

# HOOVER®

## Canister Cleaner

### Owner's Manual

ENGLISH → pp. 1-7

ESPAÑOL → pág. 8-11

FRANÇAIS → p. 12-15

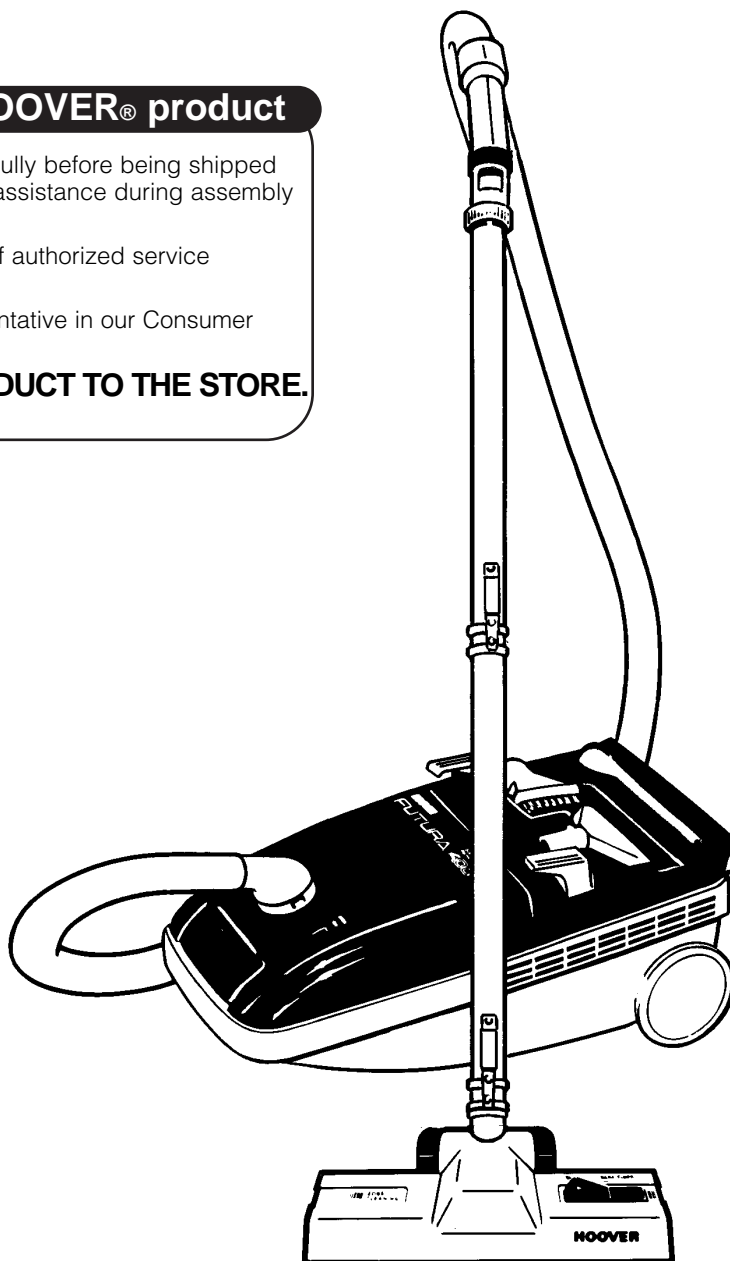
#### Thank you for selecting a HOOVER® product

This cleaner was inspected and packaged carefully before being shipped from the factory. If you should happen to need assistance during assembly or operation, call

**1-800-944-9200** for automated referral of authorized service outlet locations (U.S. only)

1-330-499-9499 to speak with a representative in our Consumer Response Center.

**PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.**



**Review this manual before  
operating cleaner**



## Fill in and retain

The model and serial number are located on the bottom of the cleaner.

For your personal records, please enter the COMPLETE model and serial number in the spaces provided and retain this information.

Your cleaner is model \_\_\_\_\_

and has serial number \_\_\_\_\_

It is suggested that you attach your sales receipt to this owner's manual. Verification of date of purchase may be required for warranty service of your Hoover product.

