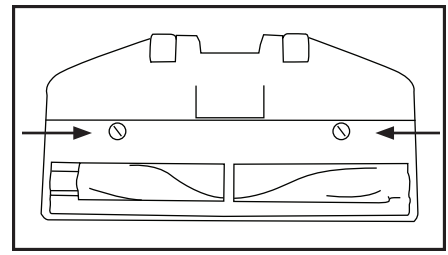
RICCAR®

CHARISMA

Owner's Manual

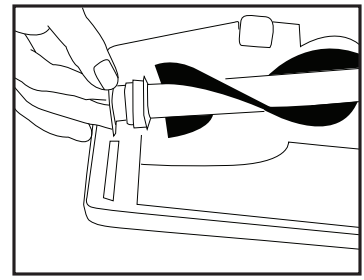
Removing the Brushroll

IMPORTANT: Before performing any maintenance on the power nozzle, always unplug the vacuum cleaner and disconnect the wand.



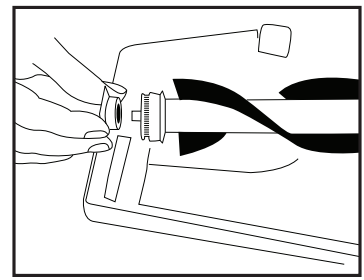
The brushroll may need to be removed at times, to cut threads that have become tangled around it or to replace the belt (see “Replacing the Belt”).

To remove the brushroll, turn the nozzle over and loosen the two large screws. Lift off the baseplate.



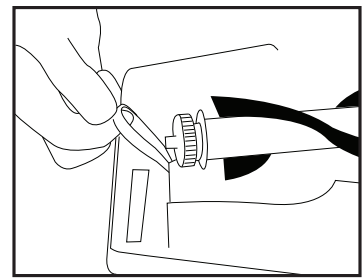
Pull the brushroll out and remove the endcap.

To reinstall the brushroll, replace the endcap and loop the belt over the end of the brushroll. Reinsert the brushroll into the nozzle making sure the long sides of the endcaps slide into the bottom housing.



To replace the baseplate, insert the tabs on each end of the baseplate into the grooves of the bottom housing.

Tighten the two large screws. Make sure the tabs on the front of the base plate are snapped securely in place in the bottom housing.

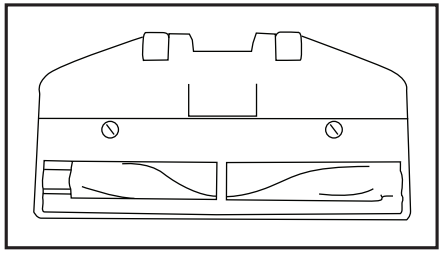


Maintenance and Care

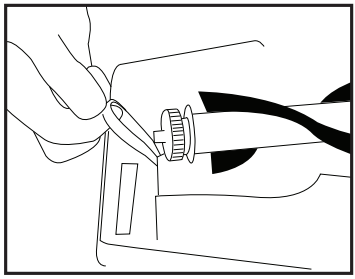
Replacing the Belt

IMPORTANT: Before performing any maintenance on the power nozzle, always unplug the vacuum cleaner and disconnect the wand.

To replace the belt, you must first remove the brushroll (See “Removing the Brushroll”). Then remove the 3 screws on each side of the bottom of the nozzle. Lift off the top cover and remove the belt.



To install a new belt, loop one end of the belt around the motor pulley then loop the other end of the belt around the brushroll.



Replace the top cover, making sure the reset button lines up through the cover and the front tabs snap securely in place.

Replace the three screws on each side of the bottom of the nozzle. Then replace the brushroll and base plate (see “Removing the Brushroll”).

Please check each item below if you have trouble with your vacuum.
Unplug the vacuum from the power supply before servicing.

Problem	Check Point	Possible Solution
Suction power is weak.	Vacuum bag	If vacuum bag is full, replace it.
	Wand or hose	If clogged or blocked, remove the object.
The vacuum does not work.	Is the hose adapter inserted into the suction opening of the vacuum completely?	Insert it completely.
	When the vacuum bag is full or any of the accessories are blocked, the over-heating protection for the motor is activated.	Turn the vacuum off and unplug the vacuum. Check the vacuum bag and accessories and remove any blockages. The vacuum can be turned on again after approximately 20 minutes.
Power cord does not rewind.	Power cord	Pull the power cord out a little and press the cord rewind button again.
Power cord won't pull out of the vacuum.	Power cord	Do not pull it out by force. Rewind it a little by pressing the cord rewind button and try pulling it out again.

Specifications

Model: CHAR.1
Rating: 120V/60Hz
Amps: 11.5

Owner's Information (keep this for your records)

The model and serial number of this product may be found on the bottom of the unit. You should note the model and serial number of your unit in the spaces provided below, and retain this book as a permanent record of your purchase.

Date of purchase _____

Serial number _____

Model number _____

Purchased from:

Store name _____

Address _____

City, State, Zip _____

Telephone _____

For Best Performance:

- Keep your canister clean and in good operating condition.
- Change vacuum bags once a month or when the bags are 2/3 full to maximize cleaning performance.
- Always use genuine vacuum bags and replacement parts. Use of other products may result in poor cleaning performance, potential vacuum cleaner damage and may void vacuum warranty. Genuine products are designed for maximum cleaning performance.
- Have your canister checked periodically by your Authorized Riccar Retailer.
- Use only Authorized Riccar Retailers for parts or service.
- Store your canister carefully in a dry area.
- For optimum cleaning performance and safety, follow your owner's manual instructions.

What is Covered:
This warranty covers any defects in material and workmanship in your new Riccar vacuum and applies exclusively to the original purchaser.

How Long Coverage Lasts:
Warranty coverage for the Riccar Charisma canister lasts two years. Warranty for the Riccar canister motor last seven years. Household models used commercially are only warranted for 90 days.

What is Not Covered:
- Damage to the vacuum which occurs from neglect, abuse, alterations, accident, misuse or improper maintenance.
- Normal replacement items: filters, lightbulbs and disposable bags.

What Riccar Will Do:
This warranty provides, at no cost to you, all labor and parts to place this vacuum in correct operating condition during the warranted period.

How to Get Service:
Warranty service can only be obtained by presenting the vacuum to an Authorized Riccar Retailer. A proof-of-purchase and product serial number will be required before service is rendered. To locate your nearest Riccar Retailer, please call 1-888-6-RICCAR or visit the Riccar website at www.riccar.com.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY AND ALL OTHER WARRANTIES WHETHER WRITTEN, ORAL, EXPRESSED OR IMPLIED, (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE). THIS WARRANTY DISCLAIMS LIABILITY FOR INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

How State Law Applies:
This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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www.riccar.com

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