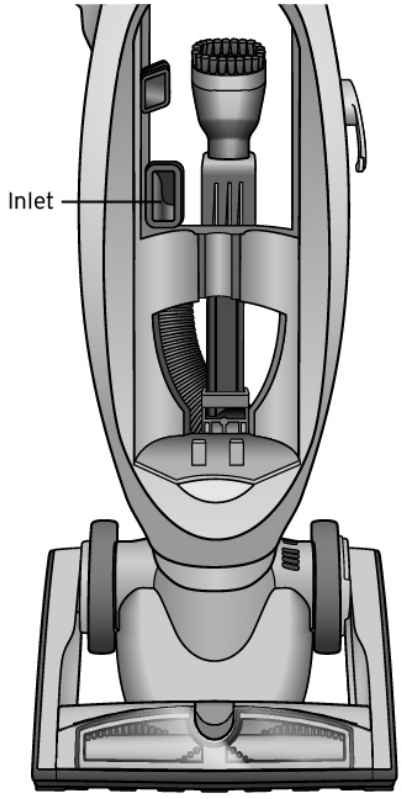
IMPORTANT: On plush and new carpets, stuffing may occur inside the intake tube. This is due to excessive fuzz and loose cuttings in the carpet. Stuffing could occur for the first few uses until all the loose material is removed. Due to the high efficiency of the vacuum, many older carpets will cause stuffing when the vacuum is first used on them.

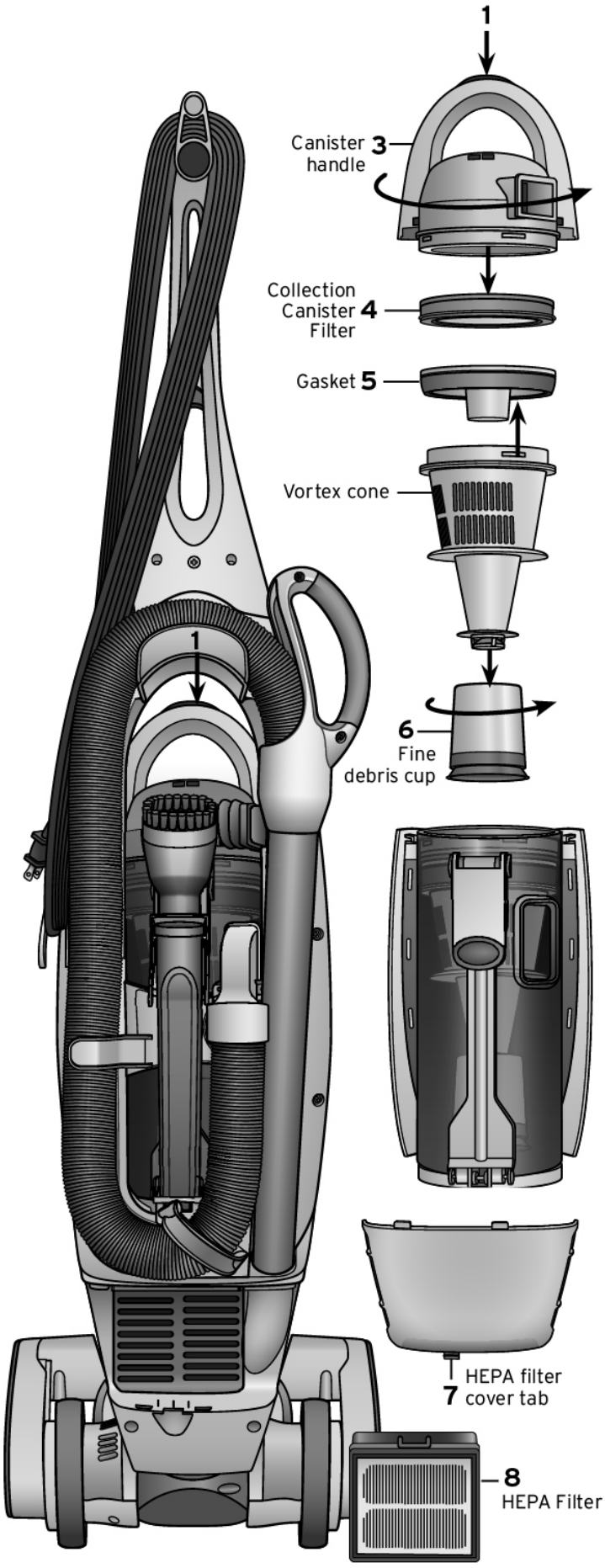
WARNING:

Unplug cord from electrical outlet before servicing.