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## Important Safeguards

When using an electrical appliance, always follow basic precautions, including the following:

**READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE**

### Warning:

To reduce the risk of fire, electric shock or injury:

- Do not use outdoors or on wet surfaces.
- Close supervision is necessary when any appliance is used by or near children. Do not allow vacuum cleaner to be used as a toy or to run unattended at any time.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and other moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids such as gasoline or fine wood sandings or use in areas where they may be present.
- Avoid picking up hard, sharp objects with the cleaner. They may damage the cleaner and the bag.
- Do not use without dust bag or filters in place. Change bag frequently when picking up very fine materials such as powder.
- Use extra care when cleaning on stairs.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, or anything that may reduce air flow.
- Do not pull or carry by cord, use cord as a handle, close door on cord or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Always disconnect cord from electrical outlet before servicing the cleaner.
- Unplug cleaner when not in use. Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord. Never handle plug or appliance with wet hands.
- The use of an extension cord is not recommended.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a Hoover Factory Service Center or Authorized Hoover Warranty Service Dealer (Depot).
- Use vacuum cleaner only for its intended use as described in the instructions. Use only attachments recommended by The Hoover Company; others may cause hazards.

## Save these instructions!

# 1. Assembling cleaner

## Questions or Concerns

The Hoover Company wants to quickly resolve any concerns about your cleaner or questions regarding its use. Look on the list provided with the product for your local **Hoover Factory Service Center** or in the Yellow Pages under "Vacuum Cleaners - Household" for the nearest **Authorized Hoover Warranty Service Dealer** (Depot) or call:

**1-800-944-9200** for an automated referral of authorized service outlet locations (U.S. only)

OR

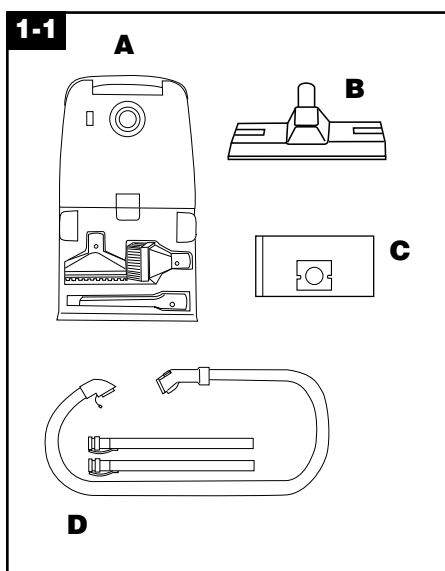
1-330-499-9499 to speak with a representative in the Hoover Consumer Response Center

OR

Visit us online at [www.hoover.com](http://www.hoover.com) to find the service outlet nearest you (click on the "Service" button).

**PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE OR SEND IT TO NORTH CANTON FOR SERVICE**

## Carton contents



Unpack cleaner from carton and identify the parts shown. Remove and dispose of packing.

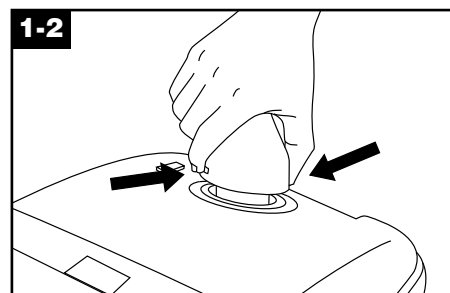
A. Canister cleaner

B. Rug and floor nozzle

C. Filter bag (installed in canister)

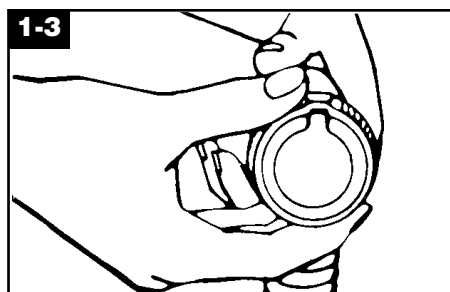
D. Extension wands and hose

## Attaching parts



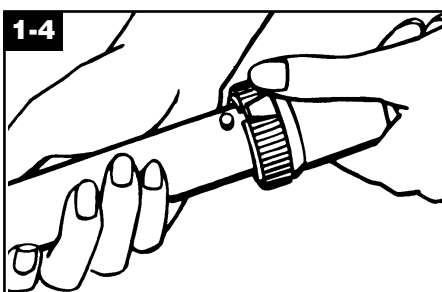
### Connect hose

With hose toward front of cleaner, push hose connector into opening in bag lid. To disconnect hose, depress buttons on hose connector and pull up.

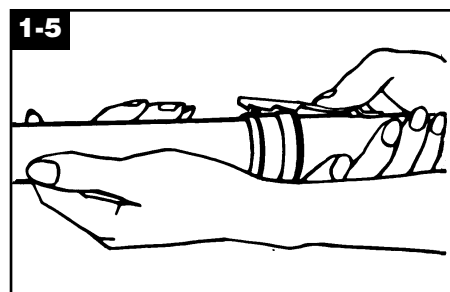


### Attach wands, tools and nozzle

To attach hose to an extension wand or tool, turn plastic latch ring on hand grip until outer slot lines up with inner slot.



Push hand grip down onto wand or tool so that button projection fits into slot. Turn latch ring to lock in place.



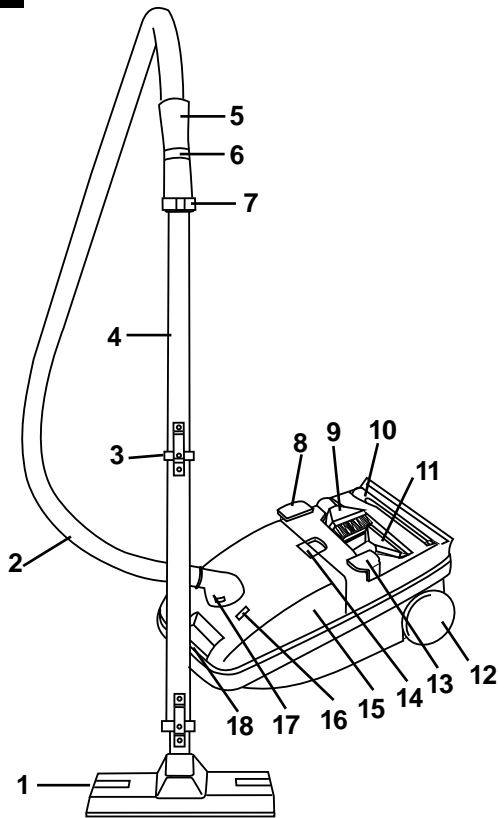
Attach metal wand or tool by pushing the utton projection on one into the spring latch of the other.

To remove, press down on center of latch and pull out.

## 2. How to use

### Cleaner description

2-1



The assembled cleaner will look like the drawing.

1. **Rug and floor nozzle**
2. **Lightweight hose**
3. **Spring latch on metal wands:** locks extension wands together or locks wand to nozzle or tool.
4. **Extension wands:** used with rug and floor nozzle. One or both wands may be used with cleaning tools.
5. **Hand grip**
6. **Suction regulator \*:** set for MINIMUM, MEDIUM or MAXIMUM suction by rotating plastic ring until raised plastic indicator on ring is directly under desired setting.
7. **Plastic latch ring:** located on hand grip; rotate to lock wands and cleaning tools to hose.
8. **Cord hook:** rotate hook inward for quick cord release.
9. **Dusting brush**
10. **Crevice tool**
11. **Furniture nozzle**
12. **Large wheels:** provide easy towing when cleaner is pulled over carpet, area rugs and door sills.

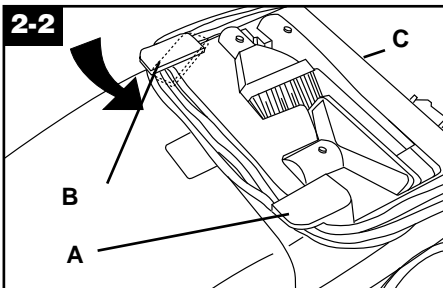
13. **ON-OFF pedal:** conveniently located on top of cleaner.
14. **Bag lid latch:** lift to open bag lid.
15. **Bag lid**
16. **Check bag indicator \*:** shows red when paper bag should be checked for fullness.
17. **Hose connector**
18. **Carrying handle**

\*Available on some models.

This cleaner is intended for household use.