Collection Canister Intake Blockage:

If there is blockage at the collection canister intake area, place the unit in the upright locked position and turn the power off. Remove the collection canister from the main body to access the collection canister inlet. Remove the blockage with long-nose pliers, a screwdriver or coat hanger.





Cleaning the Collection Canister Assembly:

Part	Cleaning Method
Collection Canister Filter	Hand wash in cold water with mild detergent. Rinse well and air dry thoroughly before replacing.
Vortex Cone	Remove any debris that has collected around the cone. Rinse with water, and air dry.
Fine Debris Cup	Discard the fine particles, and rinse with water and air dry.
HEPA Filter	Gently rinse with warm water. Do not use soaps or detergents. Air dry thoroughly before replacing.

WARNING:

Make sure filters are completely dry before re-installing.

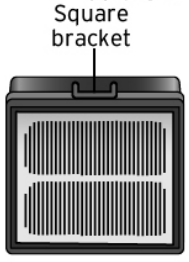
Filters

To disassemble the collection canister for cleaning:

1. Press the button at the top of the collection canister assembly, and pull the collection canister assembly out of the vacuum body.
2. Empty the debris into a trash container.
3. Twist the collection canister handle and remove the top of the canister assembly.
4. Pull the collection canister filter away from the bottom of the canister handle.
5. Lift the gasket off the vortex cone.
6. Turn the fine debris cup and pull away.

Removing & Replacing the HEPA Filter:

7. Press the tab at the bottom of the filter cover and pull the filter out.
8. With the square bracket on the HEPA filter facing up, slide the filter back into the filter compartment, and press the filter door back into place.



Troubleshooting

Service problems that appear to be major can often be solved easily. Check the guide below:
All other service should be done by an Oreck Authorized Service Center.

Problem	Check	What To Do
Vacuum will not turn on and Power button LED IS NOT pulsing.	• Not plugged in properly. • No electricity in wall outlet.	• Be sure power cord is firmly plugged into wall. • Check electrical source – fuse or circuit breaker.
Suction will not turn on but the brushroll works.	• Air path is blocked.	• Clear air path and let unit cool (may take a few hours).
Vacuum turns off and LED headlight flashes.	• Brushroll is obstructed. • Brushroll is getting bound on long and dense carpet.	• Unplug the vacuum and remove obstruction from brushroll chamber. • Keep vacuum moving during operation. If problem persists, Press Brushroll Switch to turn off brushroll.
Brushroll will not turn on.	• Unit is in upright position. • Brushroll switch is NOT illuminated.	• Release vacuum from upright position (see Operation Section step 4). • Press the Brushroll Switch to enable brushroll operation.
Vacuum does not pick up.	• Collection Canister is full. • Canister Collection Assembly is obstructed. • Hose/wand is obstructed. • Collection Canister Intake is obstructed. • Collection Canister Filter is dirty. • Brushroll Inlet is obstructed. • Brushroll bristles are worn short.	• Empty Collection Canister (See Operation Section step 6). • Clean Assembly (See Maintenance Section). • Identify blockage and remove. • Identify blockage and remove. • Wash Collection Canister Filter (See Maintenance Section). • Identify blockage and remove. • Contact Oreck Authorized Service Center.

Customer Service Hotline and to Find an Oreck Authorized Service Center:

USA: 1-800-989-3535

Canada: 1-888-676-7325

Website: www.oreck.com

© 2012 Oreck Holdings, LLC. All rights reserved. All word marks, logos, product configurations and registered trademarks are owned and used under the authority of Oreck Holdings, LLC. 88000-03 11/12 ECN# 11249