Operate cleaner only at voltage specified on data plate on bottom of cleaner.

2-2

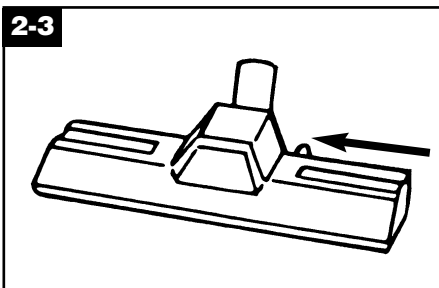


### ON-OFF pedal

Depress ON-OFF pedal (A) to turn cleaner ON or OFF. After use, store cord by wrapping it around ON-OFF pedal, cord hook (B) and lip on rear of cleaner (C). **Before using on-off pedal, release cord by rotating cord hook inward.**

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

2-3



### Rug and floor nozzle

The combination rug and floor nozzle has been designed to do an efficient cleaning job on both carpet and hard surface floors.

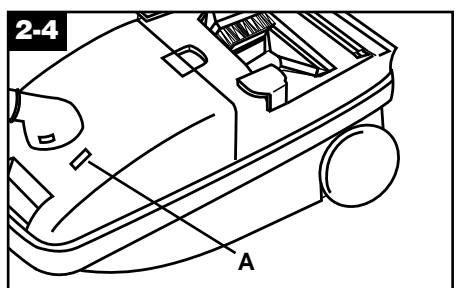
### Hard surface floors

Lock brushes to clean bare floors by sliding indicator toward BARE FLOOR.

### Rugs

Release brushes to clean carpet by sliding indicator toward RUG.

2-4

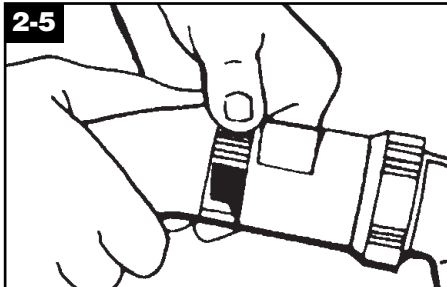


### Check bag indicator (Available on some models)

The indicator (A) will begin to show red as bag fills with dirt.

Listed below are three conditions that will cause the indicator to become completely red. Suggested solutions are provided.

1. The bag is full; change the bag.
2. Very fine materials (such as powder) have been picked up, clogging the bag pores; change the bag, even if it is not full.
3. There is a blockage in the nozzle, hose, tools or at the bag opening; remove the blockage.



## Suction regulator

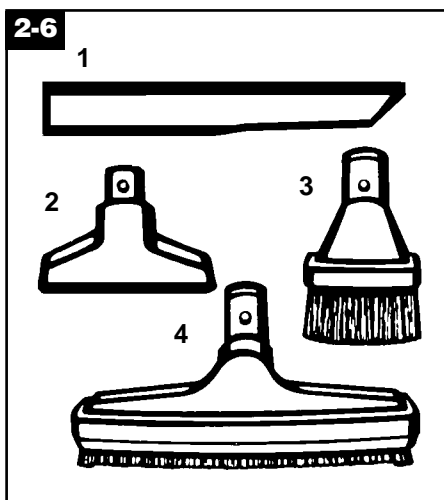
(Available on some models)

The suction regulator is located on the hand grip and may be used to increase or decrease suction for various cleaning tasks.

Set suction regulator to MINIMUM, MEDIUM or MAXIMUM suction by rotating plastic ring until raised plastic indicator on dial is directly under desired setting.

## Cleaning tools

A variety of useful cleaning tools is included with your cleaner. These tools and their uses are shown below. The hard floor tool is available at a nominal cost from your Authorized Hoover Dealer (Depot), a Hoover Factory Service Center, by writing to The Hoover Company, North Canton, Ohio 44720 or through The Hoover Company online at [www.hoover.com](http://www.hoover.com)



## Selecting tools

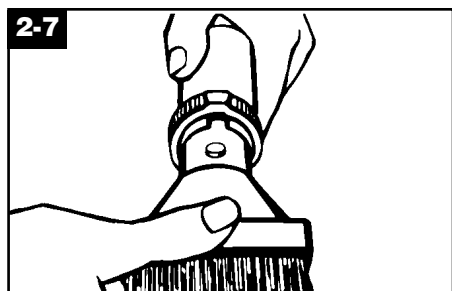
**1. Crevice tool** may be used in tight spaces, corners and along edges in such places as dresser drawers, upholstered furniture, stairs and baseboards.

**2. Furniture nozzle** may be used for upholstered furniture, draperies, tapestries, mattresses, clothing, automobile interiors and carpeted stairs.

**3. Dusting brush** may be used for carved furniture, table tops, books, lamps, lighting fixtures, venetian blinds, baseboards, shutters and registers.

**\*4. Hard floor tool** may be used for walls and very irregular hard surface floors such as brick and slate.

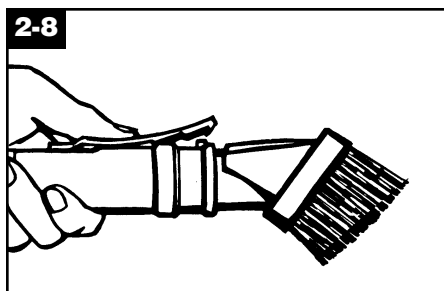
\*Available at additional cost.



## Attaching tools

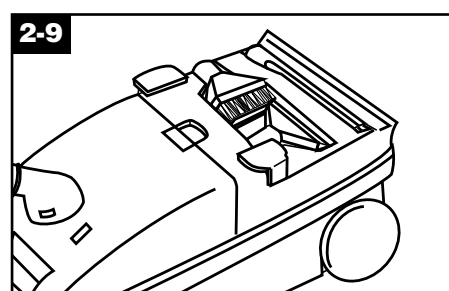
Attach tools to hand grip and plastic wands by rotating latch ring until slots align; insert tool and rotate ring to lock.

To remove tool, reverse above procedure.



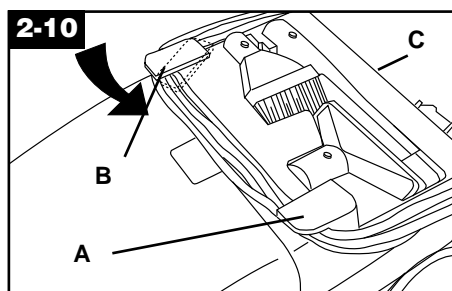
Attach tools to metal wand by pushing button projection on tool into spring latch on wand.

Depress center of latch to remove.



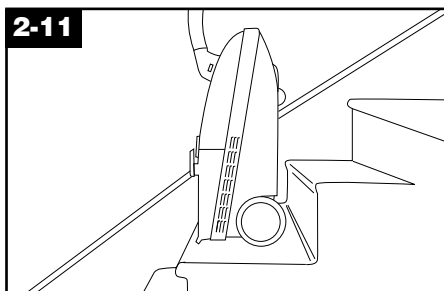
## Storing cleaner

The cleaning tools are conveniently stored on top of the cleaner, as shown.



After use, wrap the cord around the ON-OFF (A) pedal, cord hook (B) and lip on rear of cleaner (C).

To save space, the cleaner may be stored on end.



## Cleaning stairs

Clean stairs by placing cleaner on end as shown. Clean stairs from bottom to top.

## 3. Maintenance

Familiarize yourself with these home maintenance tasks as proper use and care of your cleaner will ensure continued cleaning effectiveness.

## Filter bag

### When to replace

Check bag from time to time. For models with “CHECK BAG” indicator, check bag when indicator shows red. When bag is filled with dirt, the cleaner will not operate efficiently. Discard used bag.

**CAUTION:** Very fine materials, such as face powder, cornstarch, fireplace ashes or fireplace soot, may seal the paper bag and may cause it to burst even though it is only partially full of dirt. When the cleaner is used to remove material of this nature, change the bag often.

### What bags to buy

If your cleaner was originally equipped with an allergen filtration bag, it is important to use only **Genuine HOOVER® Allergen Filtration Type S** disposable bags in order to **maintain the original cleaning effectiveness of your cleaner.**

If your cleaner did not originally include an allergen filtration bag, using **Genuine HOOVER® Allergen Filtration Type S** disposable bags will **improve the cleaning effectiveness of your cleaner.**

Regular HOOVER **Type S** bags will also fit your cleaner.

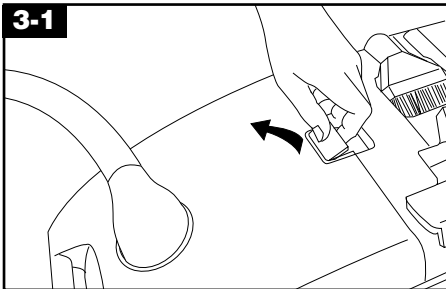
To assure that your HOOVER cleaner operates at peak performance, it is

imperative that you use only genuine HOOVER paper bags made by The Hoover Company. HOOVER bags can be identified by these trademarks —



### Where to buy bags

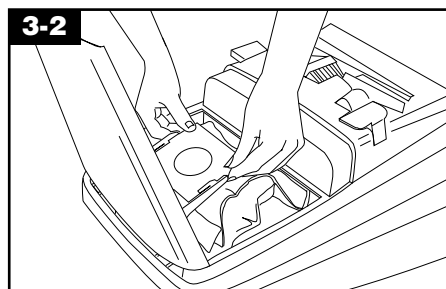
Bags may be purchased from your local Authorized Hoover Dealers (Depots), Leading Retailers, Hoover Factory Service Centers, or through The Hoover Company online at [www.hoover.com](http://www.hoover.com)



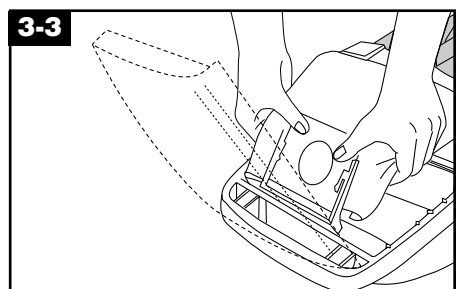
### Replacing the filter bag

#### Disconnect cleaner from electrical outlet

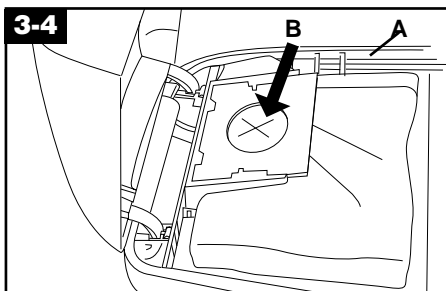
Rotate hose to the side, lift bag lid latch and open bag lid.



Carefully pull out used bag.



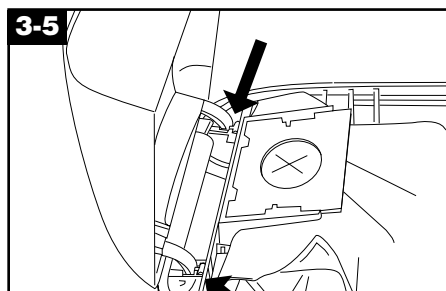
Slide bag collar of new bag **firmly** into holder.



Fit sides of bag into bag cavity below seal (A).

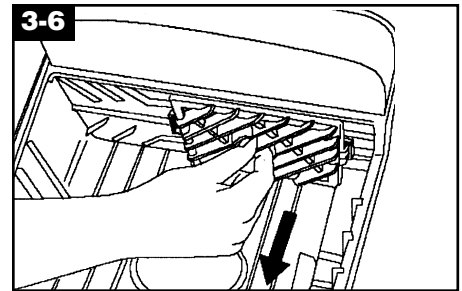
Clear bag opening (B) by pushing the pierced paper through opening toward bag interior. Do not tear off paper.

Close bag lid.



### Re-attaching bag lid

The bag lid and hinges are designed with a “break away” feature. If the lid is pushed open too far, it will come off. It can easily be re-attached by aligning the hinges with the appropriate slots in the cleaner as shown.



### Secondary filter

#### Cleaning filter

#### Disconnect cleaner from electrical outlet.

The secondary filter, located behind the grill in the bag compartment, protects the motor from dirt particles. If filter becomes dirty, pull off grill and lift out filter. Wash filter in warm water or replace it with a new one. A dry filter must be put back into cleaner.

**Do not operate cleaner without secondary filter in place.**



## Rug and floor nozzle

To maintain cleaning effectiveness of your rug and floor nozzle, the brushes may need to be replaced occasionally. See your nearest Hoover Factory Service Center or Authorized Warranty Service Dealer (Depot) for new brushes

## Lubrication

The motor is equipped with two bearings that contain sufficient lubrication for the life of the motor. The addition of lubricant could cause damage. Therefore, do not add lubricant to the motor bearings.

## Service

To obtain approved HOOVER service and genuine HOOVER parts, locate the nearest **Hoover Factory Service Center or Authorized Hoover Warranty Service Dealer (Depot)** by:

- checking the Yellow Pages under "Vacuum Cleaners - Household" OR -
- checking the list of Factory Service Centers provided with this cleaner OR -
- calling 1-800-944-9200 for an automated referral of authorized service outlet locations (U.S. only) OR -
- checking the Service section of The Hoover Company online at [www.hoover.com](http://www.hoover.com)

**Please do not** send your cleaner to The Hoover Company in North Canton for service, this will only result in delay.

If further assistance is needed, contact The Hoover Company Consumer Response Center, North Canton, Ohio 44720, Phone: 330-499-9499.

In Canada, contact Hoover Canada, Burlington, Ontario L7R 4A8, Phone: 1-800-263-6376.

Always identify your cleaner by the **complete** model number when requesting information or ordering parts. (The model number appears on the bottom of the cleaner.)

## 4. If you have a problem

If a minor problem occurs, it usually can be solved quite easily when the cause is found by using the check list below.

### Problem: Cleaner won't run

#### Possible cause

##### Possible solution

- **Not firmly plugged in**
  - *Plug in firmly*
- **No voltage in wall plug**
  - *Check fuse or breaker*
- **Blown fuse/tripped breaker**
  - *Replace fuse/reset breaker*

### Problem: Cleaner won't pick up

#### Possible cause

##### Possible solution

- **Bag full**
  - *Replace paper filter bag*
- **Bag not opening**
  - *Open bag by pulling folds*
- **Blockage in nozzle, hose or attachments**
  - *Remove blockage (see "Clearing blockages" section)*
- **Secondary filter dirty**
  - *Clean or replace filter*

### Problem: Nozzle won't pick up

#### Possible cause

##### Possible solution

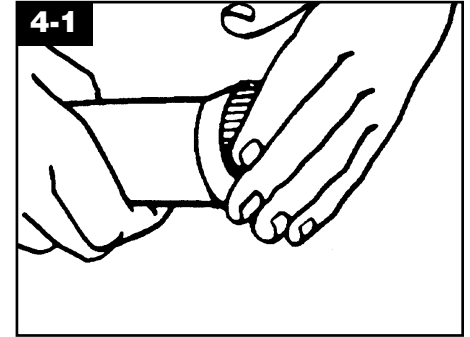
- **Nozzle brush worn**
  - *Replace brush*

## Clearing blockages

Remove larger items from carpet and other surfaces before vacuuming to help prevent blockages in hose, wands or nozzle connector, and to maintain cleaning effectiveness of your cleaner.

To check for blockages, proceed with each of the following steps until the blockage is found.

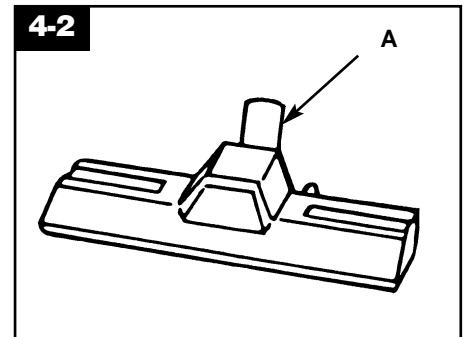
**1. Turn cleaner OFF and disconnect wands from hand grip.**



**2. Turn cleaner ON and check hose end for suction. Turn cleaner OFF and remove any blockages.**

**3. Remove nozzle from wands and attach wands to hose. Turn cleaner ON and check for suction.**

Turn cleaner OFF and remove any blockages.



**4. Before attaching nozzle to wands, check nozzle connector (A).**

Look into nozzle connector and remove any blockages.

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